



HUMAN SERVICES COMMITTEE

Agenda

Tuesday, August 21, 2012

12:00 pm

Madison Avenue Meeting Room

500 SW Madison

Discussion/Possible Action

I. Social Services Semi-Annual Report
(Attachment)

Information

II. Other Business

Next Scheduled Meeting

Tuesday, September 4, 2012 at 12:00 pm

Madison Avenue Meeting Room, 500 SW Madison Ave

Agenda

None at this time.

MEMORANDUM

DATE: August 7, 2012, 2012
TO: Human Services Committee
FROM: Ken Gibb, Community Development Director 
SUBJECT: Social Service FY 11-12 Final Semi-Annual Report

I. Issue

Under the terms of the Social Service Funding Agreement between the City of Corvallis and United Way, review and approval of semi-annual reports is required.

II. Discussion

United Way is the City's designated administrator for Social Service funding for FY 11-12. In September 2009, the City Council authorized the City Manager to enter into a three-year agreement with United Way, with an annual option to extend the agreement for two additional years. An agreement for administration services was entered into with United Way on July 1, 2010. For FY 11-12, due to the need for budget reductions, the City Council reduced the Social Service Allocation from the general fund to \$250,000. An additional \$102,870 is funded from the passage of the levy, for a total of \$352,870. Of this amount, \$335,225 is to be distributed to agencies and \$17,644 is the service fee paid to United Way for administration of the program. A payment of \$24,906 was made monthly.

United Way's final FY 11-12 report is attached (Attachment A) and includes reports from all of but one of the agency's receiving Social Service funding from the City. These reports include narratives and financial updates (A-1), and testimonials (A-2). United Way suspended payments to the Corvallis Homeless Shelter Coalition due to the agency's inability to hire the Outreach Worker position the funds were meant to support. CHSC filled the position and completed its six month report (Attachment B). The spending period was extended to December 31, 2012 and a final report will be submitted in January 2013.

United Way has been provided with a copy of this staff report, notified of the upcoming Committee meeting and invited to attend.

III. Action Recommended

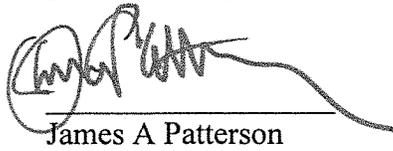
That the Human Services Committee consider this report and recommend the City Council approve acceptance of the Social Service final semi-annual report for FY 11-12.

Review and Concur:



Nancy Brewer
Finance Director

Review and Concur:



James A Patterson
City Manager



City of Corvallis

Social Service Grants

Final Reports

As per our administrative contract, United Way has recently compiled funded program final reports for the 11-12 City of Corvallis Social Service funding cycle.

This document contains the following components:

1. Program Reports

- Narrative: describe how the grant award has been spent, how many people have been helped, what progress against goals has been tracked, and benefits (or changes) seen for program participants
- Financial update: Budget worksheet; the financial data requested for reporting purposes has been simplified in an ongoing effort to be conscientious of the agency's time as a resource, while still receiving enough information to make informed decisions.

Reporting guidelines provided to awarded programs indicate narratives exceeding one page will not be accepted. Any additional pages beyond the one-page limit are not included in this report.

2. Testimonials

Agency Requests/Recommendations

Agency	Program	Request	Final Rec
ABC House	Child Abuse Assessment	\$36,810	\$32,766
Boys & Girls Club of Corvallis	ABCs to PhDs	\$20,000	\$3,883
	Dental Clinic	\$35,000	\$16,426
Center Against Rape & Domestic Violence -- CARDV	Shelter/Advocacy Services	\$50,000	\$22,766
CASA-Voices for Children	Court Advocacy Training	\$12,000	\$11,553
Community Outreach, Inc	Emergency Services	\$54,000	\$25,000
	Food	\$19,000	\$3,106
	Health Care Services	\$44,500	\$37,766
	Integrated Housing	\$60,000	\$10,000
	Permanent Supportive Housing	\$36,000	\$7,766
CSC-Emergency Housing	Emergency Housing	\$15,016	\$8,550
CSC-Linn Benton Food Share	Linn Benton Food Share	\$36,000	\$35,106
CSC-Linn-Benton Volunteers	SHIBA	\$5,000	\$1,747
Corvallis Community Children's Center	Tuition Scholarship	\$36,000	\$10,213
Corvallis Daytime Drop-in Center	Counseling Services	\$10,000	\$8,883
Corvallis Environmental Center	SAGE	\$18,000	\$3,943
Corvallis Homeless Shelter Coalition	Outreach Worker	\$15,000	\$15,000
Furniture Share	BEDS for KIDS	\$10,000	\$3,883
	Furniture for Individuals in Crisis	\$10,000	\$1,942
Jackson Street Youth Shelter	Emergency Shelter	\$25,000	\$25,000
	Transitional Housing	\$8,000	\$8,000
Old Mill Center	Child Safe Sex Abuse Treatment	\$27,500	\$13,500
Parent Enhancement Program	Parent Enhancement Program	\$25,000	\$17,766
Vina Moses Center	Clothing & Household	\$6,000	\$5,330
	FISH	\$6,000	\$5,330
Subtotal		\$876,702	\$335,225

United Way (contract fee)Total **\$17,644**

Total distribution \$352,870



City of Corvallis

11-12 Social Service Funding Final Report

Period: July 2011-June 2012

Please answer the following (outline or bullet list preferred):

Agency	Linn County Child Victim Assessment Center (dba: ABC House)	Program	Assessment
		Award	\$ 32,766

Narrative

What has the grant award been spent on?

Grant funding was used to support the child abuse assessment services that ABC House provides to children from the City of Corvallis. Assessment services include medical exams by medical providers trained in the recognition and treatment of child abuse, forensic interviewing by interviewers trained in child development and interviewing skills, and advocacy services that connect families to other much-needed services. The assessment process can also include consultations regarding suspicious physical injuries, drug endangered children and other medical issues resulting from threats of harm.

How many people (unduplicated count) have been helped by this program? What activities happened?

A total of 95 Corvallis children received services from ABC House during the grant period. Services included:

- 20 children received complete medical exams
- 48 children received on-site forensic interviews
- 62 children received advocacy services
- 11 medical consultations were performed on behalf of Corvallis children.

What progress have you tracked, compared against targets identified in the original proposal?

- 5.5 percent increase in the number of Corvallis children served over the previous year
- 25 percent contact rate for follow-up surveys – low negative feedback re: services
- 100 percent of children referred received services

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

Children served by ABC House receive a child-friendly, multidisciplinary response to child abuse allegations. Medical exams not only gather evidence of crimes for law enforcement investigations, they also provide reassurance to children and their non-offending family members that the child is healthy and not permanently damaged by the abuse. Forensic interviews are not only a key piece of the child abuse investigation, they also provide children the opportunity to unburden themselves by sharing their story with a professional who will accept it without judgment and take action to help them. Advocacy services provide family members with support, information and service referrals they need for healing.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

Member of the Benton County Child Abuse Response Team (CART), in which all agencies involved with child abuse investigation staff abuse cases 2Xs per week. ABC House also raises awareness through our school-based education program, adult trainings and community events. We also educate the medical community to ensure that physicians recognize signs of child abuse and refer children to ABC House for assessment.

Agency: Linn County Child Victim Assessment Center (dba ABC House)

Program Name: Child abuse assessment program

Funding Request \$ **36,810.00**

Percent of request awarded: **89%**

Grant Award \$ **32,766.00**

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)
2. What is your actual spending as of this report date by category?

		ADJUSTED	Program	% to Date
		PROGRAM	ACTUALS	
REVENUE		budget	period-to-date	
		1	2	3
A	Contributions / fundraising income	\$ 62,250	\$ 62,250	100%
B	United Way Grant funding (current year award)	\$ 19,470	\$ 19,470	100%
C	United Way donor-directed designations	\$ 83	\$ 343	413%
D	City of Corvallis SSF award	\$ 32,766	\$ 32,766	100%
E	Grants from other government agencies	\$ 266,212	\$ 263,725	99%
F	Foundation grants	\$ 99,028	\$ 92,785	94%
G	Program service fees	\$ 80,124	\$ 89,172	111%
H	Other income: National Children's Alliance	\$ 5,000	\$ 5,000	100%
I	TOTAL REVENUE	\$ 564,933	\$ 565,511	100%

** Use line "D" to report City Social Servcie Fund award

EXPENSES

J	Salaries	\$ 340,229	\$ 332,209	\$ 1
K	Payroll taxes and employee benefits	\$ 68,125	\$ 35,592	\$ 1
L	Professional fees and contracted services	\$ 41,860	\$ 27,777	\$ 1
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 31,903	\$ 28,914	\$ 1
N	Materials and supplies	\$ 4,627	\$ 4,709	\$ 1
O	Travel	\$ 1,056	\$ 1,779	\$ 2
P	Staff and volunteer development / training costs	\$ 5,431	\$ 5,722	\$ 1
Q	Conferences, conventions, meetings	\$ 11,000	\$ 11,108	\$ 1
R	Direct assistance to individuals	\$ -	\$ -	#DIV/0!
S	Liability insurance, Workers Comp, malpractice	\$ 13,740	\$ 15,483	\$ 1
T	TOTAL EXPENSES	\$ 517,971	\$ 463,292	89%
		Balance \$ 46,962	\$ 102,218	

COMMENTS:

We expected to hire a part-time physician (contractor) in Fall 2011 but were unable to hire until the end of 2011. As



City of Corvallis

11-12 Social Service Funding Year-End Report Period: 1/1/12-7/1/12

Please answer the following (outline or bullet list preferred):

Agency Boys & Girls Club of Corvallis

Program ABCs to PhDs

Award \$ 3,883

Narrative

What has the grant award been spent on?

- Salaries

How many people (unduplicated count) have been helped by this program? What activities happened?

- 74 students at the end of the academic year.
- January: Launched "Yes We Can Club", a targeted academic enrichment program
- January: Started new partnership with Oregon State Universities Austen Entrepreneurship Program
- January: Programming focus on mathematics
- February: Students participated in developing their own countries to learn more about social sciences
- March: Students participated in several events with their OSU AEP mentors including a campus visit
- March: Monthly activities focused on learning about various languages
- April: Students learned about and participated in various visual and performing arts
- May: Daily activities focused on service learning and volunteerism.
- June: Focus on career and academic goal-setting.

What progress have you tracked, compared against targets identified in the original proposal?

"Yes We Can Club" finished in early April behind schedule due to weather-related cancelations in March. As a result some of the assessment data was unusable. However, the good data showed 81% of students showed significant improvement in Language arts and 70% with improvement in mathematics.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

All students who participate in Lincoln's Lion's Den are also enrolled in the "ABCs to Ph.ds" program. This term we began a new partnership with Oregon State University's Austen Entrepreneurship Program to provide one-on-one mentoring through pen-pal journaling. The mentoring focused on reinforcing the "Attendance, Behavioral, and Competence" through goals-setting and encouragement. Additionally OSU's AEP students organized and executed three events for LLD students; a field-trip to OSU's campus where students were able to participate in several activities and gain some insight to what college life is like, a family field day where students and family members visited various fun stations through Lincoln Elementary School, and a celebration at the end of the year to reward the students for their hard work over the course of the term.

Anecdotal evidence collected at the end of the year show students were much better able to identify and set goals for themselves and understand the steps to achieving their goals. In Spring Term 2012, Lincoln Elementary School was awarded the "Celebrating Student Success Education Award" by the state of Oregon Education Department for its gains in student performance and achievement.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing?

Lincoln Lion's Den is primarily promoted through campus visibility, various mailers and stickers, and teacher and administrative referrals. The success of our targeted academic programs, as well as general academic enrichment programs offered by Lion's Den, is the center-point of our marketing program.

Agency: Boys and Girls Club of Corvallis

Program Name: ABCs to PhDs (Lincoln Lion's Den)

Funding Request \$ 20,000.00

Percent of request awarded: 19%

Grant Award \$ 3,883.00

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
REVENUE				
A	Contributions / fundraising income	\$ 240	\$ 10,000	4167%
B	United Way Grant funding (current year award)	\$ -	\$ -	N/A
C	United Way donor-directed designations	\$ -	\$ -	N/A
D	City of Corvallis SSF award	\$ 3,883	\$ 3,883	100%
E	Grants from other government agencies	\$ -	\$ -	N/A
F	Foundation grants	\$ 22,150	\$ 35,426	160%
G	Program service fees	\$ 80,336	\$ 67,445	84%
H	Other income	\$ -	\$ 6,904	N/A
I	TOTAL REVENUE	\$ 106,609	\$ 123,658	116%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 105,102	\$ 78,312	75%
K	Payroll taxes and employee benefits	\$ 9,220	\$ 8,786	95%
L	Professional fees and contracted services			N/A
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 2,740	\$ 7,040	257%
N	Materials and supplies	\$ 2,180	\$ 1,620	74%
O	Travel	\$ 239	\$ 78	33%
P	Staff and volunteer development / training costs	\$ 1,042	\$ 792	76%
Q	Conferences, conventions, meetings	\$ 335		N/A
R	Direct assistance to individuals	\$ 51,673	\$ 35,963	70%
S	Miscellaneous expenses	\$ 300	\$ 40	13%
T	TOTAL EXPENSES	\$ 172,831	\$ 132,629	77%

Balance \$ (66,222) \$ (8,972)



City of Corvallis

11-12 Social Service Funding Final Report Period: July 1, 2011- June 30, 2012

Please answer the following (outline or bullet list preferred):

Agency Boys & Girls Club of Corvallis

Program Johnson Dental Clinic

Award \$ 16,426

Narrative

What has the grant award been spent on?

- Dental Supplies
- Dental Hygienist Services
- Scholarships (for youth who cannot afford the \$25 annual Club membership)

How many people (unduplicated count) have been helped by this program? What activities happened?

- | | | | | |
|---|------|-----------------------------|-------------|--------------------------------------|
| • | 149 | Clinics Held | \$543,250 | - Volunteer Monies Donated (in-kind) |
| • | 1360 | Patients (children) treated | \$488,960 | - Value of Dental Treatment Donated |
| • | 4552 | Children screened | \$600 | - Scholarships Donated |
| • | 2173 | Volunteer Hours Donated | \$1,032,435 | - Total Donated Services |

What progress have you tracked, compared against targets identified in the original proposal?

- Increased dental services to youth without access
- Increased awareness of dental clinic services
- Increased preventative education
- Increased dental hygiene services delivered

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

When we first opened our doors, nearly half the children treated at the dental clinic were in dental crisis, which frequently required extraction of teeth. Having surpassed the dental crisis of alleviating dental pain, we are now implementing early childhood preventive oral health care. With the reallocated hygiene funds, hygiene services have increased and we are able to serve more children, provide more education related to oral hygiene and are increasing awareness of the need for routine dental care. We are better meeting the needs of the youth served in the dental clinic as they require less emergency care and more preventative care and education.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

The dental clinic is promoted through media, advertising, and referrals from the Corvallis School District. Promotion is particularly successful at the school level through onsite dental screenings where all students are recipients of a free oral screening. Our Club site provides an ideal place to promote oral health care to our members, as it is in the hub of the open clubhouse that serves 350-400 youth daily. Additionally, students participating in the Lincoln Lion's Den program at Lincoln Elementary School are also introduced to the services that Johnson Dental Clinic offers.

Agency: Boys & Girls Club of Corvallis

Program Name: The Johnson Dental Clinic

Funding Request \$

Grant Award \$

Percent of request awarded:

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

REVENUE		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
A	Contributions / fundraising income	\$ 6,000	\$ 5,754	96%
B	United Way Grant funding (current year award)	\$ 4,750	\$ 4,750	100%
C	United Way donor-directed designations			#DIV/0!
D	City of Corvallis SSF award	\$ 16,426	\$ 16,426	100%
E	Grants from other government agencies			#DIV/0!
F	Foundation grants	\$ 26,500	\$ 34,886	132%
G	Program service fees (Dental Clinic Revenue)	\$ 25,200	\$ 67,542	268%
H	Other income (Jobs plus)		\$ 8,330	#DIV/0!
I	TOTAL REVENUE	\$ 78,876	\$ 137,688	175%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 46,164	\$ 54,409	\$ 1
K	Payroll taxes and employee benefits		\$ 594	#DIV/0!
L	Professional fees and contracted services	\$ 5,600	\$ 5,500	\$ 1
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 8,700	\$ 24,983	\$ 3
N	Materials and supplies	\$ 10,000	\$ 15,420	\$ 2
O	Travel		\$ 90	#DIV/0!
P	Staff and volunteer development / training costs	\$ 500	\$ 438	\$ 1
Q	Conferences, conventions, meetings		\$ -	#DIV/0!
R	Direct assistance to individuals	\$ 3,000	\$ 450	\$ 0
S	Miscellaneous expenses (copying, office supplies, license fees, background checks)	\$ 1,000	\$ 811	\$ 1
T	TOTAL EXPENSES	\$ 74,964	\$ 102,695	137%

Balance \$ 3,912 \$ 34,993

COMMENTS:

Please explain any special circumstances



City of Corvallis

11-12 Social Service Funding Final Report Period: 7/1/11 – 6/30/12

Please answer the following (outline or bullet list preferred):

Agency <u>Center Against Rape and Domestic Violence</u>	Program <u>Shelter and Advocacy Services</u>
	Award <u>\$ 22,766</u>

Narrative

What has the grant award been spent on?

- Personnel Expense
- Client Assistance (motel and gas vouchers, language interpretation services, bus tickets)
- Operations (rent, utilities, telephone, equipment, maintenance) for 3 facilities
- Mileage for staff providing 24-hour client assistance
- Staff and volunteer development

How many people (unduplicated count) have been helped by this program? What activities happened?

30 adults and 7 children provided shelter for 488 nights	1945 hotline calls responded to
28 individuals received Hospital Response	18 individuals attended Support Groups
164 individuals received Transportation	145 individuals received Legal Advocacy
304 individuals received Crisis Response	TOTAL: 2641 individuals receiving services

What progress have you tracked, compared against targets identified in the original proposal?

1945 hotline calls responded to compared to 1518 calls for the previous 12 months, an increase of 22%. As a clarification, these numbers reflect Benton County only. Prior statistics were higher as some included Linn Co. Now reporting consistently on Benton County only.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application. 17 surveys distributed, 11 returned. 97% of returned surveys rated agree or strongly agree to the following outcomes:

- Immediate safety for adults and children through the crisis line and/or crisis intervention
- Increased understanding of the dynamics and impact of domestic violence
- Increased understanding of and access to legal and community resources

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

Most of the program recipients learn about CARDV's services through a referral from a community partner such as law enforcement or a hospital. CARDV participates on a number of community boards and committees to maintain effective partnerships with these partners.

Brochures are widely distributed in the community, presentations, newsletters, website, and social media.

Yes, the community is aware this program is available. Outcomes are used in marketing through our website, newsletters and presentations. United Way is acknowledged during community presentations as a support of CARDV; UW logo is included on brochures and stationary.

Agency: Center Against Rape and Domestic Violence

Program Name: Shelter & Advocacy Services

Funding Request \$ 50,000.00

Percent of request awarded: 46%

Grant Award \$ 22,766.00

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

REVENUE		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
A	Contributions / fundraising income	\$ 43,017	\$ 77,170	179%
B	United Way Grant funding (current year award)	\$ 12,350	\$ 12,350	100%
C	United Way donor-directed designations	\$ 4,560	\$ 5,213	114%
D	City of Corvallis SSF award	\$ 22,766	\$ 22,766	100%
E	Grants from other government agencies	\$ 242,110	\$ 234,356	97%
F	Foundation grants	\$ 4,000	\$ 11,233	281%
G	Program service fees	\$ 160	\$ 1,309	818%
H	Other income	\$ 1,020	\$ 235	23%
I	TOTAL REVENUE	\$ 329,983	\$ 364,632	111%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 214,132	\$ 246,585	115%
K	Payroll taxes and employee benefits	\$ 55,612	\$ 65,416	118%
L	Professional fees and contracted services	\$ 7,040	\$ 4,682	67%
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 33,999	\$ 20,232	60%
N	Materials and supplies	\$ 4,000	\$ 7,431	186%
O	Travel	\$ 1,600	\$ 1,773	111%
P	Staff and volunteer development / training costs	\$ 1,200	\$ 1,346	112%
Q	Conferences, conventions, meetings	\$ 600	\$ 857	143%
R	Direct assistance to individuals	\$ 11,800	\$ 16,310	138%
S	Miscellaneous expenses		\$ -	
T	TOTAL EXPENSES	\$ 329,983	\$ 364,632	111%

Balance \$ - \$ -

COMMENTS:

Please explain any special circumstances

10.5% overall increase in shelter expenses from original projection

Allocated more unrestricted funds to shelter budget to meet expenses



City of Corvallis

11-12 Social Service Funding Final Report Period: 01/01/12 - 06/30/12

Please answer the following (outline or bullet list preferred):

Agency CASA-Voices for Children

Program Court Advocacy Training Program

Award \$11,553

Narrative

What has the grant award been spent on?

- *Redesigned and piloted training and materials to focus on Benton County processes and procedures.
- *Research and development of on-line training resources to improve accessibility to in-service training.
- *Development of advocate page on web-site.

How many people (unduplicated count) have been helped by this program? What activities happened?

- *CASA-Voices for Children is an unduplicated and evidence-based program that serves children within the jurisdiction of the Benton County Court.
- *CASA-VFC is the only county in Oregon that is able to serve 100% of the children in care.
- *In addition to the children served by court appointed advocates, advocates have been appointed as educational surrogates to ensure that the child's educational needs are being met.

What progress have you tracked, compared against targets identified in the original proposal?

- *Progress of child tracked in a variety of domains: time in foster care, did not experience re-abuse, educational, mental health and medical/dental.
- *Progress of parents tracked in a variety of domains: drug & alcohol treatment, mental health, parenting skills, compliance with DHS service agreements and Court Orders.
- *Court & DHS approval of recommendations made by advocates.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

- *Advocates are better trained in the process and procedures of Benton County; improving advocacy for the child in a shorter period of time by new trainees.
- *Improved service to advocacy for the child from experienced advocates as they have 24/7 accessibility to resources and training.
- *Serve 100% of children who enter into care; decreasing their time in foster care, decreasing their risk of re-abuse, improving the future for the child by ensuring the parents receive the services they need to provide a safe, nurturing and drug/violence free home for the child.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

- *Increase use of social media, communication with community partners, opportunities for collaborative partnerships for services, community awareness and fundraising events.
- *Scheduling speaking opportunities with local service organizations.
- *Website improvements.
- *Redesigning marketing tools

Agency: CASA-VOICES FOR CHILDREN

Program Name: CASA - VOICES FOR CHILDREN

Funding Request \$ 12,000.00

Percent of request awarded: 96%

Grant Award \$ 11,553.00

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

REVENUE		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
A	Contributions / fundraising income	\$ 87,000	\$ 71,384	82%
B	United Way Grant funding (current year award)	\$ -	\$ 9,971	#DIV/0!
C	United Way donor-directed designations	\$ -	\$ 1,024	#DIV/0!
D	City of Corvallis SSF award	\$ 10,000	\$ 11,271	113%
E	Grants from other government agencies	\$ 25,000	\$ 22,143	89%
F	Foundation grants	\$ 36,000	\$ 29,500	82%
G	Program service fees	\$ -	\$ 12,000	#DIV/0!
H	Other income	\$ -		#DIV/0!
I	TOTAL REVENUE	\$ 158,000	\$ 157,292	100%

** Use line "D" to report City Social Servcie Fund award

EXPENSES

J	Salaries	\$ 95,640	\$ 90,840	\$ 1
K	Payroll taxes and employee benefits	\$ 12,240	\$ 10,984	\$ 1
L	Professional fees and contracted services	\$ 6,540	\$ 2,914	\$ 0
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 20,470	\$ 26,160	\$ 1
N	Materials and supplies	\$ 1,620	\$ 3,274	\$ 2
O	Travel	\$ 180	\$ 40	\$ 0
P	Staff and volunteer development / training costs	\$ 3,540	\$ 148	\$ 0
Q	Conferences, conventions, meetings	\$ 4,900	\$ 3,324	\$ 1
R	Direct assistance to individuals	\$ -	\$ 79	#DIV/0!
S	Miscellaneous expenses (fundraising, advert, pr, office fu	\$ 12,720	\$ 15,814	\$ 1
T	TOTAL EXPENSES	\$ 157,850	\$ 153,577	97%

COMMENTS:

Please explain any special circumstances

Budget vs Actuals:

Training expenses were not identified by category in the recordkeeping. This issue is being addressed and overall improvements are being implemented to identify, appropriately allocate expenditures and reporting for this fiscal year.

As the interim executive director, effective July 1, 2012, I completed this financial reporting to the best of my ability utilizing our current financial tools.

Please let me know if you need any clarification or additional information.

Thank you!!



City of Corvallis

11-12 Social Service Funding Final Report

Period: January to June 2012

Please answer the following (outline or bullet list preferred):

Agency Community Outreach

Program Emergency Services

Award \$ 25,000

Narrative

What has the grant award been spent on?

This grant has provided integrated Emergency Services to homeless and low-income individuals in our community, including: Homeless Emergency Services; and Crisis, Intervention, Information, and Referral Services (all described below). Funding has been used to meet program operating costs, consisting primarily of staff salaries and ongoing facilities expenses (maintenance, utilities, depreciation, etc.)

How many people (unduplicated count) have been helped by this program? What activities happened?

- 2,457 visits providing a shower or use of the community kitchen/food pantry (192 individuals)
- 5,442 anonymous contacts providing crisis intervention, information, and/or referral services
- 586 bus tickets distributed providing transportation throughout Corvallis and Albany
- 165 individuals received 953 mail services

What progress have you tracked, compared against targets identified in the original proposal?

- Homeless Emergency Services – We provided food and community kitchen access (thereby reducing hunger among homeless individuals); shower (i.e. improved hygiene for clients); bus tickets; and mail, message, telephone service, and document storage (outcome: providing those who live on the street resources that may benefit them in acquiring housing, public services, and employment). Approximately 100 unduplicated clients (half of the original estimate in our proposal of 200 individuals) during the reporting period received requested information on services in the community so that they may be connected with the resources to improve their circumstances.
- Crisis Intervention, Information & Referral – We responded to 5,442 calls or visits requesting information or crisis intervention. This is well over half of the total 8,000 calls or visits each year that we estimated in our proposal.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

Our Homeless Emergency Services have helped to ensure that all homeless adults have access to basic services.

Our Crisis Intervention, Information & Referral program provided crisis intervention, community service information and referral services to community members in need so that they could access the resources they need to achieve stability.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing?

FINAL yr ended 6/30/12

Agency: Community Outreach, Inc.

Program Name: Day Services (Emergency Services)

Funding Request \$ 54,000.00

Percent of request awarded: 46%

Grant Award \$ 25,000.00

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
REVENUE				
A	Contributions / fundraising income	\$ 1,508	\$ 2,046	136%
B	United Way Grant funding (current year award)			
C	United Way donor-directed designations			
D	City of Corvallis SSF award	\$ 25,000	\$ 25,000	100%
E	Grants from other government agencies			
F	Foundation grants	\$ 46,750	\$ 42,499	91%
G	Program service fees			
H	Other income	\$ 92,194	\$ 58,347	63%
I	TOTAL REVENUE	\$ 165,452	\$ 127,892	77%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 111,963	\$ 118,974	106%
K	Payroll taxes and employee benefits	\$ 15,340	\$ 21,138	138%
L	Professional fees and contracted services	\$ 1,198	\$ 536	45%
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 35,045	\$ 26,408	75%
N	Materials and supplies	\$ 1,082	\$ 1,379	127%
O	Travel			
P	Staff and volunteer development / training costs	\$ 726	\$ 66	9%
Q	Conferences, conventions, meetings			
R	Direct assistance to individuals			
S	Miscellaneous expenses	\$ 98	\$ 95	97%
T	TOTAL EXPENSES	\$ 165,452	\$ 168,596	102%

Balance \$ - \$ (40,704)

COMMENTS:

Please explain any special circumstances

Line A - contributions:

Represents donations restricted by the donor to this program.

Line G-Other Income:

The Organization records unrestricted contributions, grants and other revenue to the Development cost center. The accounting records do not allocate the net Development department net income to specific programs. For the purposes of this report an amount has been shown is the proportional share of unrestricted income based on ratio of each programs expenses to total expenses.



City of Corvallis

11-12 Social Service Funding Final Report

Period: January to June 2012

Please answer the following (outline or bullet list preferred):

Agency Community Outreach

Program Food

Award \$ 3,106

Narrative

What has the grant award been spent on?

This grant has provided food boxes—with a three-day supply of meals—every 30 days to individuals and families within the community. Funding has been used to meet program operating costs, consisting primarily of staff salaries, food purchases, and ongoing facilities expenses (maintenance, utilities, depreciation, etc.)

How many people (unduplicated count) have been helped by this program? What activities happened?

601 food boxes distributed, feeding 2,076 people

What progress have you tracked, compared against targets identified in the original proposal?

As estimated in our original proposal, all eligible individuals and families who required food assistance and sought out our services received needed food. The program helped to reduce the food insecurity and hunger of these clients. From January to June of 2012, Community Outreach provided enough food to feed 2,076 people through our community food pantry, 1,209 meals to our Day Services clients, 28,161 meals served in our housing programs, and 53 unduplicated individuals in our Permanent Supportive Housing.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

Our Community Food Pantry reduced hunger and food insecurity in the community by providing emergency food supplies for homeless and low-income individuals and families.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing?

Information about Community Outreach and its twelve (12) integrated programs is made available through other social service agencies, area non-profits, and direct referrals. We work diligently to ensure that the most up-to-date information is made available through print media, the organization website, and Facebook. The development staff at Community Outreach uses our outcome models to design and implement the information distributed to potential clients. Community Outreach recognizes that the City of Corvallis is a valued partner in our commitment to helping the homeless and working poor and we continue to thank them in our marketing material when appropriate.

FINAL yr ended 6/30/12

Agency: Community Outreach, Inc.

Program Name: Food

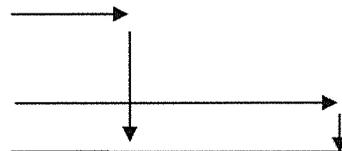
Funding Request \$ 19,000.00

Percent of request awarded: 16%

Grant Award \$ 3,106.00

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?



REVENUE		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
A	Contributions / fundraising income	\$ 850	\$ 12,784	1504%
B	United Way Grant funding (current year award)	\$ 8,550	\$ 8,550	100%
C	United Way donor-directed designations			
D	City of Corvallis SSF award	\$ 3,106	\$ 3,106	100%
E	Grants from other government agencies	\$ 4,000	\$ 4,000	100%
F	Foundation grants			
G	Program service fees			
H	Other income	\$ 9,456		0%
I	TOTAL REVENUE	\$ 25,962	\$ 28,440	110%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 15,324	\$ 15,172	99%
K	Payroll taxes and employee benefits	\$ 2,638	\$ 2,597	98%
L	Professional fees and contracted services			
M	Operations (rent, utilities, equipment, maintenance, etc.)			
N	Materials and supplies	\$ 8,000	\$ 8,180	102%
O	Travel			
P	Staff and volunteer development / training costs			
Q	Conferences, conventions, meetings			
R	Direct assistance to individuals			
S	Miscellaneous expenses			
T	TOTAL EXPENSES	\$ 25,962	\$ 25,949	100%

Balance \$ - \$ 2,491

COMMENTS:

Please explain any special circumstances

Line A - contributions:

Represents donations restricted by the donor to this program. COI received an unsolicited donation of \$10,000 restricted by the donor to food related expenses.



City of Corvallis

11-12 Social Service Funding Final Report

Period: January to June 2012

Please answer the following (outline or bullet list preferred):

Agency Community Outreach

Program Health Care Services

Award \$ 37,766

Narrative

What has the grant award been spent on?

This grant has provided low-cost medical and dental clinics and behavioral health treatment services for the uninsured, low-income clients, providing outpatient clinical medicine, diabetes education, physical therapy, limited psychiatric care, referrals to specialists, gynecological services, mental health counseling, and alcohol and drug addiction treatment. Funding has been used to meet program operating costs, consisting primarily of staff salaries, liability insurance, and ongoing facilities expenses (maintenance, utilities, depreciation, etc.).

How many people (unduplicated count) have been helped by this program? What activities happened?

- 156 hours of mental health counseling for 37 clients
- 1,701 hours of alcohol and drug abuse treatment for 66 clients

What progress have you tracked, compared against targets identified in the original proposal?

The following goals, in relation to those identified in our original proposal, were met for alcohol and drug treatment:

- 60% of the clients who enrolled in the A&D Program successfully completed treatment
- 75% of clients completed a relapse prevention plan
- 100% of the staffing was attended by members of the multi-disciplinary treatment team
- 75% of clients participated in all scheduled individual sessions
- 100% of the clients' level of care was reviewed quarterly
- Counselors attempted to consult with clients' other treatment providers 100% of the time
- 100% of the clients were offered referrals to other treatment providers when therapeutically indicated
- 100% of the open charts were reviewed at least once by our quality assurance team

The following goals, in relation to those identified in our original proposal, were met for mental health treatment:

- 80% of clients demonstrated an increased understanding of their psychiatric symptoms (e.g., identified 3 symptoms of depression)
- 80% of clients identified 1-3 techniques they can utilize to decrease symptoms and/or 80% of clients identified 1-3 supportive systems they can utilize for assistance when symptoms increase (e.g., family, friends, agencies)
- 80% of clients self-reported and/or counselor observed decreased psychiatric symptoms within a 6 month period
- 100% of clients were able to identify appropriate community resources and name two resources
- 100% of clients were able to identify 2-3 personal strengths
- 100% of domestic violence clients received treatment addressing DV specific needs
- 100% of domestic violence clients were offered a safety plan
- 75% of domestic violence clients demonstrated knowledge about the cycle of abuse and developed a safety plan when needed
- 100% of charts were reviewed

Agency: Community Outreach, Inc.

Program Name: Behavioral Health and Medical/Dental Services

Funding Request \$ 44,500.00

Percent of request awarded: 85%

Grant Award \$ 37,766.00

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
REVENUE				
A	Contributions / fundraising income	\$ 13,293	\$ 10,209	77%
B	United Way Grant funding (current year award)	\$ 25,950	\$ 25,950	100%
C	United Way donor-directed designations			
D	City of Corvallis SSF award	\$ 37,766	\$ 37,766	100%
E	Grants from other government agencies	\$ 7,180	\$ 7,000	97%
F	Foundation grants	\$ 118,875	\$ 56,498	48%
G	Program service fees	\$ 100,653	\$ 101,251	101%
H	Other income	\$ 55,715	\$ 112,477	202%
I	TOTAL REVENUE	\$ 359,432	\$ 351,151	98%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 233,419	\$ 238,692	102%
K	Payroll taxes and employee benefits	\$ 33,284	\$ 34,681	104%
L	Professional fees and contracted services	\$ 10,343	\$ 6,919	67%
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 65,109	\$ 63,556	98%
N	Materials and supplies	\$ 10,049	\$ 5,428	54%
O	Travel	\$ 1,233	\$ 1,399	113%
P	Staff and volunteer development / training costs	\$ 1,434	\$ 263	18%
Q	Conferences, conventions, meetings			
R	Direct assistance to individuals	\$ 300		0%
S	Miscellaneous expenses	\$ 4,261	\$ 1,867	44%
T	TOTAL EXPENSES	\$ 359,432	\$ 352,805	98%

Balance \$ - \$ (1,654)

COMMENTS:

Please explain any special circumstances

Line A - contributions:

Represents donations restricted by the donor to this program.

Line G-Other Income:

The Organization records unrestricted contributions, grants and other revenue to the Development cost center. The accounting records do not allocate the net Development department net income to specific programs. For the purposes of this report an amount has been shown is the proportional share of unrestricted income based on ratio of each programs expenes to total expenses.



City of Corvallis

11-12 Social Service Funding Final Report

Period: January to June 2012

Please answer the following (outline or bullet list preferred):

Agency Community Outreach

Program Integrated Housing

Award \$ 10,000

Narrative

What has the grant award been spent on?

This grant has provided shelter, life skills classes, access to other integrated services, and individualized case management services to men, women, and families with children. Funding for this program has been used to meet program operating costs, consisting primarily of staff salaries and ongoing facilities expenses (maintenance, utilities, depreciation, etc.).

How many people (unduplicated count) have been helped by this program? What activities happened?

During the reporting period, the vast majority of individual and family clients who entered our transitional housing program began in our emergency shelter program, with only two clients entering the transitional program after first staying in our medical respite room. Below are the unduplicated numbers within the individual divisions:

- 86 men received 1,535 nights of emergency shelter and 2,483 nights of transitional housing
- 48 women received 620 nights of emergency shelter and 1,501 nights of transitional housing
- 34 families received 510 nights of emergency shelter and 654 nights of transitional housing
- 62 children received 828 nights of emergency shelter and 1,283 nights of transitional housing

What progress have you tracked, compared against targets identified in the original proposal?

Individuals and families showed the following progress in relation to the goal targets identified in the original proposal:

- 60% of clients obtained some sort of income
- 50% of clients secured permanent housing
- 80% of clients were able to name 2-3 community resources
- 90% of clients attended weekly life skills and other classes
- 100% of uninsured clients were given the opportunity to see a doctor at one of medical clinics
- 80% of clients received needed substance abuse or mental health treatment through Community Outreach, or were referred to another treatment provider

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

Housing clients received the following benefits:

- Increased skills to help them secure employment and permanent housing
- Increased knowledge of community resources they can access for needed assistance
- Increased life skills to help them lead healthy, productive lives
- Increased access to integrated services addressing root causes of homelessness and poverty

FINAL yr ended 6/30/12

Agency: Community Outreach, Inc.

Program Name: Integrated Housing

Funding Request \$

Percent of request awarded:

Grant Award \$

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

REVENUE		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
A	Contributions / fundraising income	\$ 4,582	\$ 2,913	64%
B	United Way Grant funding (current year award)	\$ 19,500	\$ 19,500	100%
C	United Way donor-directed designations			
D	City of Corvallis SSF award	\$ 10,000	\$ 10,000	100%
E	Grants from other government agencies	\$ 116,739	\$ 90,570	78%
F	Foundation grants	\$ 68,000	\$ 76,997	113%
G	Program service fees	\$ 8,176	\$ 8,584	105%
H	Other income	\$ 82,350	\$ 87,460	106%
I	TOTAL REVENUE	\$ 309,347	\$ 296,024	96%

** Use line "D" to report City Social Servcie Fund award

EXPENSES

J	Salaries	\$ 168,096	\$ 142,171	85%
K	Payroll taxes and employee benefits	\$ 20,551	\$ 26,374	128%
L	Professional fees and contracted services	\$ 1,607	\$ 713	44%
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 98,705	\$ 81,100	82%
N	Materials and supplies	\$ 16,039	\$ 11,458	71%
O	Travel	\$ 1,771	\$ 502	28%
P	Staff and volunteer development / training costs	\$ 1,032	\$ 61	6%
Q	Conferences, conventions, meetings			
R	Direct assistance to individuals	\$ -	\$ 1,410	
S	Miscellaneous expenses	\$ 1,546	\$ 891	58%
T	TOTAL EXPENSES	\$ 309,347	\$ 264,680	86%

Balance \$ - \$ 31,344

COMMENTS:

Please explain any special circumstances

Line A - contributions:

Represents donations restricted by the donor to this program.

Line G-Other Income:

The Organization records unrestricted contributions, grants and other revenue to the Development cost center. The accounting records do not allocate the net Development department net income to specific programs. For the purposes of this report an amount has been shown is the proportional share of unrestricted income based on ratio of each programs expenses to total expenses.



City of Corvallis

11-12 Social Service Funding Final Report

Period: January to June 2012

Please answer the following (outline or bullet list preferred):

Agency Community Outreach

Program Permanent Supportive Housing

Award \$ 7,766

Narrative

What has the grant award been spent on?

This grant has provided residents of the Benton Plaza, the Julian Hotel, and other area low-income housing, who have serious and persistent mental illnesses or other disabling conditions, with case management services to help them continue to live independently and reduce their involvement with emergency responders and law enforcement. Funding has been used to meet program expenses, consisting primarily of staff salaries, office rent, insurance, and client transportation mileage reimbursement.

How many people (unduplicated count) have been helped by this program? What activities happened?

An average of 53 unduplicated individuals received permanent supportive housing services for the first three quarters. During the final three months 48 clients received services in April, 29 received services in May and 15 received services in June*.

During fourth quarter we operated with awareness that the Permanent Supportive Housing program through Community Outreach was facing closure as of June 30th. We met with PSH case managers at the beginning of April, conducted a thorough review of all cases and client situations, and developed a 'tiered' system of file closure for our final 3 months in order to meet client needs, as follows:

We sent letters and provided verbal notice to each client participating in PSH services, and informed each client that after their PSH files were closed and formal services discontinued, they were welcome to continue participating in all on-site social events, access to on-site food supplies, and conversation/ verbal support with PSH staff, as needed, through the end of June.

We contacted all known support service providers and medical providers for each client's case, and set up and attended several formal meetings with Benton County Mental Health staff to discuss transfer of services, in particular the need for medication management and increased case management from BCMH. Four to five clients were taken onto Benton County's "ACT Team" which provides daily wrap-around support.

The first PSH files we closed were those individuals who had not requested, accessed or received services in the past 4-6 months, and those who enjoyed "chatting" with the case managers but did not have awareness that they were enrolled in the PSH program and were not receiving structured services or expressing any need for services. Again, those who enjoyed dropping into the PSH office for social conversation continued to do so through the end of June regardless of when we formally closed out their case.

Secondly we closed files of clients who were currently living in nursing homes, assisted living facilities, or adult foster homes, as they have adequate wrap-around services through those providers and were no longer receiving direct care from PSH.

We contacted medical practitioners to advise them of our program status, so that they could assume direct support for their patients, rather than have the PSH program record data such as weight or blood sugar readings. Files were closed as clients were transitioned to their doctors' support as needed.

In May and June, following meetings and conversations with Benton County Mental Health program staff, we closed client files of Benton County clients whose treatment team had absorbed them for

Agency: Community Outreach, Inc.

Program Name: Permanent Supportive Housing

Funding Request \$ 36,000.00

Percent of request awarded: 22%

Grant Award \$ 7,766.00

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
REVENUE		1	2	3
A	Contributions / fundraising income	\$ 3,441	\$ 4,730	137%
B	United Way Grant funding (current year award)			
C	United Way donor-directed designations	\$ 326	\$ 326	100%
D	City of Corvallis SSF award	\$ 7,766	\$ 7,766	100%
E	Grants from other government agencies	\$ 20,000	\$ 20,000	100%
F	Foundation grants	\$ 14,500	\$ 10,000	69%
G	Program service fees	\$ 7,008	\$ 5,270	75%
H	Other income	\$ 44,043	\$ 26,591	60%
I	TOTAL REVENUE	\$ 97,084	\$ 74,683	77%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 69,865	\$ 61,499	88%
K	Payroll taxes and employee benefits	\$ 11,588	\$ 14,647	126%
L	Professional fees and contracted services	\$ 1,004	\$ 194	19%
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 8,712	\$ 4,828	55%
N	Materials and supplies	\$ 3,176	\$ 1,026	32%
O	Travel	\$ 2,257	\$ 1,172	52%
P	Staff and volunteer development / training costs	\$ 90	\$ 40	44%
Q	Conferences, conventions, meetings			
R	Direct assistance to individuals			
S	Miscellaneous expenses	\$ 392	\$ -	0%
T	TOTAL EXPENSES	\$ 97,084	\$ 83,406	86%

Balance \$ - \$ (8,723)

COMMENTS:

Please explain any special circumstances

Line A - contributions:

Represents donations restricted by the donor to this program.

Line G-Other Income:

The Organization records unrestricted contributions, grants and other revenue to the Development cost center. The accounting records do not allocate the net Development department net income to specific programs. For the purposes of this report an amount has been shown is the proportional share of unrestricted income based on ratio of each programs expenes to total expenses.



City of Corvallis

11-12 Social Service Funding Final Report

Period: 7/1/11 to 6/30/12

Please answer the following (outline or bullet list preferred):

Agency Community Services Consortium

Program Emergency Housing

Award \$ 8,550

Narrative

What has the grant award been spent on?

- Emergency housing assistance
- Staffing

How many people (unduplicated count) have been helped by this program? What activities happened?

- Total Assisted: Assisted 66 households by providing a total of 7,985 nights of shelter.
- Corvallis Funds only: Assisted 9 households by providing a total of 1,423 nights of shelter.

What progress have you tracked, compared against targets identified in the original proposal?

Based on \$8,550 funds awarded by the City of Corvallis:

- CSC provided 1,423 of the 1,384 targeted nights of shelter.
- \$4,868 was leveraged in matching funds.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

Goal: Program is successful when 80% of the families served are still residing in permanent housing three months after completing the program.

Out Come: 92% of the households served were still residing in permanent housing three months after completing the program. 7% of the households were no longer in permanent housing. One was couch surfing with friends, two moved in with family and one was living with and taking care of their mother. 1% of the households whereabouts was "unknown".

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

The Emergency Housing Programs actively seek referrals from the Department of Human Services (DHS) and other agencies serving households with a minor in the household. Information is provided to partner agencies, Head Start, information and referral agencies, 2-1-1 systems and others. The program is also discussed in agency brochures, and featured in external agency newsletters or blogs.

Program announcements are made at interagency meetings. We work closely with local homeless and domestic violence shelters to assure that as many clients are notified as possible.

Agency: Community Services Consortium

Program Name: Emergency Housing Program

Funding Request \$ **15,016.00**

Percent of request awarded: **57%**

Grant Award \$ **8,550.00**

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
REVENUE				
A	Contributions / fundraising income	\$ 500	\$ 500	100%
B	United Way Grant funding (current year award)			#DIV/0!
C	United Way donor-directed designations			#DIV/0!
D	City of Corvallis SSF award	\$ 8,550	\$ 8,550	100%
E	Grants from other government agencies	\$ 103,615	\$ 103,615	100%
F	Foundation grants			#DIV/0!
G	Program service fees			#DIV/0!
H	Other income			#DIV/0!
I	TOTAL REVENUE	\$ 112,665	\$ 112,665	100%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 39,766	\$ 34,379	\$ 1
K	Payroll taxes and employee benefits	\$ 18,129	\$ 15,673	\$ 1
L	Professional fees and contracted services			#DIV/0!
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 9,479	\$ 8,194	\$ 1
N	Materials and supplies	\$ 215	\$ 107	\$ 0
O	Travel			#DIV/0!
P	Staff and volunteer development / training costs			#DIV/0!
Q	Conferences, conventions, meetings			#DIV/0!
R	Direct assistance to individuals	\$ 45,076	\$ 54,312	\$ 1
S	Miscellaneous expenses			#DIV/0!
T	TOTAL EXPENSES	\$ 112,665	\$ 112,665	100%

Balance \$ - \$ -



City of Corvallis

11-12 Social Service Funding Final Report

Period: 7-1-11—6-30-12

Please answer the following (outline or bullet list preferred):

Agency CSC

Program Linn Benton Food Share

Award \$ 35,106

Narrative

What has the grant award been spent on?

- Linn Benton Food Share used the grant to solicit, transport, store, allocate, distribute, and deliver **908,280 pounds** of food to 19 non-profit agencies in Corvallis.
- Our Corvallis member agencies distributed 8,928 food boxes to 30,681 people.
- Local soup kitchens and shelters served 102,915 meals last year.

How many people (unduplicated count) have been helped by this program? What activities happened?

Approximately 11,000 persons have been fed through the efforts of Linn Benton Food Share. Food was distributed to people in need through our 19 member agencies in Corvallis.

What progress have you tracked, compared against targets identified in the original proposal?

Our original proposal stated we would distribute **815,000 pounds** to our Corvallis member agencies during the year. We ended up distributing 908,280 pounds. The value of the food **\$1,471,413**.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

- Hungry families and individuals had access to adequate amounts of healthy food.
- The children who receive this food benefit by having better overall health and an increased ability to resist illness.
- Elderly persons receiving food were more food secure, and as a result, had better health and nutritional status than elderly persons who were food insecure.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

The Food Share program and our member agency's services are promoted through distribution of our Resource Directories—which are printed in English and Spanish. We also produce a newspaper, the "Compass" that lists our food services, and we promote the program through newsletters and our website.

Our member agencies all have 501c3 status, and also promote their services. Information is widely available throughout the community.

Agency: CSC

Program Name: Linn Benton Food Share

Funding Request \$ 36,000

Percent of request awarded: 98%

Grant Award \$ 35,106

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

REVENUE		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
A	Contributions / fundraising income	\$ 432,000	\$ 532,082	123%
B	United Way Grant funding (current year award)			#DIV/0!
C	United Way donor-directed designations	\$ 6,000	\$ 5,051	84%
D	City of Corvallis SSF award	\$ 35,106	\$ 35,106	100%
E	Grants from other government agencies	\$ 177,999	\$ 173,928	98%
F	Foundation grants	\$ 48,000	\$ 26,138	54%
G	Program service fees	\$ 243,726	\$ 291,291	120%
H	Other income	\$ 78,262	\$ 50,632	65%
I	TOTAL REVENUE	\$ 1,021,093	\$ 1,114,228	109%

** Use line "D" to report City Social Servcie Fund award

EXPENSES

J	Salaries	\$ 270,901		\$ 268,345
K	Payroll taxes and employee benefits	\$ 116,203		\$ 121,215
L	Professional fees and contracted services	\$ 4,975		\$ 5,731
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 180,464		\$ 149,335
N	Materials and supplies			#DIV/0!
O	Travel	\$ 1,000		\$ 1,322
P	Staff and volunteer development / training costs	\$ 875		\$ 1,899
Q	Conferences, conventions, meetings	\$ 875		\$ 1,899
R	Direct assistance to individuals	\$ 445,800		\$ 448,857
S	Miscellaneous expenses			#DIV/0!
T	TOTAL EXPENSES	\$ 1,021,093	\$ -	0%

Balance \$ - \$ 1,114,228 #DIV/0!

COMMENTS:

Please explain any special circumstances

Not all of June's bills have been paid. It's an 11.5 month report.



City of Corvallis

11-12 Social Service Funding Final Report

Period: 7/1/11-6/30/12

Please answer the following (outline or bullet list preferred):

Agency Community Services Consortium Program Senior Health Insurance Benefits Assistance (SHIBA)
Award \$ 1,747

Narrative

What has the grant award been spent on?

Salaries/benefits; Operating expenses; Printing/Program supplies; Staff and volunteer travel, insurance, recognition, training; Public workshops; IT support.

How many people (unduplicated count) have been helped by this program? What activities happened?

Individual appointments: 443 contacts; 376 unique clients assisted with Medicare questions/problems.

- Exceeded goal of 327 persons counseled by 49
- Presentations: 10; Other media activity (health fairs, articles, radio): 18 – total 28
- Volunteer trainings: Monthly meetings; one local training, one Portland training

What progress have you tracked, compared against targets identified in the original proposal?

Client stats:

- 58 were below 150% federal poverty level;
- 49 qualified for low-income subsidy program;
- 6 were dual-eligible with mental illness

Volunteer stats:

- 14 volunteers, two in training, provided 1,748 hours of service
- 716 of the hours were dedicated to client meetings and follow-up (research, phone)

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

- Increased client count, presentations, volunteers and outreach
- More individuals signed up for the low-income subsidy program, helping with prescription drugs.
- New grant received to increase vigilance on Medicare Fraud.

The number of people learning about and seeking SHIBA services is growing every year.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

The partnership with LBCC is strong, with at least two classes/year listed in the schedule of classes – mailed to every home in Corvallis. Weekly notices in the Gazette-Times; newsletters; posters; brochures; presentations to a wide range of organizations. Participation in the Corvallis Clinic Health Fair and other similar events. The Corvallis Senior Center provides space for counseling. The community awareness is growing – word of mouth is working well, as people are coming to us from a personal reference. Outcomes are shared in presentations and at special events. United Way is acknowledged on all SHIBA brochures.

Agency: Community Services Consortium/RSVP

Program Name: Senior Health Insurance Benefits Assistance (SHIBA)

Funding Request \$ 5,000.00

Percent of request awarded: 35%

Grant Award \$ 1,747.00

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

REVENUE		ADJUSTED PROGRAM	Program	% to Date
		budget	ACTUALS	
		1	2	3
A	Contributions / fundraising income	\$ 250	\$ 250	100%
B	United Way Grant funding (current year award)	\$ -	\$ -	0%
C	United Way donor-directed designations	\$ -	\$ -	0%
D	City of Corvallis SSF award	\$ 1,747	\$ 1,747	100%
E	Grants from other government agencies	\$ 11,592	\$ 11,592	100%
F	Foundation grants	\$ 1,250	\$ 1,250	100%
G	Program service fees	\$ -	\$ -	0%
H	Other income	\$ -	\$ -	0%
I	TOTAL REVENUE	\$ 14,839	\$ 14,839	100%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 10,100	\$ 10,100	100%
K	Payroll taxes and employee benefits	\$ 2,828	\$ 2,828	100%
L	Professional fees and contracted services	\$ -	\$ -	0%
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 958	\$ 958	100%
N	Materials and supplies (inc printing)	\$ 350	\$ 350	100%
O	Travel (staff and volunteers)	\$ 108	\$ 108	100%
P	Staff and volunteer development / training costs	\$ 95	\$ 95	100%
Q	Conferences, conventions, meetings	\$ 150	\$ 150	100%
R	Direct assistance to individuals	\$ -	\$ -	0%
S	Miscellaneous expenses (IT)	\$ 250	\$ 250	100%
T	TOTAL EXPENSES	\$ 14,839	\$ 14,839	100%

Balance \$ - \$ -



City of Corvallis

11-12 Social Service Funding Final Report

Period: Jan-June 2012_

Please answer the following (outline or bullet list preferred):

Agency Corvallis Community Children's Centers

Program Tuition Scholarship

Award \$10,800

Narrative

What has the grant award been spent on?

Tuition Scholarships for student parents attending LBCC and OSU

How many people (unduplicated count) have been helped by this program? What activities happened?

32

Student families received \$25-\$275/month off their monthly tuition

What progress have you tracked, compared against targets identified in the original proposal?

We were able to assist student families throughout the year by decreasing their monthly tuition.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

Our parents were able to decrease their financial aid by the amount of their tuition scholarship received from the funding.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

YES, we have encouraged student parents to apply for the grant through monthly newsletters and contacted OSU and LBCC to notify them of the scholarship available. We also notify parents in our enrollment packet as well as on our web-site.

Agency: _____

Program Name: _____

Funding Request \$

Percent of request awarded:

Grant Award \$

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
REVENUE		1	2	3
A	Contributions / fundraising income			#DIV/0!
B	United Way Grant funding (current year award)			#DIV/0!
C	United Way donor-directed designations			#DIV/0!
D	City of Corvallis SSF award	\$ 10,512	\$ 10,512	100%
E	Grants from other government agencies			#DIV/0!
F	Foundation grants			#DIV/0!
G	Program service fees			#DIV/0!
H	Other income			#DIV/0!
I	TOTAL REVENUE	\$ 10,512	\$ 10,512	100%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ -	\$ -	#DIV/0!
K	Payroll taxes and employee benefits	\$ -	\$ -	#DIV/0!
L	Professional fees and contracted services	\$ -	\$ -	#DIV/0!
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ -	\$ -	#DIV/0!
N	Materials and supplies	\$ -	\$ -	#DIV/0!
O	Travel	\$ -	\$ -	#DIV/0!
P	Staff and volunteer development / training costs	\$ -	\$ -	#DIV/0!
Q	Conferences, conventions, meetings	\$ -	\$ -	#DIV/0!
R	Direct assistance to individuals	\$ -	\$ -	#DIV/0!
S	Miscellaneous expenses	\$ -	\$ -	#DIV/0!
T	TOTAL EXPENSES	\$ -	\$ -	#DIV/0!

Balance \$ 10,512 \$ 10,512

COMMENTS:

Please explain any special circumstances



City of Corvallis

11-12 Social Service Funding Final Report

Period: 2011-2012

Please answer the following (outline or bullet list preferred):

Agency Corvallis Daytime Drop-In Center

Program Counseling

Award \$ 8883

Narrative

What has the grant award been spent on?

A licensed clinical social worker that is present at the center for 10-12 hours a week

How many people (unduplicated count) have been helped by this program? What activities happened?

Multiple daily conversations continue to take place with members of this community providing outreach opportunities to be listened to and accepted. In our interim report we estimated to have seen over 100 unduplicated individuals at that time. We estimate that an additional 30 unduplicated individuals have been seen since then. In addition to providing a counseling presence in the center, several examples of more one-on-one interactions include the following:

- * Supportive counseling for a developmentally disabled woman experiencing stress from interactions with her neighbor.
- * Supportive counseling with a resident from Partners Place regarding strategies to use with a difficult room mate situation.
- * Supportive counseling with a young man needing skilled and consistent encouragement to supplement support from AA meetings.
- * Referral of a woman to Pastoral Counseling after discerning from several conversations that she would be better served by a female counselor. This resulted in the woman attending several successful appointments.
- * Consultations with the advocate of Mike resulted in successfully steering Mike into a successful 90 day treatment program. (Mike was described in our interim report narrative.)

What progress have you tracked, compared against targets identified in the original proposal?

Regarding our goal to decrease the number of crisis hours that our clients use other emergency services in the community (hospital, police, courts etc.), we continue to feel that we have averted a significant number of such crisis.

Regarding our other target goal to increase hope, decrease cycles of failure and eliminate repeats of failed personal strategies, we continue to see successes in the faces and conversations of our clients. There is an observable level of comfort and trust that clients are demonstrating as they freely interact with our counselor.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

We continue to see people with no insurance gain hopefulness as they are now able to come and get professional help. Most of our clients lack the resources to address their on-going mental health and drug and alcohol issues. This project continues to fill gaps in available community services to the poor.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

The program continues to be promoted by word of mouth. Services are also listed on the 211 Services Referral Hotline.

Agency: Corvallis Daytime Drop-in Center

Program Name: Counselling

Funding Request \$ 10,000.00

Grant Award \$ 8,883.00

Percent of request awarded: 89%

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
REVENUE				
A	Contributions / fundraising income			#DIV/0!
B	United Way Grant funding (current year award)			#DIV/0!
C	United Way donor-directed designations			#DIV/0!
D	City of Corvallis SSF award	\$ 8,883	\$ 8,883	100%
E	Grants from other government agencies			#DIV/0!
F	Foundation grants			#DIV/0!
G	Program service fees			#DIV/0!
H	Other income			#DIV/0!
I	TOTAL REVENUE	\$ 8,883	\$ 8,883	100%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries			#DIV/0!
K	Payroll taxes and employee benefits			#DIV/0!
L	Professional fees and contracted services	\$ 8,883	\$ 8,883	\$ 1
M	Operations (rent, utilities, equipment, maintenance, etc.)			#DIV/0!
N	Materials and supplies			#DIV/0!
O	Travel			#DIV/0!
P	Staff and volunteer development / training costs			#DIV/0!
Q	Conferences, conventions, meetings			#DIV/0!
R	Direct assistance to individuals			#DIV/0!
S	Miscellaneous expenses			#DIV/0!
T	TOTAL EXPENSES	\$ 8,883	\$ 8,883	100%

Balance \$ - \$ -



City of Corvallis

11-12 Social Service Funding Interim Report

Period: July 1, 2011-June 30 2012

Agency Corvallis Environmental Center

Program SAGE Food for Families

Award \$ 3,943

Narrative

What has the grant award been spent on?

Salary for part-time garden manager

How many people (unduplicated count) have been helped by this program? What activities happened?

During the period from July 1 2011-June 30, 2012:

- 1,964 households (estimated at 3.7 people per household=approximately 7,200 individuals) received food boxes at the South Corvallis Food Bank that included SAGE produce.
- 9,900 meals were served to low-income and homeless individuals at Stone Soup's First Christian feeding site using produce from SAGE.
- Additional families (numbers not tracked) received SAGE produce at Old Mill Center for Children & Families and Benton Furniture Share.
- 642 community volunteers participated in the SAGE Food for Families program: weeding, watering, harvesting at the garden; delivering produce to emergency food agencies; recruiting and coordinating volunteers. These volunteers learned about and took action to improve food security in Corvallis.

What progress have you tracked, compared against targets identified in the original proposal?

- During the grant period we harvested 5,657 pounds of food at SAGE that was donated to low-income residents. Our target was to increase production by 20%. During the grant period, production actually declined 26% as compared to the same period for 2010-11 primarily due to limited funding that did not allow us to plant a winter garden.
- Our target was increase volunteer participation in the SAGE Food for Families program by 20%, for a total of 456 individuals. Volunteer participation actually increased by 69% as compared to the same period last year. More people than ever are coming to SAGE-- learning about food insecurity and making a difference.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

The SAGE Food for Families program continues to serve the Corvallis community by fresh produce to our community's food insecure residents and providing a meaningful service opportunity for volunteers. The emergency food agencies we serve report on the value of receiving produce from SAGE, and volunteer groups provide feedback that their service at SAGE was meaningful and educational. Stone Soup's First Christian feeding site calculates that SAGE provided 90% of the fresh produce they served last year. South Corvallis Food Bank estimates that SAGE produce accounts for anywhere from 50-80% of the produce they have available for clients, and has continued to allow clients to access fresh vegetables weekly instead of monthly.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing?

- *Promotion:* CEC website & Facebook pages, via CEC and other organization's list serves, presentations to groups/organizations/classes, conferences, tabling events, community partnerships and meetings.
- *Community/participant awareness:* We attend a monthly low-income food access meeting, and are very involved with other organizations addressing food security and with organizations promoting volunteerism.
- *Marketing:* Data on pounds of food and hours donated and impact on agencies and volunteers we work with is used in all our outreach/marketing materials.

Agency: Corvallis Environmental Center

Program Name: SAGE Food for Families

Funding Request \$ 18,000.00

Percent of request awarded: 22%

Grant Award \$ 3,943.00

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
REVENUE		1	2	3
A	Contributions / fundraising income	\$ 7,000	\$ 8,735	125%
B	United Way Grant funding (current year award)	\$ -	\$ -	#DIV/0!
C	United Way donor-directed designations	\$ -	\$ -	#DIV/0!
D	City of Corvallis SSF award	\$ 3,943	\$ 3,943	100%
E	Grants from other government agencies			#DIV/0!
F	Foundation grants	\$ 30,000	\$ 8,544	#REF!
G	Program service fees	\$ 1,000	\$ 685	69%
H	Other income	\$ 6,100	\$ 7,817	128%
I	TOTAL REVENUE	\$ 48,043	\$ 29,724	62%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 30,000	\$ 19,678	66%
K	Payroll taxes and employee benefits	\$ 3,900	\$ 2,940	75%
L	Professional fees and contracted services	\$ 4,400	\$ 863	20%
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 4,500	\$ 4,500	100%
N	Materials and supplies	\$ 2,400	\$ 1,671	70%
O	Travel	\$ -	\$ -	#DIV/0!
P	Staff and volunteer development / training costs	\$ 100	\$ 60	60%
Q	Conferences, conventions, meetings	\$ -		#DIV/0!
R	Direct assistance to individuals	\$ -		#DIV/0!
S	Miscellaneous expenses	\$ 500	\$ 11	2%
T	TOTAL EXPENSES	\$ 45,800	\$ 29,724	65%

Balance	\$	2,243	\$	0
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COMMENTS:

Please explain any special circumstances

We were not able to raise sufficient funds for the project this year, mainly in the category of grants projected from foundations. Our response was to reduce expenses by cutting back on services and staff time allotted to the project, and to allocate more of our unrestricted organizational funding to the project than expected, shown as "Other Income."



City of Corvallis

11-12 Social Service Funding Final Report

Period: Final Report

Please answer the following (outline or bullet list preferred):

Agency Furniture Share

Program BEDS for KIDS

Award \$ 3,883.00

Narrative

What has the grant award been spent on?

The grant sustains client services to provide children with a bed pillow sheet and blanket set while raising community awareness to increase furniture and monetary donations and recruit volunteers.

How many people (unduplicated count) have been helped by this program? What activities happened?

FS has given 1696 beds with 722 of them going to the City of Corvallis residents. FS continues to work with referring agencies serving at risk populations on an emergency basis to reach the ultimate goal of ensuring the safety, health, comfort and *quality of life* by providing beds to children within our community. We have increased our "Community Awareness" activities to include weekly, monthly and quarterly events and meetings that reach local businesses, professionals, and community members including: Chamber of Commerce, Greeters and Quarterly Fundraisers. Volunteer base continues to grow as we work with LBCC & OSU students and groups, High School groups and "volunteer to work" programs through DHS as well as church groups and other businesses volunteering their services. FS community awareness has helped tremendously in this area, helping achieve our mission.

What progress have you tracked, compared against targets identified in the original proposal?

The targeted populations are children within the City of Corvallis who are commonly described as the vulnerable population. Our clients are typically living in substandard conditions such as homelessness with disabilities, domestic violence survivors, elderly and or other crisis situations.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

FS is best fit to deliver these services as there is *no other agencies* who provides reused quality beds, pillows, sheets and blankets at *no cost* to children in need within our communities' vulnerable populations. Without a functional sleeping space, families are unable to stabilize their lives or move forward toward a quality education, self-sufficiency, improved health and independence. The challenge of living in an inadequate environment can adversely affect mental and physical health, and significantly increase the probability of repeat hardship. Our services effectively impact the people we assist by reducing mental stress, hopelessness, and despair; strengthening productivity at work and school; improving physical and mental health; increasing family connections and enhancing relationships; restoring dignity; building inner strength, self-reliance, and stability; and offering an opportunity to create a meaningful life.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing?

FS promotes programs by networking with groups and businesses, website, presentations, and free advertisement. Free advertisements allow FS to reach the community and promote our programs, saving grant funds to serve more clients in need. FS collaborates with over 65 social service agencies who refer client to our services. The Director outreaches to donors through community involvement and at the same time gives back within her community by being a member of Rotary and Altrusa, attends 4 weekly networking events and 3 monthly evening networking events, a member of three Chamber of Commerce and an Ambassador for the Lebanon Chamber. The Director also volunteers throughout the community such as being the Survivor-Chair for Albany Relay For Life, Kidzshop and a Youth Exchange Chair. This practice of community involvement has increased client services in the last 4 years by 469%, furniture Donors by 600% and tripled Furniture Shares operating budget.

Agency: Furniture Share

Program Name: BEDS for KIDS

Funding Request \$ **\$ 10,000.00**

Percent of request awarded: **39%**

Grant Award \$ **\$ 3,883.00**

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
REVENUE		1	2	3
A	Contributions / fundraising income	\$ 11,117	\$ 11,117	100%
B	United Way Grant funding (current year award)	\$ -	\$ -	#DIV/0!
C	United Way donor-directed designations			#DIV/0!
D	City of Corvallis SSF award	\$ 3,883	\$ 3,883	100%
E	Grants from other government agencies	\$ 3,000	\$ 3,000	100%
F	Foundation grants	\$ 6,000	\$ 6,000	100%
G	Program service fees			#DIV/0!
H	Other income			#DIV/0!
I	TOTAL REVENUE	\$ 24,000	\$ 24,000	100%

** Use line "D" to report City Social Servcie Fund award

EXPENSES

J	Salaries	\$ 14,325	\$ 14,325	\$ 1
K	Payroll taxes and employee benefits	\$ 2,050	\$ 2,050	\$ 1
L	Professional fees and contracted services	\$ 600	\$ 600	\$ 1
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 3,600	\$ 3,600	\$ 1
N	Materials and supplies	\$ 800	\$ 800	\$ 1
O	Travel			#DIV/0!
P	Staff and volunteer development / training costs	\$ 600	\$ 600	\$ 1
Q	Conferences, conventions, meetings	\$ 150	\$ 150	\$ 1
R	Direct assistance to individuals			#DIV/0!
S	Miscellaneous expenses	\$ 1,875	\$ 1,875	\$ 1
T	TOTAL EXPENSES	\$ 24,000	\$ 24,000	100%

Balance \$ - \$ -



City of Corvallis

11-12 Social Service Funding Final Report

Period: Final Report

Please answer the following (outline or bullet list preferred):

Agency Furniture Share

Program Furniture for Individuals in Crisis

Award \$ 1,942.00

Narrative

What has the grant award been spent on?

The grant sustains client services and helps increase services to individuals living in crisis situations by meeting their basic needs with furniture items while raising community awareness to increase furniture and monetary donations and recruit volunteers.

How many people (unduplicated count) have been helped by this program? What activities happened?

1,249 individuals have been served within the City of Corvallis, with 1,093 unduplicated. FS continues to work with referring agencies serving at risk populations on an emergency basis to reach the ultimate goal of self-sustainability for families and individuals we serve. We have increased our "Community Awareness" activities to include weekly, monthly and quarterly events and meetings that reach local businesses, professionals, and community members including: Chamber of Commerce, Greeters and Quarterly Fundraisers. Volunteer base continues to grow as we work with LBCC & OSU students and groups, High School groups and "volunteer to work" programs through DHS as well as church groups and other businesses volunteering their services. FS community awareness has helped tremendously in this area, helping achieve our mission.

What progress have you tracked, compared against targets identified in the original proposal?

The targeted populations are children, families and individuals within the City of Corvallis who are commonly described as the vulnerable population. Our clients are typically living in substandard conditions such as homelessness with disabilities, domestic violence survivors, elderly and or other crisis situations. Tracking data are reported in the following table.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

Benefits include *building self-esteem* where children can live and study more comfortably, individuals sleep in beds rather than on the floor, and families escape domestic violence. *Success is defined and measured* by collecting data on a monthly basis to assess the progress toward each objective. Our services effectively impact the people we assist by reducing mental stress, hopelessness, and despair; strengthening productivity at work and school; improving physical and mental health; increasing family connections and enhancing relationships; restoring dignity; building inner strength, self-reliance, and stability; and offering an opportunity to create a meaningful life. Additionally, our services save city, county and agency resources as stable homes reduce the risk of repeat crisis, and community members who are healthy, stable, and self-reliant make for a safer and more productive population.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing?

FS promotes programs by networking with groups and businesses, website, presentations, and free advertisement. Free advertisements allow FS to reach the community and promote our programs, saving grant funds to serve more clients in need. FS collaborates with over 65 social service agencies who refer client to our services. The Director outreaches to donors through community involvement and at the same time gives back within her community by being a member of Rotary and Altrusa, attends 4 weekly networking events and 3 monthly evening networking events, a member of three Chamber of Commerce and an Ambassador for the Lebanon Chamber. The Director also volunteers throughout the community such as being the Survivor-Chair for Albany Relay For Life, Kidzshop and a Youth Exchange Chair. This practice of community involvement has increased client services in the last 4 years by 469%, furniture Donors by 600% and tripled Furniture Shares operating budget.

Agency: Furniture Share

Program Name: Furniture for individual in Crisis

Funding Request \$ 6,000.00

Percent of request awarded: 32%

Grant Award \$ 1,942.00

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

REVENUE		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
A	Contributions / fundraising income	\$ 12,113	\$ 12,113	100%
B	United Way Grant funding (current year award)	\$ 2,945	\$ 2,945	100%
C	United Way donor-directed designations			#DIV/0!
D	City of Corvallis SSF award	\$ 1,942	\$ 1,942	100%
E	Grants from other government agencies	\$ 3,000	\$ 3,000	100%
F	Foundation grants	\$ 10,000	\$ 10,000	100%
G	Program service fees			#DIV/0!
H	Other income			#DIV/0!
I	TOTAL REVENUE	\$ 30,000	\$ 30,000	100%

** Use line "D" to report City Social Servcie Fund award

EXPENSES

J	Salaries	\$ 18,000	\$ 18,000	\$ 1
K	Payroll taxes and employee benefits	\$ 3,575	\$ 3,575	\$ 1
L	Professional fees and contracted services	\$ 800	\$ 800	\$ 1
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 4,000	\$ 4,000	\$ 1
N	Materials and supplies	\$ 1,000	\$ 1,000	\$ 1
O	Travel			#DIV/0!
P	Staff and volunteer development / training costs	\$ 600	\$ 600	\$ 1
Q	Conferences, conventions, meetings	\$ 150	\$ 150	\$ 1
R	Direct assistance to individuals			#DIV/0!
S	Miscellaneous expenses	\$ 1,875	\$ 1,875	\$ 1
T	TOTAL EXPENSES	\$ 30,000	\$ 30,000	100%

Balance \$ - \$ -

Agency: Jackson Street Youth Shelter, Inc

Program Name: Emergency Housing

Funding Request \$ 25,000.00

Grant Award \$ 25,000.00

Percent of request awarded: 100%

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)
2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
REVENUE		1	2	3
A	Contributions / fundraising income	\$ 45,000	\$ 46,616	104%
B	United Way Grant funding (current year award)	\$ 15,000	\$ 15,000	100%
C	United Way donor-directed designations	\$ 2,000	\$ 4,312	216%
D	City of Corvallis SSF award	\$ 25,000	\$ 25,000	100%
E	Grants from other government agencies	\$ 10,000	\$ 12,019	120%
F	Foundation grants			
G	Program service fees	\$ 18,900	\$ 18,617	99%
H	Other income	\$ 6,500	\$ 5,726	88%
I	TOTAL REVENUE	\$ 122,400	\$ 127,290	104%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 88,500	\$ 90,469	102%
K	Payroll taxes and employee benefits	\$ 10,400	\$ 10,856	104%
L	Professional fees and contracted services			
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 12,000	\$ 12,873	107%
N	Materials and supplies (Resident Expense: Food, etc)	\$ 10,000	\$ 11,191	112%
O	Travel			
P	Staff and volunteer development / training costs	\$ 1,500	\$ 1,827	122%
Q	Conferences, conventions, meetings			
R	Direct assistance to individuals			
S	Miscellaneous expenses			
T	TOTAL EXPENSES	\$ 122,400	\$ 127,216	104%

Balance \$ - \$ 74



City of Corvallis

11-12 Social Service Funding Final Report

Period: January 1st- June 30th, 2012

Please answer the following (outline or bullet list preferred):

Agency Jackson Street Youth Shelter, Inc

Program Transitional Shelter

Award \$ 8,000

Narrative

What has the grant award been spent on? Jackson Street Youth Shelter, Inc. (JSYSI) is open 24 hours a day, 7 days a week. Due to the shelter hours, staffs salaries are our biggest cost, in order to, maintain a safe, stable, secure, and positive environment. The majority of this grant award was spent on personnel to continue to run the overnight shelter program. A small amount of the grant award was used for staff training, facilities overhead, and shelter/resident materials and resources.

How many people (unduplicated count) have been helped by this program? What activities happened? In the past six months 8 different youth were served in JSYSI's transitional living shelter program, a total of 6 female youth and 2 male youth. All youth served in this program were within the ages of 16-18 years of age. Over the past year, JSYSI has served a total of 22 different youth in the transitional living shelter program, female youth being the larger of the population. In the first six months of the reporting period, JSYSI was seeing a younger population in transitional services. However, the last 6 months has only served the older population. The transitional living shelter program provides a place to sleep, eat, shower, study, and socialize. JSYSI provides case managers, tutors, mentors, and street outreach workers. We also have planned and implemented family style meals and PYD activities.

What progress have you tracked, compared against targets identified in the original proposal? Youth in transitional shelter at JSYSI are youth who have been in shelter for 21 days (about 3 weeks) or more. This is the federal guideline for transitional shelter. These youth are already enrolled and engaged in educational programs, as well as, provided services for tutoring and other educational support. Most youth in transitional living do strive for a secondary education. 100% of the youth served this year were matched with personal tutors to be successful in school. All 22 youth served formed and worked on a case plan with their individual case manager. Twelve youth completed a job skills course through JSYSI and several obtained job outings to begin their search for employment. Five more youth completed a job skills class with Benton County Juvenile Department and two obtained employment through ODOT. JSYSI's activities program provides working activities with community members to educate and support youth with health insurance/medical needs and financial interests' youth have talked about. The activities program also provides opportunity for youth to discover other interests and engage in positive activities. 96% of youth entering our transitional living shelter program exit to safe and secure housing, usually living independently or with other family and friends that has been approved. This past year we had one youth exit our program for an Oregon Youth Authority placement, one youth did return to the street; two youth were adopted through other programs.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application. JSYSI has decreased runaway and homelessness behavior by making our services available and easy to access. Each youth is provided with an individual plan to work toward independence and having a successful future. JSYSI provides family and peer mediation as well as opportunities for families to visit in a supervised environment and guidance on setting up a safe and stable household. JSYSI's program is built on teaching life skills and we also provide a 12 week independent living skills workshop that all transitional youth within the ages of 16-18 are required to attend. Several youth request one on one job skills help; we have a volunteer base of people ready to help with this. Our program is built on positive youth development, we provide the youth with opportunities to try new things and engage in positive behavior rather than poor behavior, crimes, and drug or alcohol abuse.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing? JSYSI has a detailed website. We maintain our Facebook pages and we recently registered to be on 211. JSYSI has several posters and brochures that go out into the community and are shared with various populations. Our staffs give presentations to various service and youth groups helping to educate the community on our services and homelessness. Due to our constant state of being busy it would appear that the community is very well information on our services and programs. We provide donors with updates on our website, we share our statistics and annual reports, as well as our need and success stories of those served.

Agency: Jackson Street Youth Shelter, Inc

Program Name: Transitional Housing

Funding Request \$

Grant Award \$

Percent of request awarded:

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)

2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
REVENUE				
A	Contributions / fundraising income	\$ 32,000	\$ 35,316	110%
B	United Way Grant funding (current year award)			
C	United Way donor-directed designations			
D	City of Corvallis SSF award	\$ 8,000	\$ 8,000	100%
E	Grants from other government agencies	\$ 10,000	\$ 9,956	100%
F	Foundation grants	\$ 10,000	\$ 10,000	100%
G	Program service fees			
H	Other income	\$ 4,000	\$ 3,470	87%
I	TOTAL REVENUE	\$ 64,000	\$ 66,742	104%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 51,000	\$ 52,654	103%
K	Payroll taxes and employee benefits	\$ 6,000	\$ 6,319	105%
L	Professional fees and contracted services			
M	Operations (rent, utilities, equipment, maintenance, etc.)			
N	Materials and supplies (Resident Expense: Food, etc)	\$ 5,500	\$ 5,909	107%
O	Travel			
P	Staff and volunteer development / training costs	\$ 1,500	\$ 1,826	122%
Q	Conferences, conventions, meetings			
R	Direct assistance to individuals			
S	Miscellaneous expenses			
T	TOTAL EXPENSES	\$ 64,000	\$ 66,708	104%

Balance \$ - \$ 34



City of Corvallis

11-12 Social Service Funding Final Report

Period: 1/1/12-6/30/12

Please answer the following (outline or bullet list preferred):

Agency Old Mill Center

Program Child Safe

Award \$ 13,500

Narrative

What has the grant award been spent on?

The grant has been used to pay 2 master's level therapists to provide Child Abuse Prevention treatment for 3 groups and to pay 2 providers to provide 1 prevention group.

How many people (unduplicated count) have been helped by this program? What activities happened?

(1) Non-offending Parents-6; (2) Prevention group, ages 3-6 (mixed gender): 3; (3) Little's Group, ages 7-11 (mixed gender): 4; and (4) Latency Age Girl's Group: (ages 12-17): 5 for a total of 18 served.

What progress have you tracked, compared against targets identified in the original proposal?

- 100% of children/teens & parents reported 97% satisfaction & improvement by checking agree or strongly agree on the VOCA Common Outcomes Measures for Programs Serving Child Abuse Victims completed at the end of each 10-week term.
- 75% of children/youth met 10 to 14 Objectives delineated on the ChildSafe Report as observed & reported by the therapists following each 10-week term.
- Parents and children had an 86% attendance average winter and spring terms. 1 family dropped out after the 1st session in winter; 2 families joined the last 2 weeks of spring term.
- The tool, Client Behavioral Checklist (CBCL) was not utilized. 83% children/teens & parents reported less guilt, anger, confusion, fear and depression using the ChildSafe Pre/Post evaluation.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

We met our goals of increasing resiliency and decreasing anxiety and depression. The benefits included: 1. increased self-confidence; 2. increased feelings of empowerment; 3. strengthened parent-child relationships; 4. increased academic success; and 5. increased feelings of personal safety. These benefits exceeded the goals we outlined in our proposal.

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

The lead therapist did community presentations, distributed fliers and advertised in the Gazette Times. Outcomes are addressed in presentations; goals in marketing on fliers, but outcomes may be included in revised fliers. United Way is identified on our fliers and our funder. We also identify United Way on our website.

Agency: Old Mill Center for children and Families July 11 - June 12

Program Name: Child Safe Sex Abuse Treatment

Funding Request \$ 27,500.00

Percent of request awarded: 49%

Grant Award \$ 13,500.00

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)
2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
REVENUE				
A	Contributions / fundraising income	\$ 1,715	\$ 1,865	109%
B	United Way Grant funding (current year award)			#DIV/0!
C	United Way donor-directed designations			#DIV/0!
D	City of Corvallis SSF award	\$ 13,475	\$ 13,500	100%
E	Grants from other government agencies	\$ 2,450	\$ -	0%
F	Foundation grants			#DIV/0!
G	Program service fees			#DIV/0!
H	Other income (VOCA)	\$ 10,133	\$ 13,426	132%
I	TOTAL REVENUE	\$ 27,773	\$ 28,791	104%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 20,119	\$ 14,949	74%
K	Payroll taxes and employee benefits	\$ 2,700	\$ 3,040	113%
L	Professional fees and contracted services		\$ 5,360	#DIV/0!
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 1,842	\$ 2,489	135%
N	Materials and supplies	\$ 1,666	\$ 2,051	123%
O	Travel	\$ 588	\$ -	0%
P	Staff and volunteer development / training costs	\$ 274	\$ -	0%
Q	Conferences, conventions, meetings	\$ 245	\$ 450	184%
R	Direct assistance to individuals	\$ 196		0%
S	Miscellaneous expenses	\$ 142	\$ 459	323%
T	TOTAL EXPENSES	\$ 27,773	\$ 28,798	104%

Balance \$ - \$ (7)



City of Corvallis

11-12 Social Service Funding Final Report

Period: 7/1/11-6/30/12

Please answer the following (outline or bullet list preferred):

Agency Parent Enhancement Program

Program Parent Enhancement Program

Award \$ 17,766

Narrative

What has the grant award been spent on?

Funds have been spent on general operating costs, including staff wages to provide direct services and coordination of program activities, rent, utilities, and supplies.

How many people (unduplicated count) have been helped by this program? What activities happened?

103 parents and 110 children participated in activities and events with transportation, meals/snacks, and a supervised playroom provided:

- 10-week *Live & Learn With Your Baby* parenting series (3 times); 11 *Squishivities* interactive parenting classes; 4 *Financial Literacy* workshops; monthly *Giveaways* (i.e. clothing, food, books, toys); 10 community based *Picnics*; 31 *Weekly GED Preparation* classes; 2 *Make Parenting A Pleasure* workshops; 1 *Dental Care Clinic*; 1 *Disaster Kit* workshop; 1 *Pumpkin Patch*; 1 *Trick or Read* (Halloween Activity for families); 1 *Thanksgiving Dinner*; and 1 *Holiday Party*.

Additional services provided include:

- 449 home visits conducted, including Latino families; 38 referrals to outside agencies made for 26 families; 25 rides were provided for medical, dental, WIC, grocery, etc. appointments; Child Safety Items distributed to 45 families; all parents had the opportunity to volunteer, and parent newsletters were mailed quarterly to all participants; Staff participated in 93 case management sessions with other agencies, for 34 parents

What progress have you tracked, compared against targets identified in the original proposal?

We track all participant outcomes, statistics for the past year show:

- 92% of families had no confirmed reports of child abuse or neglect
- 100% of teenagers did not experience repeat pregnancies
- 76% of parents are attending classes or have completed high school/GED

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

During the past year results show:

- 87% of parents pre & post tested improved life skills
- 74% of parents pre & post tested improved parenting skills

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

We continue to promote our program through presentations to community organizations and businesses with attendance and participation in several community meetings and forums, i.e. Healthy Start, Corvallis High School counselors, WIC, local hospital staff, court system, as well as many other local agencies and social service providers. Additionally, we continue to use store front windows, bulk mailers, and submit articles to the local newspaper to advertise our program.

Agency: Parent Enhancement Program

Program Name: Parent Enhancement Program

Funding Request \$ 25,000.00

Grant Award \$ 17,766.00

Percent of request awarded: 71%

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)
2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS 7/1/11-6/30/12	% to Date
REVENUE		1	2	3
A	Contributions / fundraising income	\$ 70,000	\$ 24,059	34%
B	United Way Grant funding (current year award)	\$ -	\$ -	0%
C	United Way donor-directed designations	\$ -	\$ 501	501%
D	City of Corvallis SSF award	\$ 17,766	\$ 16,830	95%
E	Grants from other government agencies	\$ 52,234	\$ 57,345	110%
F	Foundation grants	\$ 136,236	\$ 88,040	65%
G	Program service fees	\$ -	\$ -	0%
H	Other income	\$ 1,800	\$ 316	18%
I	TOTAL REVENUE	\$ 278,036	\$ 187,092	67%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 183,596	\$ 136,276	74%
K	Payroll taxes and employee benefits	\$ 35,805	\$ 30,654	86%
L	Professional fees and contracted services	\$ 1,205	\$ 1,106	92%
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 19,496	\$ 12,925	66%
N	Materials and supplies	\$ 10,938	\$ 2,470	23%
O	Travel	\$ 1,725	\$ 1,439	83%
P	Staff and volunteer development / training costs	\$ 3,200	\$ 286	9%
Q	Conferences, conventions, meetings	\$ 300	\$ 148	49%
R	Direct assistance to individuals	\$ 14,761	\$ 7,483	51%
S	Miscellaneous expenses	\$ 7,010	\$ 7,591	108%
T	TOTAL EXPENSES	\$ 278,036	\$ 200,377	72%
		Balance \$	\$ (13,285)	

COMMENTS:

Please explain any special circumstances

About 85% of the families served by our staff and volunteers live in Corvallis. The support of the City of Corvallis, Social Service Funds assists those families and especially the children in working through substantial issues. On behalf of the City of Corvallis families who have been helped through this funding - we thank you.



City of Corvallis

11-12 Social Service Funding Final Report Period: 6/30/2012

Please answer the following (outline or bullet list preferred):

Agency Vina Moses Center

Program Clothing and Household

Award \$ 5330.00

Narrative

What has the grant award been spent on?

The funds from this grant were applied to salaries and occupancy costs necessary in the operations of the Center.

How many people (unduplicated count) have been helped by this program? What activities happened?

8850, there could be some duplication because of the school program.

Provided clothing and household items M-F throughout the year.

School program provided new shoes, socks, underwear, clothing and school supplies to 1040 children.

What progress have you tracked, compared against targets identified in the original proposal?

The number of families (3,500 families) and individuals served with satisfaction in our program.

The number of children (1040 children) served in our annual School Program.

Successfully provide them with the items each program purports to have such as: shoes, appropriate clothing, school supplies, coats, rain gear,

Had the ability to serve all that are eligible and request assistance.

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

People have appropriate clothing for work and job search.

Children have appropriate clothing and school supplies

Families have food and gifts during the Holidays

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

Our programs are promoted through newsletters, newspaper, presentations to community organizations and most frequently word of mouth. Sponsor a child and sponsor a family (Christmas). Our clients are our best champions, informing friends and neighbors about our programs.

A couple came to Vina Moses looking for boots and rain gear to start a new job on a fishing boat in Newport. Transportation was arranged, the job was secured they just needed the proper clothing. We were able to help them with those necessary items and they now are working full time.

We often have donors tell us how much we were there to help them through a difficult time in their life. Just last week we had a Mom of two bring in baby formula and food. Telling us how much those items she received from us had helped her and now she is able to help others.

Agency: Vina Moses Center

Program Name: Clothing and Household

Funding Request \$ 6,000.00

Percent of request awarded: 89%

Grant Award \$ 5,330.00

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)
2. What is your actual spending as of this report date by category?

REVENUE		ADJUSTED	Program	% to Date
		PROGRAM	ACTUALS period-	
		budget	to-date	
		1	2	3
A	Contributions / fundraising income	\$ 115,500	\$ 136,958	119%
B	United Way Grant funding (current year award)	\$ 6,000	\$ 2,850	48%
C	United Way donor-directed designations	\$ 2,500	\$ 2,342	94%
D	City of Corvallis SSF award	\$ 6,000	\$ 4,442	74%
E	Grants from other government agencies			#DIV/0!
F	Foundation grants	\$ 15,000	\$ 32,019	213%
G	Program service fees			#DIV/0!
H	Other income	\$ 10,400	\$ 1,186	11%
I	TOTAL REVENUE	\$ 155,400	\$ 179,797	116%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 83,400	\$ 86,590	\$ 1
K	Payroll taxes and employee benefits	\$ 7,350	\$ 8,531	\$ 1
L	Professional fees and contracted services		\$ 525	#DIV/0!
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 19,275	\$ 19,960	\$ 1
N	Materials and supplies	\$ 2,700	\$ 6,146	\$ 2
O	Travel	\$ 100		\$ -
P	Staff and volunteer development / training costs	\$ 75	\$ 190	\$ 3
Q	Conferences, conventions, meetings			#DIV/0!
R	Direct assistance to individuals		\$ 34,979	#DIV/0!
S	Miscellaneous expenses		\$ 1,654	#DIV/0!
T	TOTAL EXPENSES	\$ 112,900	\$ 158,575	140%

Balance \$ 42,500 \$ 21,222



City of Corvallis

11-12 Social Service Funding Final Report

Period: 6/30/12

Please answer the following (outline or bullet list preferred):

Agency Vina Moses Center

Program FISH Emergency Services

Award \$ 5330.00

Narrative

What has the grant award been spent on?

One half was used for operating expenses. One half was used for direct services to families, prescriptions, utilities and rent.

How many people (unduplicated count) have been helped by this program? What activities happened?

2165 people were assisted in this program. Assistance is in various forms, it could include: rental, utility, medical, transportation, identification, laundry, insurance, gasoline or referral.

What progress have you tracked, compared against targets identified in the original proposal?

This represents the percent of requests we were able to fulfill.

Assistance	Target %	Actual %
Rent	32%	29%
Utilities	50%	46%
Medical	68%	70%
ID/Transportation	68%	62%

Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

Overall standard of living and stability improved for the families remaining in their homes, having water, heat and medications

How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way included in your marketing?

Our programs are promoted through newsletters, newspaper, presentations to community organizations and most frequently word of mouth. Our clients are our best champions, informing friends and neighbors about our programs.

Last month's newsletter featured FISH Emergency for donations, outlining how dollars help members of our community. We have had a very positive response. We developed a new brochure for FISH this year.

In order to have their children returned from foster care a young couple were required to have an established home. They had fulfilled all other requirements and had only part amount of money they needed to move into an apartment. FISH was able to help them with rental assistance. They now have their children with them and are once again a family.

Agency: Vina Moses Center

Program Name: FISH Emergency Services

Funding Request \$ **6,000.00**

Percent of request awarded: **89%**

Grant Award \$ **5,330.00**

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)
2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
		1	2	3
REVENUE				
A	Contributions / fundraising income	\$ 8,500	\$ 3,707	44%
B	United Way Grant funding (current year award)	\$ 5,000	\$ 5,786	116%
C	United Way donor-directed designations	\$ 1,000	\$ 700	70%
D	City of Corvallis SSF award	\$ 6,000	\$ 4,748	79%
E	Grants from other government agencies	\$ 10,500	\$ 10,000	95%
F	Foundation grants	\$ 1,000	\$ 5,494	549%
G	Program service fees			#DIV/0!
H	Other income		\$ 23	#DIV/0!
I	TOTAL REVENUE	\$ 32,000	\$ 30,458	95%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 5,456	\$ 5,648	\$ 1
K	Payroll taxes and employee benefits	\$ 500	\$ 321	\$ 1
L	Professional fees and contracted services			#DIV/0!
M	Operations (rent, utilities, equipment, maintenance, etc.)	\$ 644	\$ 991	\$ 2
N	Materials and supplies	\$ 400		\$ -
O	Travel			#DIV/0!
P	Staff and volunteer development / training costs			#DIV/0!
Q	Conferences, conventions, meetings			#DIV/0!
R	Direct assistance to individuals	\$ 25,000	\$ 18,684	\$ 1
S	Miscellaneous expenses		\$ 21	#DIV/0!
T	TOTAL EXPENSES	\$ 32,000	\$ 25,665	80%

Balance \$ - \$ 4,793

**City of Corvallis Social Service Funding 2011-2012
Testimonial**

ABC House cannot provide client testimonials due to confidentiality concerns resulting from pending criminal prosecution. In lieu of testimonials, below is a case overview that demonstrates the benefits experienced by an ABC House client. Identifying details have been removed to protect the child's privacy.

Shannon is a 10 year old girl who came to ABC House with concerns of child sexual abuse. Shannon's family recently moved to Corvallis and, during the unpacking from the move, Shannon's mother discovered sexually explicit letters written to Shannon by an older male family friend. Shannon was brought to ABC House for a medical exam and forensic interview.

Prior to her appointment at ABC House, Shannon had not disclosed any abuse to her family members or friends. She came to ABC House shy and reluctant to share any information. During her medical exam, Shannon was set at ease by the medical provider and reassured that she was healthy. She began to share small bits of information about the sexual abuse she suffered, as if testing the medical provider's reactions. Trained in responding to children's disclosures of abuse, the medical provider remained open, neutral and approachable.

After the exam, the provider shared the information she learned with the forensic interviewer. The interviewer was able to use this background information in Shannon's interview. Shannon began to share more of her story and, as she received no judgment, ultimately revealed the extent of the sexual abuse she suffered by the family friend over several months, including rape and child pornography. Her abuser had insinuated himself into her family, often spending weekends at her home and abusing her in her own bedroom while parents slept. He kept her silent by threatening to kill everyone she loved, including her parents, siblings and pet.

Shannon shared details of abuse that no child her age would know without having either been abused or witnessing abuse. This information was used by investigators to indict the suspected abuser for child sexual abuse and the criminal case is in process. The suspect lives in a home with young children; without Shannon's bravery and the safe environment at ABC House that allowed her to reveal her abuse, more children would still be at risk.

Shannon left ABC House visibly lighter than she came. There was a marked difference in her demeanor after sharing her story, even by the end of her interview. Her relief at finally handing over this burden to someone else was palpable. The child who had wept during the majority of her interview was able to smile and laugh with the interviewer before leaving. Shannon was connected to mental health services and she and her family are beginning to heal.

Boys and Girls Club of Corvallis – Lincoln Lion's Den

Parent Testimonial – July 2012

We received this testimonial from a single parent struggling to work full time to support her family while also taking classes towards finishing her degree. Her son is a Kindergartener and Daughter is a 2nd Grader.

Lion's Den has been extremely important to my family. Both my son, R., and daughter, F. have benefited from the education programs LLD has offered. My children enjoy spending time with their friends after school and like the activities offered, especially writing to and meeting with the OSU students. R.'s teacher has noted an improvement in his behaviour since the starting LLD and we have noticed it at home. F.'s school work has shown improvement. Additionally, by providing low-cost after school supervision I have been able to continue taking college classes and work towards earning my degree.

R.G. 7/13/12

This parent has also noted the positive influence that our staff has had in providing structure and being role models for her children.

Testimonial: Johnson Dental Clinic

Success in the dental clinic goes far and beyond cleanings, fillings and extractions. Dental professionals begin to form strong bonds with patients, and begin to see a little of ourselves in our patients, especially those that we can relate too. Addiction, like dental caries is a disease, which can affect adults as well as children.

In February of 2012, we had the pleasure of screening a local alternative education high school in our community. This school is for young mothers, students that have trouble functioning in a classroom setting, young adults going through recovery and obtaining their GED. During our 2 days of screenings we met many wonderful, cheerful students and many withdrawn, shy students.

Justin came to me at the end of the day for a dental screening. He was a very handsome young man but was very reserved and almost immediately declined my screening request. After talking with him for almost an hour, he shared with me his story of addiction, homelessness and lack of dental and medical attention. Justin's mother is a chronic drug user and he has lived on friend's couches and with numerous family members. He had recently moved to Corvallis to live with his grandparents.

Justin was seen in our clinic for an exam the following week. Even at 17, after 4 years of methamphetamine use, most of his molars were badly decayed and he was extremely self conscious of the large cavities in his front teeth. He explained that for years he hasn't smiled and has avoided relationships because of his low self esteem.

Once the exam was complete, he was seen for numerous cleaning appointments as well as filling appointments once even twice a week. During the 4 months that it took to complete Justin's treatment, we watched him grow from a shy, reserved child into a confident young man. His grandfather shared that he has been more social with friends and has had a dramatic shift in his behavior and attitude. He will be completing his GED courses this summer and will be attending LBCC in the fall.

CASA-Voices for Children Testimonial

Social Service Grant 11-12 (January 1, 2012 – June 30, 2012)

Sally (fictitious name) entered the foster care system at 4 years old, along with older and younger siblings due to drug use, distribution of drugs from the home and domestic violence; both her and her sister tested positive for methamphetamine. Because of Sally's significant behavior and sexualized behavior that created a safety risk to others in the home, especially her infant sibling, she was placed in a separate foster home in another county. Sally's dad has been in and out of jail, but has been consistent with visits when he is available. Her mother, who Sally was very attached to, opted to continue drug involvement and not see the children. Sally's needs for services could only be provided by a provider in Benton County. For six months the caseworker (overworked) was unable to work with appropriate providers to get Sally into counseling and specialized programs. The biggest obstacle is insurance, OHP requires services to be provided in the county the child resides in, if there is not an appropriate provider there are additional steps required for referrals to be made and the county of residence to pay for those services. During these seven months Sally received NO counseling or mental health services.

The CASA Advocate not only visited the child, but also kept in close contact with the foster family, listening to their concerns about Sally's behaviors. With their specialized training the Advocate understood Sally's needs and appropriate service providers and processes. The Advocate was successful in making the necessary contacts and setting up the appointments for the assessments for the referral to the provider in Benton County who has a spot ready for Sally.

Without the Advocate focusing on Sally's needs, knowledge of service providers and making the necessary contacts—Sally would NOT be receiving the services she so desperately needs!!

It is still too early to tell what the outcome will be for Sally—but because of her Advocate, she will have a better chance for a positive one.

It is unfortunate to report that this is not the only child who, without an Advocate, would be in the foster system and not be receiving the services they need. The system is set up to require and provide services for the parents to achieve reunification with their children. The children's needs are often overlooked or not viewed as a high priority!!

The population served by our Emergency Services program is too diverse to select one individual or family to represent the group as a whole, particularly considering that a vast number of contacts in this program are anonymous (those accessing our crisis intervention, information, and referral service). We also have a number of clients who access our Community Kitchen and Shower that choose to use aliases rather than give their actual names. Hundreds of individuals are served by the Emergency Services program each month, receiving crisis intervention, information, and referral services; food through our community kitchen and pantries; a shower and hygiene supplies through our community shower; mail, telephone, and messaging services; and Corvallis and Albany bus tickets. This program has multiple outcomes depending on the individual circumstances of the person, or persons, contacting our organization. Some repeatedly seek these services, particularly those homeless individuals in need of food and a shower daily, and some use us as a one-time reference for information concerning community resources that are, or may be, available to them.

Our Food Pantry serves an incredibly large number of individuals and families suffering from hunger and food insecurity, and their individual situations range from a need for temporary assistance to chronic hunger and poverty. This program has multiple outcomes depending on the individual circumstances of the person, or persons, connecting with our organization to receive food assistance and supplementation. Some individuals and families repeatedly seek these services, particularly those experiencing homelessness, and some use us for one-time assistance to help through a financially difficult time.

We continue to see many families who are “joining” in the face of economic hardship: individuals or even small families moving in with other family members to save money or find food and shelter of some sort. Larger families continue to seek food boxes from our organization and we distributed 255 more food boxes in 2011 than in 2010.

During the period covered by this report, our Social Services Director spoke with a client who reported having a large family and received a food box for the eight people in the client’s household. The food box is intended to provide those eight people with 3 balanced meals a day for 3 days. It was the end of the month and our Social Services Director assumed the client’s family had exhausted their monthly income from the Supplemental Nutritional Assistance Program (SNAP), commonly referred to as food stamps. As he assisted the client to the car, he noticed a large box on the back seat with canned food, most likely another food box the client had received from another local food organization.

While the initial reaction for most people would be to think that this family was “playing the system” or “taking advantage of the agencies trying to help people,” our experiences at Community Outreach had our Social Services Director thinking differently as he assisted the client in loading the new food box. “The appropriate reaction,” our Social Services Director says, “begins with factoring in the variable that working with these families in poverty has taught us. This family cannot possibly be wasting this food so it must all be getting eaten. They reported eight people in the household but that’s probably just the people on the lease. That number probably doesn’t account for the relatives that are couch surfing because they are facing their own financial insecurities. That number probably doesn’t include the neighbors or the children’s friends also living in poverty that regularly eat over because there is no food in their own cupboards and refrigerators at home. The reality we see is that a food box intended to feed eight people may be used to feed 10-15 people. Or that food box that’s intended to provide three meals a day for three days is used to provide one or two meals a day for over a week as families in poverty stretch their resources to survive.”

The Medical Clinic program has a wide array of clients who come to us suffering from debilitating heart issues, diabetes, chronic pain, mental illness, and those simply in need of basic medical care. They all hope to receive acute care and treatment in dealing with their individual medical condition, and they are provided with the appropriate services needed to assist them, including referrals, prescription, and labs. The outcomes vary by individual situation, with some clients returning for further needed services.

During the time covered by the reporting period, our volunteer gynecological/women's services physician saw a rather startling occurrence among the patients coming to her specialty clinic: all the female patients in one clinic were past clients of hers who used to see her when they were insured and are now are seeing her in our clinic after losing insurance coverage. While this is a troubling incident for the implications it brings, we are pleased that our medical clinic can help support these clients as they face economic uncertainty and challenges.

Our Behavioral Treatment Services program experienced a bittersweet success during the period covered by this report. A male client with many decades of alcoholism was able to become sober through the program and continued coming in daily for treatment groups and individual therapy after transitioning out of shelter into the Corvallis community. He lived at the cold weather shelter for several weeks and then gained an apartment of his own. Several days after moving into his new apartment in March, he passed away in his sleep of natural causes. He was attending treatment at Community Outreach up until his death and was an inspiration to others around him. His family found a letter he had written to our organization and passed it on to our staff. The letter includes the following passage: "Life seems with it now. Every day is an adventure and not a day goes by that I don't learn. You showed me avenues and resources that I used to get my life back on track. I had absolutely nothing, yet now feel rich. To all, all of my thanks." The client's sibling included a letter in the envelope that stated: "You made it possible for him to truly enjoy the last seven months of his life. [The client] was in his own home, with a Bible at his bedside and food in his cupboard when he died. It was a blessing that he was in such a good place in his life when he passed."

During the period covered by this report, one of our male Integrated Housing clients made significant progress while working closely with his case manager.

This 48 year old client came to Community Outreach through our Medical Respite program with Good Samaritan Regional Medical Center. The client had been discharged from the hospital and had planned to live in his vehicle until he was informed of the Community Outreach shelter. The client was in poor health, with no insurance, and his hospital bills were accumulating quickly. The client mentioned he was a veteran of the United State Military but did not know how to access services for homeless veterans. After entering Transitional Housing and working with a case manager, he was successfully linked to the Veterans Administration, who verified his eligibility for VA medical appointments. After establishing primary care with the VA, he was encouraged to apply for disability income because his physical limitations were connected to his military service, which ended during the 1980's. With the assistance of his case manager, this client applied and was awarded 60% service connected to disability. The disability income was retroactive to his date of discharge and he received a check for over \$150,000. The client worked out a budget with his case manager and soon successfully transitioned out of shelter and into a property he was able to purchase in full. He returns on occasion to visit the agency and staff who assisted him and often thanks the staff for providing a safe, clean, and sober environment that completely turned his life around.

During the time covered by this report, our Permanent Supportive Housing (PSH) program provided services to a 51 year old man with mental illness who was able to continue living independently because of the services he received from his case manager. These services included transportation to and from doctor's appointments, medication management and daily contact. This individual was interviewed in late April for a newspaper story that ran in early May about the closing of Permanent Supportive Housing. He admitted being a little nervous about the future loss of support, but felt confident enough with the support that he had received that he was planning to remain in his apartment in the Benton Plaza. His optimism is apparent in the final line of the article, "I'm going to try my best to start doing things on my own. That's about all I can do."

Community Services Consortium

Emergency Housing

City of Corvallis 2012 Success Stories

#1

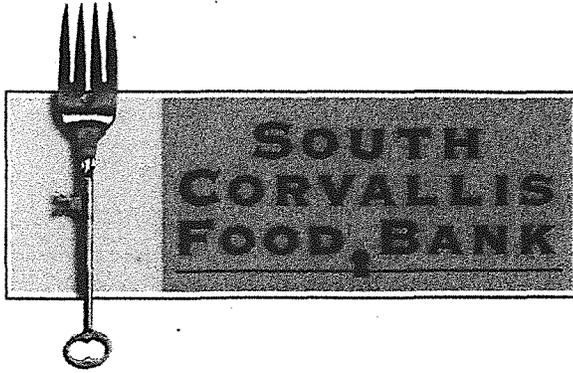
A two parent Corvallis family requested assistance paying rent. They struggled prior to requesting help but thought they could work things out on their own. The family was very humble and it was obviously painful for them to ask for help, something that they had not done before. They had used all of their funds, including their savings, to try to keep their business open. That ultimately failed. They had an eviction notice for being late on rent for the current month. The father had a job offer in writing to manage another business. The letter was full of praise for him and it was written with enthusiasm about how lucky they felt that he would be part of their team. The job did not start until the beginning of the *next* month. They had an eviction notice and asked for rent for the current past due rent and for the next month. With a new job starting he would be able to stabilize the family financially. HSP paid for two months' rent which stabilized the situation until the father received his first check. They were still in the same housing three months later and doing well. The help from the City of Corvallis kept this family from losing their housing.

#2

A couple with two children came in asking for help with rent and deposit. They lived in Corvallis and were temporarily staying with another family. They were sleeping in the living room on a couch and the floor prior to that they lived in an RV. The father had a job in Corvallis and the mother was recently awarded Social Security Disability. The family became homeless when the father lost his previous job having missed too much work while caring for his terminally ill parent and they could not pay their rent. They had been approved for an apartment but lacked the resources to pay the deposit and to stabilize. The case manager went over basic budgeting and energy conservation strategies with the family and offered classes in both. The City of Corvallis funds paid for the family's deposit and first month's rent. In three months time the family was stable and self sufficient.

#3

A single mother with two small children came in to the CSC office and requested help. She had learned that the apartment building she was living in was being demolished. She had a job and had found a new place to live but she had no resources to pay the deposit and first month's rent. She was living paycheck to paycheck and the cost of moving her household would take all of her money. CSC staff reviewed budgeting with her and determined that she could afford the new home if she received help with deposit and initial rent. This helped the mother to stabilize her household and she was still in her new home when staff followed up in three months.



July 9, 2012

To Whom It May Concern,

The South Corvallis Food Bank (SCFB) receives food through Linn Benton Food Share (LBFS). They make it possible for us to acquire food for distribution to our clients and in 2011, we received 200,000 pounds of food through LBFS. We gave away 2,771 food boxes that fed more than 10,000 people. All of this would not have been possible without the support of LBFS.

Our clients come to the SCFB for many different reasons. Some are disabled, some unemployed, some are homeless. 38% of the people who are fed from our food boxes are children.

One client came to us after fleeing an abusive situation. She needed help to feed herself and her 2 children as they started new lives. She was fearful of being found by her abusive spouse and was needing to be reassured about our confidentiality practices. We gave her a wide variety of food and the family was able to eat. The SCFB is dependent on LBFS to be able to serve clients such as these.

We thoroughly support LBFS and all they do to feed those in need in our community.

Sincerely,

A handwritten signature in black ink that reads "Judy Hecht". The signature is written in a cursive, flowing style.

Judy Hecht
Executive Director

1798 SW THIRD, CORVALLIS, OREGON 97333

SHIBA Program Testimonials

2/28/2012

Susan and I today found the poster child for why not to have your insurance premiums deducted from your Social Security check. Our client came in with a letter from Samaritan Advantage Health Plans saying that coverage was being terminated 3/1/12 for non-payment of 2012 premiums. We also located in their paperwork the annual benefit statement from Social Security indicating that they were terminating the deduction effective 1/1/12. The client had been on Medicare with Samaritan MAPD since 2006 and admittedly hadn't registered the change in her Social Security check (Medicare due to disability) nor the letter(s?) that she had received from Samaritan until the threatening one arrived. In talking with the billing office at Samaritan Advantage (person was very helpful), this was a MISTAKE on Social Security's part that affected 200 Samaritan clients. Fortuitously, she was just this afternoon working on this client's paperwork to have Social Security correct their error and start deducting the premium again in April. When I said that we usually recommended that people not have their premiums deducted, she said that Samaritan could not advise them in that way. When I replied "WE can!" her response was "Yeah, SHIBA!" So, with the client's permission, we were able to intercept that reinstatement and instead the client headed to the Samaritan office to pay the premium due for January and February before March 1 and to set up automatic deductions from their checking account from this point forward. We wonder how the other 199 have fared, never mind those on other plans who may have also been part of SS's error.

Laurie Labbit and Susan Shumway, Corvallis SHIBA volunteers

2/7/2012

Benton County man who is trying to help his aging parents "You folks have been so much help; you are even smarter than the lawyers when it comes to Medicare. You told me some stuff that even my lawyer didn't know anything about."

Rosie Toy – Corvallis SHIBA counselor

Attendee comment from a recent New to Medicare workshop

1/23/12

Pam & John M., Rosie & Becky (SHIBA counselors) – Such great help and friendliness to help me through such a complicated financial problem. Such a wonderful pair of experts I hope they'll help me in the future.

June F. - client

Corvallis Daytime Drop In Center - TESTIMONIAL

Hi, my name is Xxxxx. I was one of the lucky few that got to move in to Partner's Place last summer. I go to the Drop-In Center on most days. I help vacuum the Center after they close on most days. Life is pretty good right now. I continue to struggle with certain things in life. Right now I am trying to learn how to explain my life to other people. I grew up in Portland and have been invited back to my 30-year high school reunion next month. What do I tell people when they ask me what I do and am I married and do I have any kids? Thank goodness for Greg Smith at the Drop-In Center. I have been talking with him almost daily for the past few months. He is helping me sort out some of the answers to the questions I have about my life. I am learning that I really have to just be me. He is helping me understand that I do not have to have others define me. I have led a very interesting life. It may not be just like the one you have led but that is becoming OK for me to understand. I also understand as I look around the room in the morning at the Drop-In Center that there is no one in the room I would rather be than me. And do you know what? There is no one in the room that I can be other than me and today I am OK with that. Greg is helping me to be me. Thank you.

SAGE Food for Families Testimonial

This spring the SAGE Food for Families program hosted an AmeriCorps member who served at SAGE as a garden assistant. Chris McKim is serving full time with the SAGE Food for Families project from February-September 2012. Along with weeding, prepping beds, planting, and harvesting at the garden, Chris is in charge of delivering SAGE produce to Stone Soup and South Corvallis Food Bank. Chris began offering cooking demonstrations and tastings of SAGE produce 3-4 times a week for clients accessing emergency food at the South Corvallis Food Bank. The following is an account of one of the families that Chris came in contact with.

I first met Lorrena in early April, when kale and collards were all that I was able to bring in to the food bank from SAGE. She had her four year old, Armandito, in one arm and three bags of our greens in the other. The South Corvallis Food Bank, she told me, was the only place she could get fresh vegetables. Most of the time she was able to use canned vegetables in her family's meals and could make a bag of frozen vegetables stretch for several meals, but it was the fresh stuff she wanted and knew her son needed.

Armandito was dressed in a Spider-Man costume that day and as his mother and I talked, he made me time how fast he could run in a circle around the car. I told him if he wanted to run faster, and especially if he wanted bigger muscles, he would need to eat more green vegetables like his mother had gotten that day. I had him feel my arm and told him my secret was that I never eat potato chips, just kale chips like I had made in my cooking demonstration that afternoon and that greens in every meal will help him turn from Spider-Man into the Hulk. His eyes went wide as he looked at my arms, then the bags of kale his mother held, then his own arms.

Over the next month I was able to bring an increasing amount and variety of produce to the food bank and in May we began offering the option of coming weekly, rather than monthly, for produce and bread. Armandito was wearing an Incredible Hulk shirt the next time I saw him and made me feel how much bigger his biceps had gotten. He raced around the warehouse to prove that he was faster, too. Lorrena told me he now insisted on having greens in every meal she made and that because of the new weekly produce option she was able to provide them.

Produce from SAGE continues to be one of the only avenues for families that rely on emergency food boxes to get fresh fruits and vegetables into their diets. SAGE produce donations allowed this family to have weekly access to nutrient-rich fruits and vegetables. With cooking demonstrations and tastings, we were able to improve the dietary choices of this child.



City of Corvallis

11-12 Social Service Funding Final Report

Period: 7/1/11-6/30/12

Agency **Parent Enhancement Program**

Program **Parent Enhancement Program**

Testimonial

A mom was referred to Parent Enhancement Program, with 2 children. She has Lupus and both children have medical issues. She was living at COI at the time of the referral and had just left a domestic violence situation in another county. She came to us with pretty much nothing for herself or children; and no real knowledge of Corvallis. Since enrolling in our program she has been connected with the Benton County Health Department for her children and herself. She has volunteered for a double stroller and safe bed for her youngest baby. She has been provided transportation and housing information to apply for housing/apartments. She is slowly getting on her feet and becoming aware of services in her new hometown.

United Way of
Benton & Lincoln Counties

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Fax: (541) 758-1443
Email: office@unitedwayblc.org

914 SW Coast Hwy Suite 104
Newport, OR 97365
Phone: (541) 265-5812



Memo

DATE: July 31, 2012
TO: Ken Gibb, City of Corvallis
FROM: Jennifer Moore, United Way 

City Social Service Fund—Year-end report for 11-12 cycle

There is one item of note in the 11-12 year-end report packet:

Corvallis Homeless Shelter Coalition:

In early January, the Corvallis Homeless Shelter Coalition (CHSC) made us aware they had been unable to hire the Outreach Worker position awarded funds were meant to support. The memo from CHSC in the interim report packet provided a narrative of the challenges in filling the position. The agency had received 6 months of payment for services as per the contract. CHSC requested a six-month extension on the spending period, which was granted.

- The spending period was extended to 12/31/12
- United Way suspended payment of the remaining \$7,500 until a satisfactory six-month report was received
- CHSC hired the proposed .50 FTE and completed a satisfactory six-month report (attached)

United Way has restarted the remaining payments on the 11-12 award. A 12 month report will be submitted in January.

Attachments: Corvallis Homeless Shelter Coalition interim report



City of Corvallis

11-12 Social Service Funding Interim Report

Period: 1-1-12 to 6-30-12

Please answer the following (outline or bullet list preferred):

Agency Corvallis Homeless Shelter Coalition Program Outreach Worker
Award \$ 15,000.00

Narrative

1. What has the grant award been spent on?

The Corvallis Homeless Shelter Coalition Outreach Worker interacts directly with people who are chronically homeless or near homelessness in the Corvallis community. The Outreach Worker has formed strong partnerships with this population and works intensively to solve high priority issues. The outreach worker has connected individuals to medical and/or mental health services, substance abuse help, available vocational programs, housing resources, counseling and/or other appropriate resources. The outreach worker has been trained to help with requests for assistance in applying for SSI/SSDI disability benefits.

2. How many people (unduplicated count) have been helped by this program? What activities happened?

Statistically speaking I have come in contact with 94 people. It is safe to say that I speak with the majority of these folks and actually work with 5-10 each day to assist with resources or listen to what their needs are.

3. What progress have you tracked, compared against targets identified in the original proposal?

We measure our ability to support each individual in meeting the goal that person sets e.g. obtaining SSO/SSDI, establishing a medical home, exploring work opportunities, finding/maintaining housing.

List goals for the program. Increase the number of persons receiving appropriate medical care; reduce the number of people with no income. Eliminate homelessness in 10 years

4. Summarize benefits or changes you have seen for all program participants? Reflect the results in comparison with the goals outlined in the application.

As identified in our goals: We have helped homeless apply for SSDI and this is a time consuming effort. We supported the homeless who were moved from the wetlands north of HP just off of NE Circle and NE Walnut. We identified a homeless individual who was in critical condition. He was admitted to the hospital and suffered from a lung infection, scabies, lice, and additional issues. He was admitted to GSRH and he started in ICU. It was touch and go for the first couple of days because he had gone so long without being seen by a doctor. Today he is at The Regent in Albany and continues to improve, he will soon be moving into a Heriot Hughes house in Philomath. We have clients who have severe mental health issues who we have referred to Benton County Mental Health

5. How have you promoted the program? Is the community/potential participants aware this program is available? How are outcomes used in your marketing? How is United Way / the City included in your marketing?

We are available at the Daytime Drop-In Center and on 211. The outreach worker is the case manager for the Adult Services Team for several homeless.

Agency: **Corvallis Homeless Shelter Coalition**

Program Name: **Outreach Worker**

Funding Request \$ **15,000.00**

Grant Award \$ **15,000.00**

Percent of request awarded: **100%**

1. What is your spending plan by major category based on the funds? (adjusted from the proposal)
2. What is your actual spending as of this report date by category?

		ADJUSTED PROGRAM budget	Program ACTUALS period-to-date	% to Date
REVENUE		1	2	3
A	Contributions / fundraising income			#DIV/0!
B	United Way Grant funding (current year award)			#DIV/0!
C	United Way donor-directed designations			#DIV/0!
D	City of Corvallis SSF award	\$ 7,500	\$ 7,500	100%
E	Grants from other government agencies			#DIV/0!
F	Foundation grants			#DIV/0!
G	Program service fees			#DIV/0!
H	Other income	\$ 842		0%
I	TOTAL REVENUE	\$ 8,342	\$ 7,500	90%

** Use line "D" to report City Social Service Fund award

EXPENSES

J	Salaries	\$ 6,912	\$ 4,308	\$ 1
K	Payroll taxes and employee benefits	\$ 830	\$ 478	\$ 1
L	Professional fees and contracted services			#DIV/0!
M	Operations (rent, utilities, equipment, maintenance, etc.)			#DIV/0!
N	Materials and supplies			#DIV/0!
O	Travel/Training	\$ 600	\$ 80	\$ 0
P	Staff and volunteer development / training costs			#DIV/0!
Q	Conferences, conventions, meetings			#DIV/0!
R	Direct assistance to individuals			#DIV/0!
S	Miscellaneous expenses			#DIV/0!
T	TOTAL EXPENSES	\$ 8,342	\$ 4,866	58%
Balance		\$	\$ 2,634	

COMMENTS:

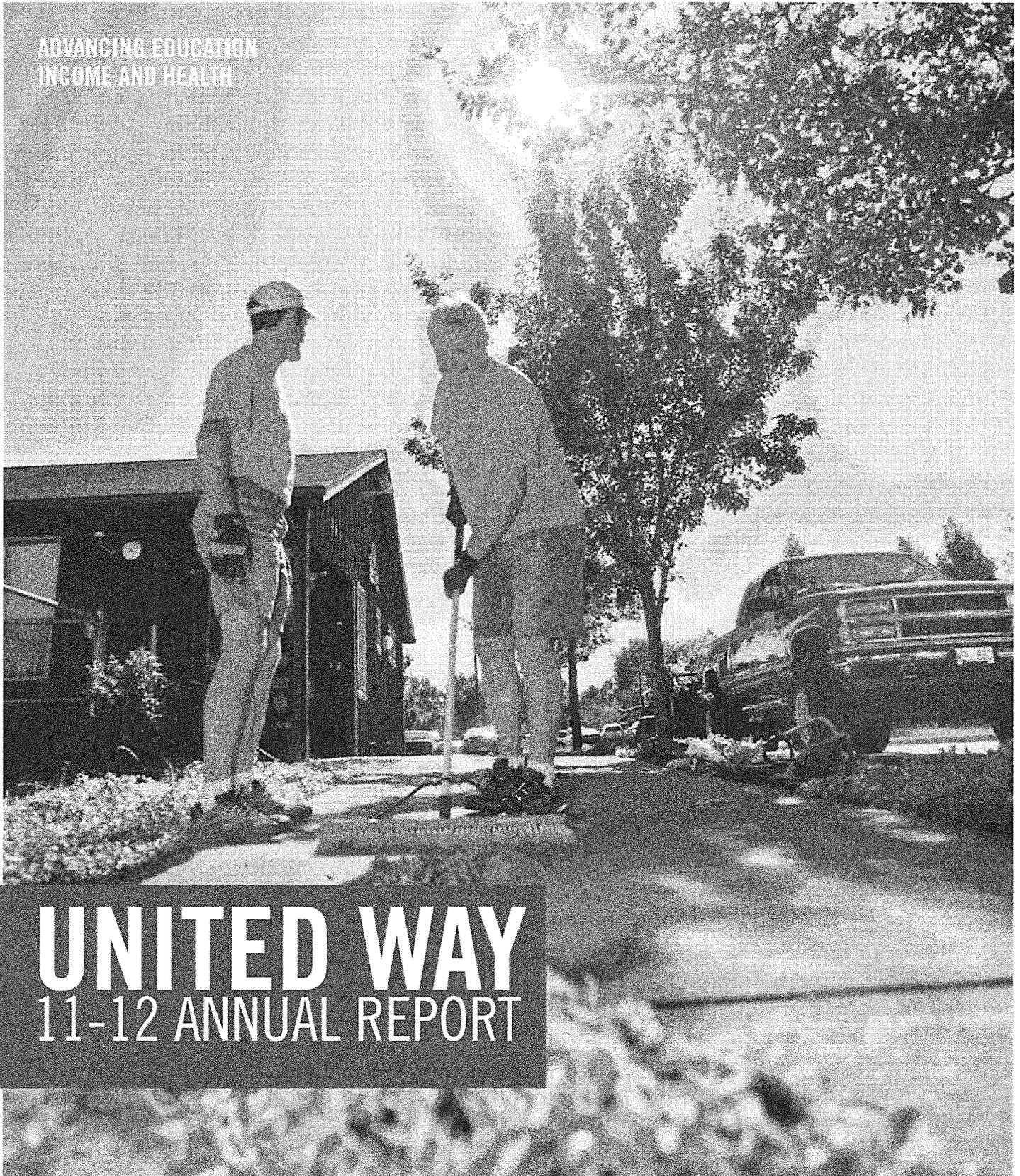
Please explain any special circumstances

CHSC Testimonial

One concern from the onset is about those folks who live in the wetlands north of HP just off of NE Circle and NE Walnut. It has been brought to our attention that an officer from CPD went out to speak with the folks out there. He informed them that once the weather clears up and the ground dries out that they will no longer be able to live there and that all of their belongings will be thrown out. We have learned that the city has allowed them to live there, mostly do to the fact that they aren't a "nuisance", but that CPD must now respond because someone reported them camping on city property.

Once I was finally able to physically make contact with a couple of those folks, they are concerned about their belongings and in the case of one individual (RM), they requested the need of a bike trailer so he can pack up and move somewhere else (though he is not sure where that would be). I have told him that I will remain vigilant and should I hear any updates as to when the removal of their campsites and belongings I'll let them know. RM also expressed that he has interest in taking a shower at Osborne Aquatic Center he needs a set of swim trunks because he doesn't want any of the kids that swim there to be put off by his appearance. I have also found him a set of swim trunks so he should be able to shower. As of this past week we were able to get him some medicine for his Scabies and Lice treatment while I made contact with the First United Methodist Church and secured a private place for him to shower.

ADVANCING EDUCATION
INCOME AND HEALTH



UNITED WAY

11-12 ANNUAL REPORT

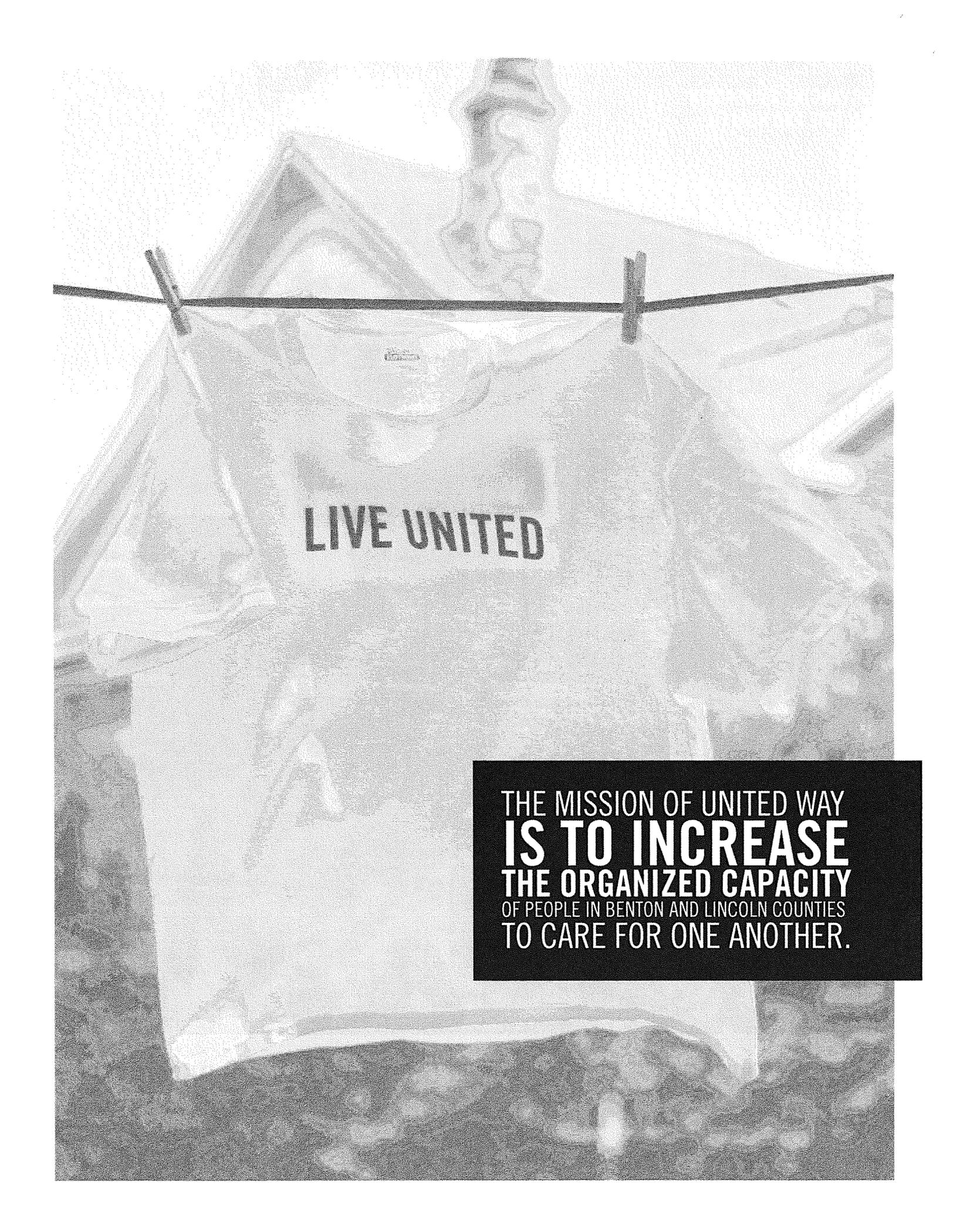
GIVE. ADVOCATE. VOLUNTEER.

United Way of
Benton & Lincoln Counties

unitedwayblc.org

LIVE UNITED



A black and white photograph of a white t-shirt hanging on a clothesline. The t-shirt is held up by two wooden clothespins. The words "LIVE UNITED" are printed in a bold, sans-serif font across the chest of the shirt. The background is a textured, slightly out-of-focus outdoor setting.

LIVE UNITED

THE MISSION OF UNITED WAY
IS TO INCREASE
THE ORGANIZED CAPACITY
OF PEOPLE IN BENTON AND LINCOLN COUNTIES
TO CARE FOR ONE ANOTHER.

MESSAGE FROM LEADERSHIP



Douglas Bourdo, *President*
Chief Financial Officer
The Corvallis Clinic

United Way's call to action is GIVE. ADVOCATE. VOLUNTEER. These three words are our invitation to individuals to join the effort of improving lives and building a stronger community. Many in Benton and Lincoln counties have accepted this invitation by giving their time, talent, and treasure to support this work.

Despite an uncertain economic future, the community nonetheless rallied behind United Way's call to action. This support resulted in development of new relationships with individuals, new partnerships with businesses and community organizations, and a steady annual campaign. For this, we are very grateful.

As we encouraged the community to respond to our call to action, we challenged ourselves--United Way leaders--to do the same. During 11-12, we promoted and supported strategies aimed at creating greater collaboration. We completed successful Days of Caring throughout Benton county and the-first-time-in-a-long-time in several Lincoln County communities. And we launched 2-1-1, an information and referral call line to help connect folks with the resources they need.

Since 1954, United Way has been a partner with generous and dedicated residents and businesses in Benton and Lincoln counties to create advance the common good. We are happy to be part of this long and special tradition.

We are proud to LIVE UNITED, and invite you to join us.



Jennifer Moore
Executive Director
United Way of Benton & Lincoln
Counties

11-12 BOARD OF DIRECTORS

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Anissa Arthenayake
OSU Federal Credit Union

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Aaron Manley
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Shawna Ratigan
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Sarah Wayt
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Kris Winter
Oregon State University

Tze-Yiu Yong
Hewlett Packard

Lincoln Members

Barbara Dougherty
Lincon County Commission
on Children & Families

Patti Eisler
West Coast Bank

Betsy Henderson
CASA of Lincoln County

Tamara Rosser
RSVP of Lincoln County

OUR WORK WE ALL BENEFIT WHEN OUR COMMUNITIES THRIVE, WHEN WE BUILD RESILIENCY ACROSS GENERATIONS, AND WHEN OUR ECONOMY IS STRENGTHENED. TO ADDRESS THE ROOT CAUSES OF POVERTY AND ASSOCIATED CHALLENGES, UNITED WAY SYSTEM HAS UNDERGONE A 'TRANSFORMATION TO COMMUNITY IMPACT' TO CAREFULLY FOCUS COMMUNITY RESOURCES BY:

- INVESTING IN THREE CRITICAL ISSUE AREAS—INCOME, HEALTH & EDUCATION;
- IDENTIFYING AND DEVELOPING AGENCY PARTNERSHIPS THAT ARE BASED ON ABILITY TO AFFECT OUTCOMES IN THESE AREAS;
- FUNDING BASED ON COMPETITIVE BID PROCESS, WITH A FOCUS ON THOSE IN MOST NEED;
- DEVELOPING COMMON OUTCOMES AND METRICS TO MEASURE AND COMPARE PERFORMANCE; AND
- COMMUNICATING RESULTS ACROSS THREE LEVERS OF CHANGE—PROGRAM FUNDING, INITIATIVES, AND PUBLIC POLICY; AND
- GALVANIZING AND CONNECTING ALL SECTORS OF SOCIETY—INDIVIDUALS, BUSINESSES, NON-PROFIT ORGANIZATIONS AND GOVERNMENTS.

INCOME • EDUCATION • HEALTH United Way's three issue areas were selected because of their power to impact individuals and families through the entire life cycle. To thrive, people need to meet their basic needs and maintain good health. Throughout the school years, good health and financially stable homes breed better academic outcomes. With a good education, one is better poised for career growth and long-term financial stability. Better educated and financially stable households are also shown to be healthier. All are integrated and rely on each other to succeed.

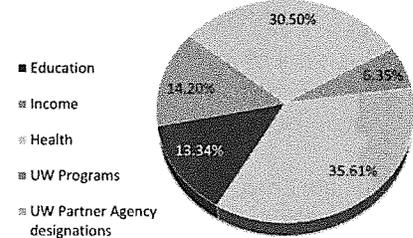
UNITED WAY PROGRAMS

Everything we do is governed by active, independent volunteer boards. We work hard to keep costs low, so we can leverage your gift with others where it's needed most. Your contributions stay here, directly improving lives in Benton and Lincoln County communities.

GRANTS PROGRAM

Supports direct human service programs and initiatives in United Way's impact areas of Education, Income (or financial stability), and Health. Our goal is to create lasting changes that will help children gain the skills to succeed in school and life, help families and individuals become financially stable and independent, and help people achieve physical, mental and emotional health and well-being.

COMMUNITY INVESTMENT



DAY OF CARING

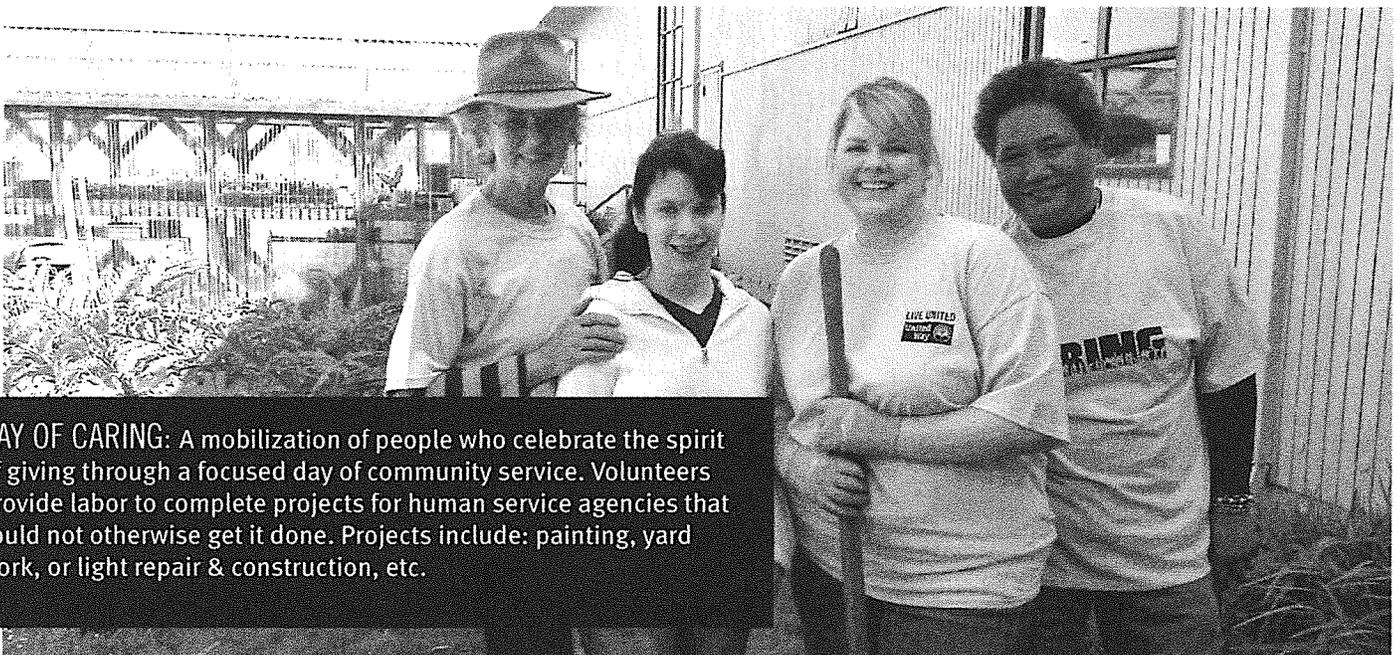
Many people have difficulty finding time to volunteer outside of work hours, but still have a great interest in volunteering. Day of Caring allows work groups to volunteer during work hours for an opportunity to get up close and personal with programs and SEE how invested dollars improve lives. Many of our partners would not be able to start or finish the work Day of Caring volunteers complete.



The first Day of Caring was held in Benton County in 1994 with nearly 100 volunteers working on 30 projects. Lincoln County revived the tradition in 2011 with 14 volunteers completing 2 projects in Newport and Lincoln City.

In 2011, 552 volunteers at 66 projects across Benton county.

In Lincoln County, 16 volunteers at 3 projects in Newport, Waldport and Lincoln City.



DAY OF CARING: A mobilization of people who celebrate the spirit of giving through a focused day of community service. Volunteers provide labor to complete projects for human service agencies that could not otherwise get it done. Projects include: painting, yard work, or light repair & construction, etc.

UNITED WAY PROGRAMS

United Way is founded on a simple principle: by acting together we can make positive change in the community that we could never achieve alone. We do this through an investment strategy called Community Impact. Our goal is to help people with their needs today while also creating deep and lasting changes by addressing the three underlying elements that are the foundation of successful lives and a successful community: education, income and health.

2-1-1 INFORMATION AND REFERRAL

2-1-1 is a free service, sponsored by United Way, providing a confidential referral to ANYONE who needs help. Solutions are unique to the individual and circumstance. Dial 2-1-1 or search online at www.211info.org.



In late 2010, United Way partnered with the Lincoln County Commission on Children & Families, United Way of Linn County and other stakeholders to become a local tri-county hub for the 2-1-1 call center. As a data hub, we help maintain up-to-date information on available services in Benton, Lincoln and Linn counties; it's free to any service provider to list their program.

Callers receive "more than just a referral;" Call center staff are trained to answer a wide variety of questions and often suggest creative ways to help folks get their need met.

Since inception, over 1,800 individuals and families have been connected with the help they needed. During the first quarter 2012 the top five caller requests were for SNAP, rental assistance, shelter, dental care and electrical assistance. 70% of the calls were made by females and the majority of all callers were between ages 20-49. 81% of all callers reported incomes below the poverty line.

A Waldport caller was stressed out because he needed gasoline to look for a job. The call taker suggested that we try South Lincoln Resources. He later reported that he had assistance 15 minutes after he called. He said the call specialist's cheerfulness was contagious and he was going to job interviews.

By centralizing information and referral, 2-1-1 helps minimize administration costs across safety net organizations, allowing them to focus on providing service to their clients. Over time, United Way will be able to use statistical information to augment Needs Assessment(s) and other community planning.

PRESCRIPTION DRUG DISCOUNTS

With national partner Familywise, United Way provides prescription assistance cards for the uninsured and underinsured, reducing the cost for prescription medication. Cards are accepted at most local pharmacies. There is no enrollment, no activation and no fees.

Discounts cover prescription drugs and can reduce costs by an average of 35%.

2011 average savings:

\$37,000 Lincoln County residents
\$30,000 Benton County residents

Snap the QR code (→) to download a free card.



EITC Tax Program

Aiming to put savings and tax refunds in taxpayers' pockets, United Way supports free tax preparation programs for people that may be eligible for tax refunds through the Earned Income Tax Credit (EITC).

We've partnered with AARP, RSVP and other stakeholders to expand the capacity of the Tax Aide program in Benton county, helping people identify and qualify for tax credits.

Tax Aide filed over 1,600 tax returns during the 2012 season--57.6% were for folks under age 60--for EITC credits totaling just over \$415,000 and total refunds just over \$1.7 million.

ANNUAL CAMPAIGN

We value the hundreds of supporters at all levels who invest in United Way allowing us to continue our commitment to improving lives in the areas of Education, Income and Health. United Way recognizes the following companies and their employees for their combined giving to the 11-12 community campaign.

Benton County

<u>Top 10 Workplace Campaigns</u>	<u>\$ Amount</u>
CFD-Charitable Fund Drive	\$71,199
Samaritan Health Services	\$36,545
Hewlett Packard	\$30,000
CH2M Hill	\$25,911
Evanite	\$18,382
Bi-Mart	\$10,106
OSU Federal Credit Union	\$13,995
City of Corvallis	\$11,298
The Corvallis Clinic	\$9,089
Benton County	\$8,541

Lincoln County

<u>Top 10 Workplace Campaigns</u>	<u>\$ Amount</u>
Samaritan Health Services	\$8,854
Bi-Mart	\$7,043
Lincoln County School District	\$5,022
West Coast Bank	\$3,253
UPS - Newport	\$2,357
Lincoln County	\$2,198
NW Natural	\$1,945
IBM	\$1,260
Wal-Mart	\$1,094
Oregon Coast Aquarium	\$1,042

Outstanding Campaign Awards

Bi-Mart
 CH2M Hill
 Evanite
 Georgia-Pacific
 Lincoln Elementary School
 Newport Intermediate School
 Oregon Coast Aquarium
 Samaritan Health Services
 Taft High (Lincoln)
 The Corvallis Clinic

Golden Glove Award (DOC)

Hewlett Packard
 West Coast Bank

Individual Awards

Golden Megaphone (Advocacy)

Doug Bourdo
 The Corvallis Clinic

Barbara Dougherty
 Lincoln County Commission on
 Children & Families

Golden Pom Pom (Campaign Champion)

Beth Mathewson
 Newport Intermediate

Cheryl Tiede
 Evanite

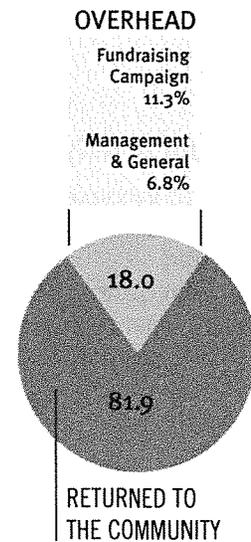
UNIQUE APART
 POWERFUL
 TOGETHER

FINANCIAL INFORMATION

The trust and confidence of our donors is important to United Way. Accounting is maintained with regular finance and program reports, audits, and on-site visits. For a complete copy of our audited financial statements, please contact us at (541) 757-7717 or view it online at www.unitedwayblc.org.

	July 1, 2010 - June 30, 2011	July 1, 2009 - June 30, 2010
PUBLIC SUPPORT AND REVENUE		
Public Support:		
Gross Campaign results, including amounts raised for others	\$605,046	626,888
Less Amounts Directed to 501(c)3 Agencies:	(116,417)	(109,423)
Provision for uncollectible pledges	(23,191)	(3,448)
Net Campaign Revenue	465,438	514,017
Revenue:		
Donated services	65,645	37,546
Administrative Services revenue	18,254	23,594
Other	6,284	3,994
Total Revenue	90,183	65,134
Total public support and revenue	555,621	579,151
EXPENSES		
Program Grants and Community impact program services	387,040	379,548
Supporting services:		
Fund-raising (campaign)	76,640	96,478
Management and general	46,502	33,872
Total allocations and expenses	510,182	509,898
Increase (decrease) in net assets	45,439	69,253
Net assets, beginning of year	178,597	109,344
Net assets, end of year	224,036	178,597

2011 EXPENDITURES



** United Way Overhead
Based on IRS Form 990

** Sources of contributions come from individuals, foundations or corporate gifts.

THANK YOU!

Volunteers are integral to United Way's strength and success and serve in varied roles within every function of the organization. We are extremely grateful for our more than 800 volunteers' commitment and their combined hours of time. We couldn't do what we do without YOU!

	<u>Volunteers</u>	<u>Hours</u>	<u>Values</u>
Volunteer Leadership	35	944	\$20,164
Campaign Volunteers	146	5,139	\$109,769
Community Investment	42	1,193	\$25,482
Needs Assessment	5	150	\$3,204
Day of Caring	572	1,844	\$39,388
Other Volunteers	3	84	\$1,794

based on average value of \$21.36/hr
(www.independentsector.org/programs/research/volunteer_time.html)

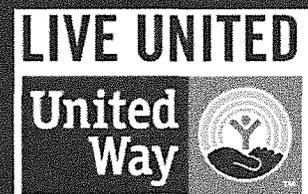


UNDERNEATH EVERYTHING WE ARE,
UNDERNEATH EVERYTHING WE DO,
WE ARE ALL PEOPLE.
CONNECTED, INTERDEPENDENT, UNITED.
AND WHEN WE REACH OUT A HAND TO ONE,
WE INFLUENCE THE CONDITION OF ALL.
THAT'S WHAT IT MEANS TO
LIVE UNITED.

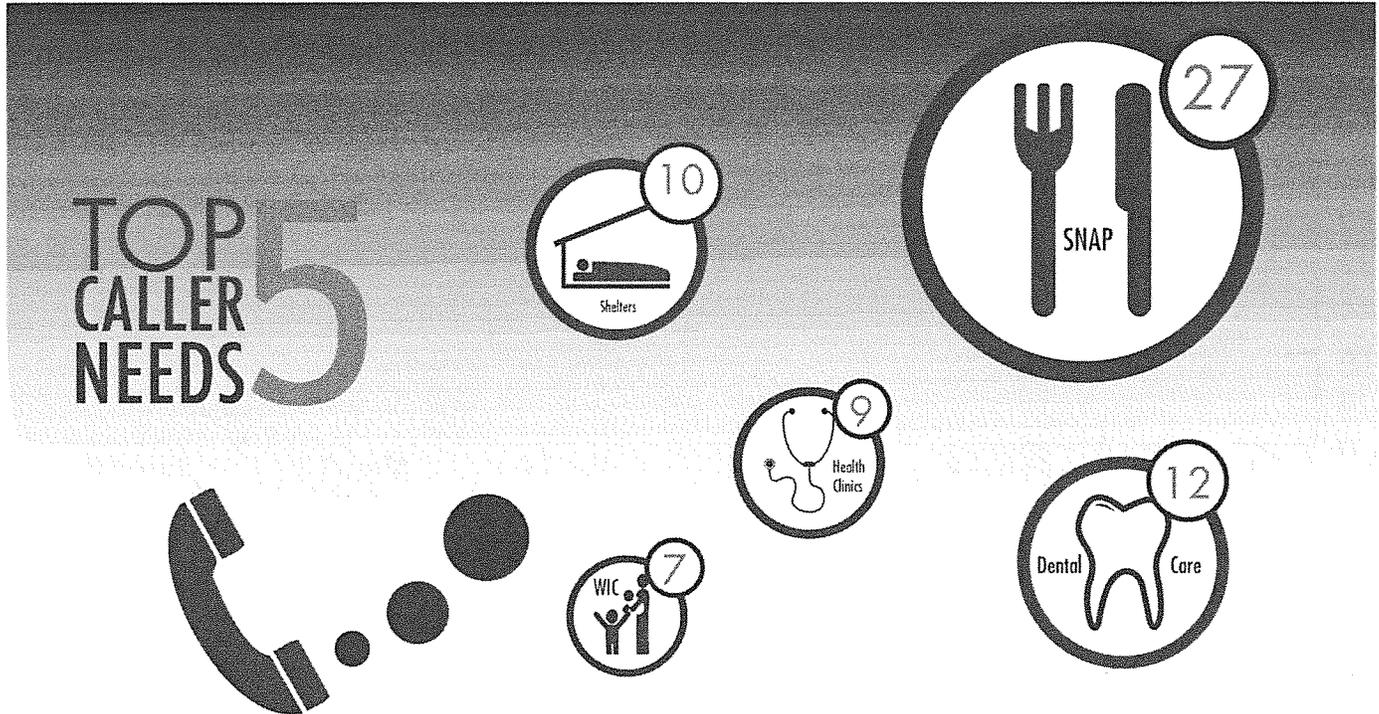
GIVE. ADVOCATE. VOLUNTEER.

**United Way of
Benton & Lincoln Counties**

www.unitedwayblc.org



What needs do 211info callers have? |



The top five caller needs were: SNAP (food stamps), dental care, shelter, health clinics and WIC.

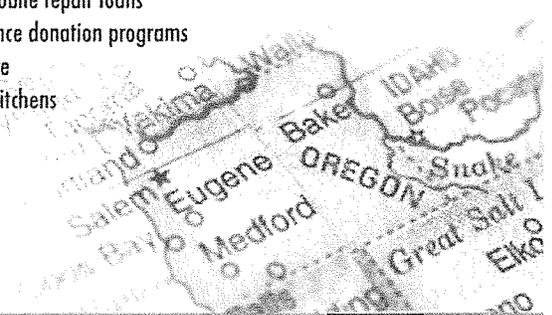
What needs were not met? |

There were 12 unmet needs in Benton County during this quarter.

Sometimes unmet needs occur when the agencies that provide a certain type of assistance are out of funds. Oftentimes, community need greatly outweighs the help available. Other times, services simply do not exist in a community. For example, there are often requests for free or low-cost burial services.

Examples of unmet needs for Apr-Jun 2012

- Environmental hazards evaluation
- Home barrier evaluation/removal services
- Home maintenance and minor repair services
- Automobile repair loans
- Appliance donation programs
- Bus fare
- Soup kitchens



Quarterly Report: Benton County
 April 1, 2012 - June 30, 2012



How many people call 211info? |

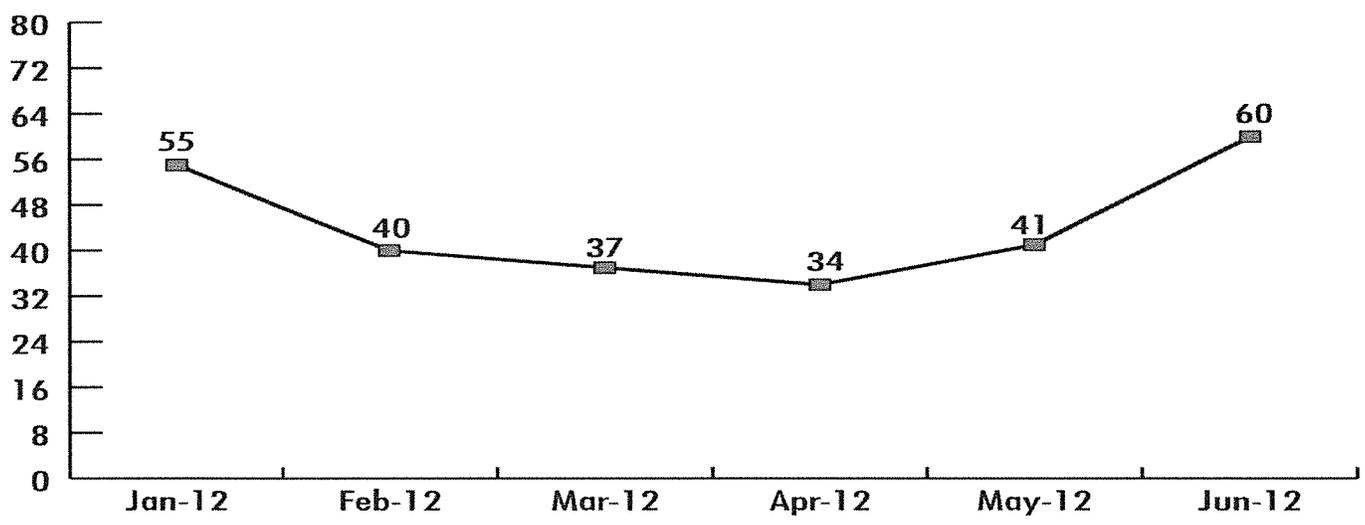
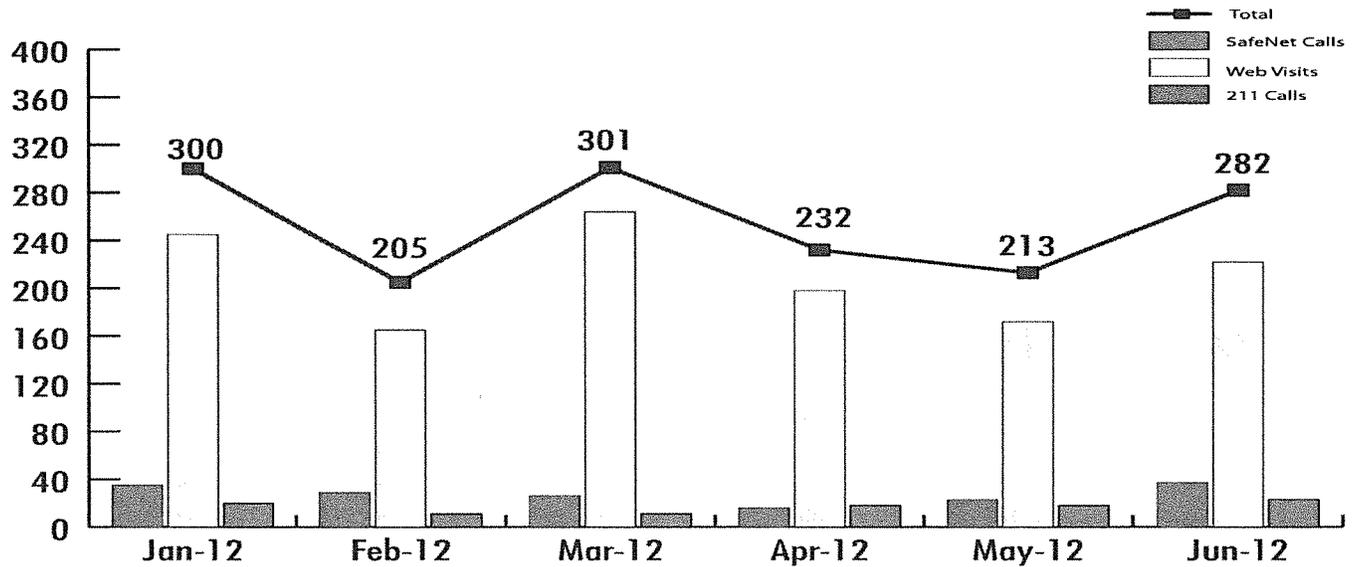
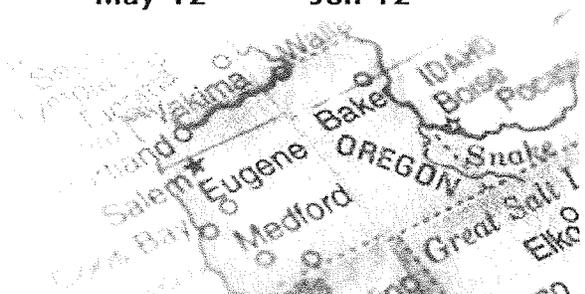


Chart shows calls to 211info by Benton County residents over the past six months. Calls include those on Oregon SafeNet, a maternal and infant health and nutrition line, as well as the 211 phone number. This quarter, we answered 135 SafeNet and 211 calls.

How do people access 211info? |



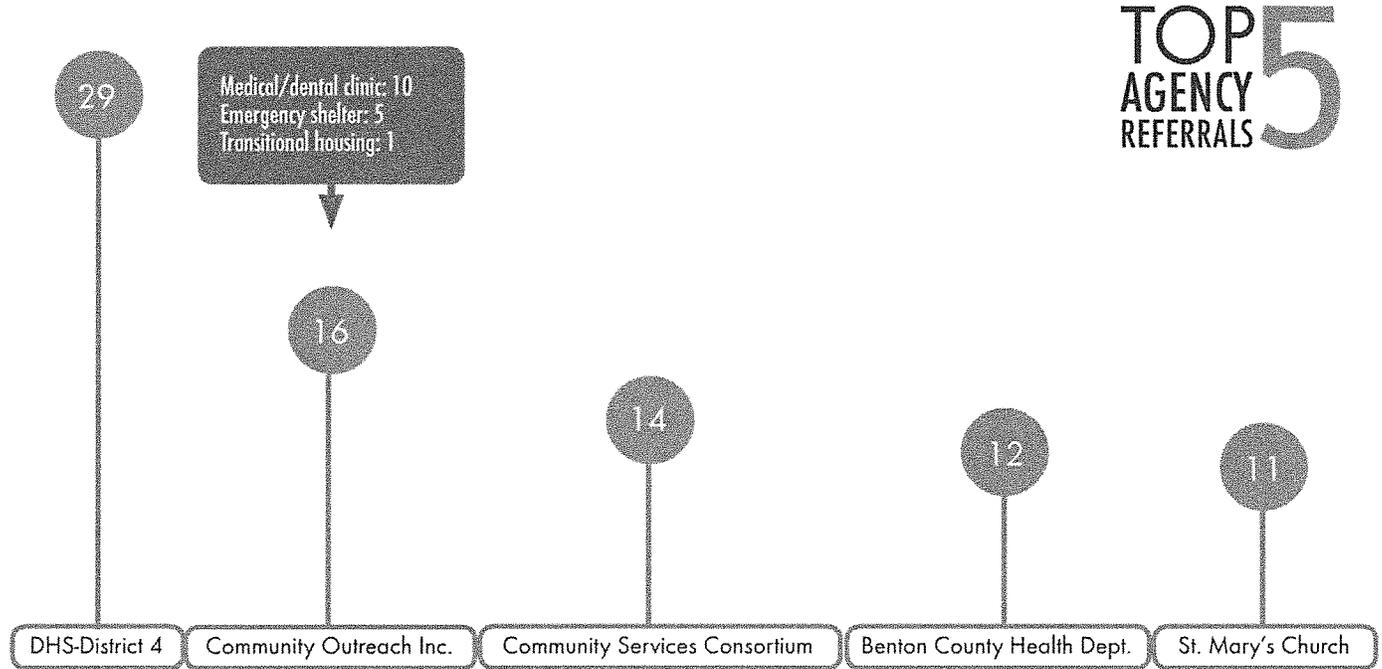
211info provides resource information to people using the Internet or calling on two telephone lines, 211 and Oregon SafeNet. 211info provided information to the community via the phone and web 727 times this quarter.



Quarterly Report: Benton County
 April 1, 2012 - June 30, 2012



What referrals do callers receive? |



Note: Further breakouts for any of the agencies listed are available upon request. The one listed here serves as an example.

What was the response to follow-up calls? |

As a result of the referrals we provided, did you get the help you needed?



If no, what was the reason?

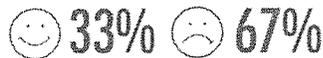
- Caller was not eligible.....50%
- Funds gone or services full.....25%
- Barriers to access.....13%
- Agency does not provide the service.....12%

This quarter, we followed up with 7 Benton County callers.

As a result of calling 211, do you have a better understanding of what resources may be available to you?

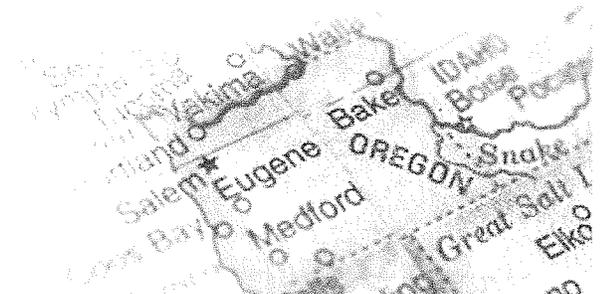


If the agencies were not able to provide the help you needed, were you able to get your needs met another way?



If yes, how were they met?

- Family/friends.....100%



In strategic partnership with:



Quarterly Report: Benton County April 1, 2012 - June 30, 2012

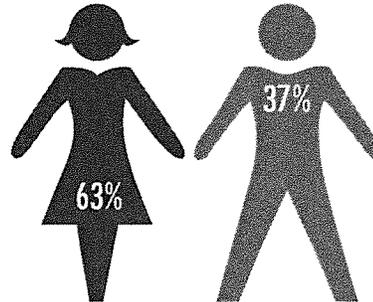
Who's calling 211info? |

The demographic data below represent those callers who responded to each question. Totals will vary across questions.

AGE-Percent and number of calls



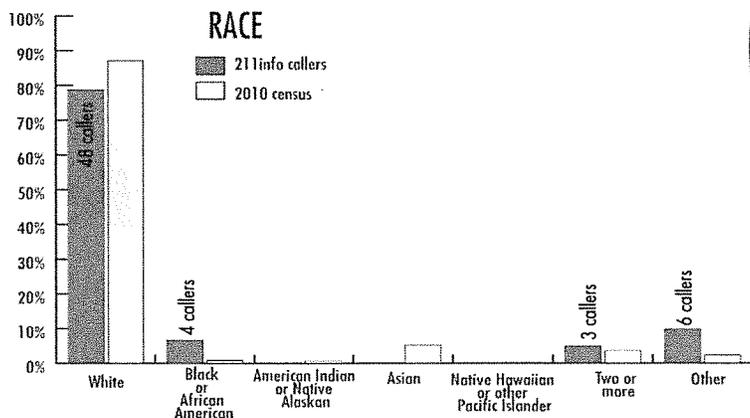
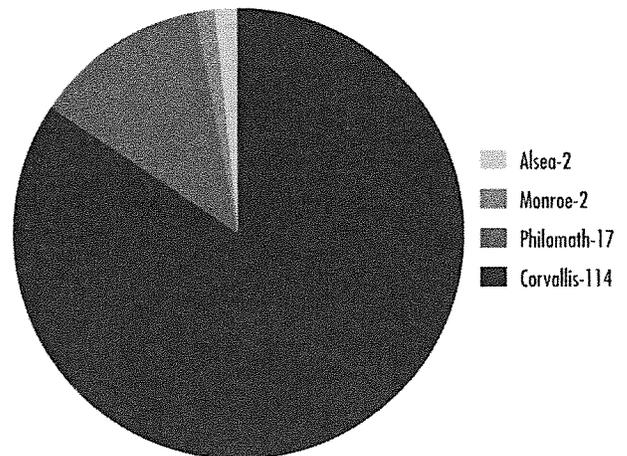
GENDER



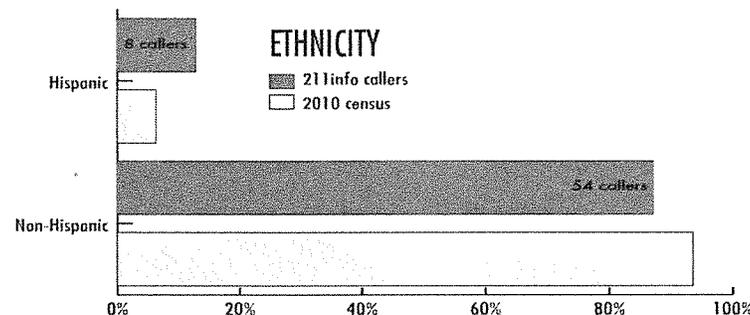
There were 78 female callers and 46 male callers.



CITIES-calls per city



This quarter we assisted 1 Spanish-speaking caller.



Note: Census numbers pertain to Benton County only.

