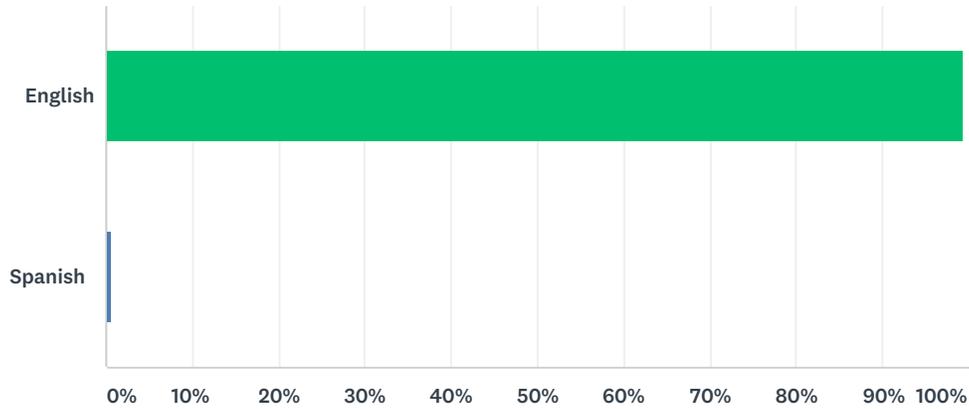


### Q1 Please select a language you prefer:Por favor seleccione el idioma que prefiera:

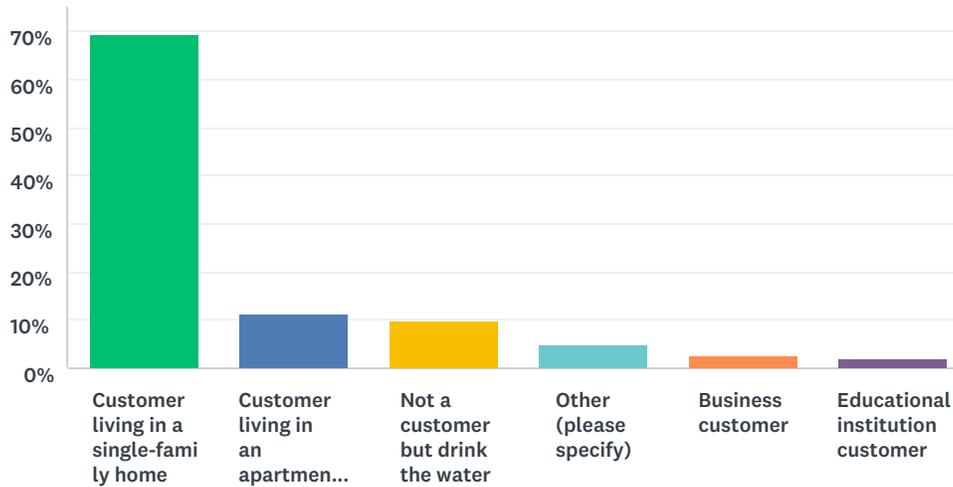
Answered: 553 Skipped: 0



ANSWER CHOICES	RESPONSES	
English	99.28%	549
Spanish	0.72%	4
TOTAL		553

## Q2 1. What best describes you:

Answered: 547 Skipped: 6



ANSWER CHOICES	RESPONSES
Customer living in a single-family home	69% 380
Customer living in an apartment or multi-family residence	11% 62
Not a customer but drink the water	10% 53
Other (please specify)	5% 27
Business customer	3% 15
Educational institution customer	2% 10
<b>TOTAL</b>	<b>547</b>

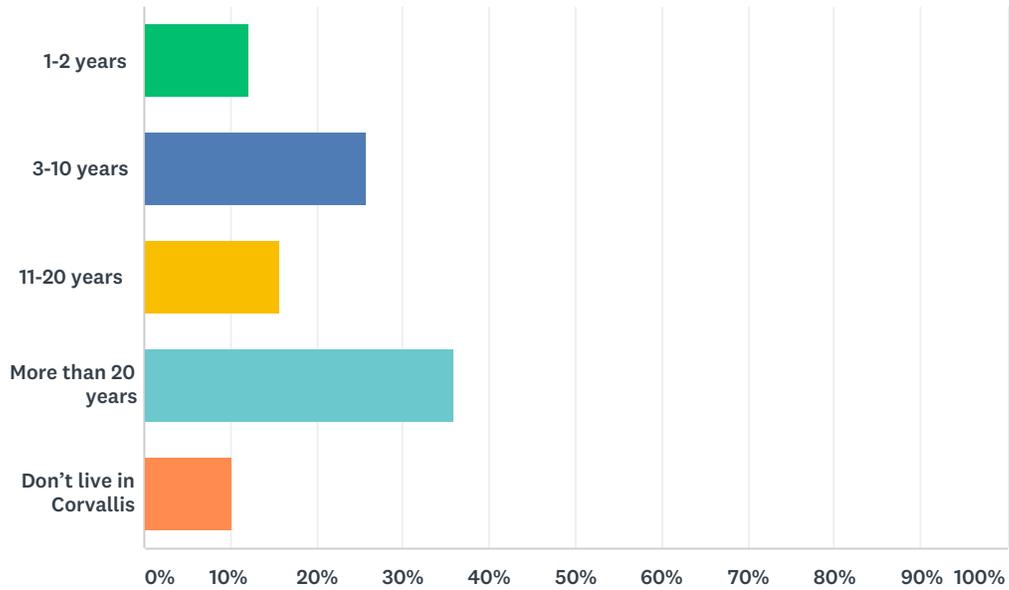
#	OTHER (PLEASE SPECIFY)	DATE
1	federal agency working in area of conservation for county.	4/29/2019 9:34 AM
2	live just outside of city services area, but have Corvallis address.	4/29/2019 9:24 AM
3	Live within Urban Growth Boundary	4/27/2019 4:22 PM
4	not a customer but a resident of Benton County with a huge interest in preserving the health and viability of my watershed	4/27/2019 9:48 AM
5	city resident on a well	4/27/2019 7:46 AM
6	I live in townhouse-we share a wall with the adjacent unit, but otherwise independent dwelling.	4/26/2019 5:45 PM
7	Work in town, live outside City.	4/25/2019 9:27 PM
8	City employee from Benton County & user of city resources like stores & restaurants.	3/30/2019 2:38 PM
9	Old Corvallis utility employee, use to rent, now traveling and involved in water :)	3/21/2019 10:39 AM
10	Grange Hall using Corvallis Water from Rock Creek Pipeline along Hwy 34	3/21/2019 10:32 AM
11	Employee	3/21/2019 8:15 AM
12	Work at Rock Creek	3/20/2019 6:22 PM

Water Master Plan<br>Customer Survey <br><br>El Plan Maestro De Agua<br>Encuesta Para Los Clientes

13	From 2014 to 2016, I lived in the Corvallis area. Initially, I lived next door to the Davis Farm, and after the well water was high in nitrates, due to this area being a farming community and subsequent run-off, I moved to the Sorority and Fraternity area of OSU's campus, and later, the SW area of the city on the Corvallis Country Club. I am promoting the extension of the City Sewer to the Corvallis Country Club residences that are still on well water, if it has not been done already. The testing at the residence on (43rd) the Country Club resulted high in coliforms. After living 5 months next door to the Davis Farm, I ended up with gastroparesis, which is the delaying of my stomach emptying. After I eat, it takes 4 hours or more for my stomach to drain. Once I realized I was on well water again, while living on the Country Club, I moved back to my home state of North Dakota. Corvallis is a forward-thinking City, and I commend you for continuing your insight and most of all, your diligence in rectifying problems for the safety of your residences. THANK YOU AND GOOD LUCK... Diane Patterson / dpatterson51@eagles.ewu.edu Retired Educational Assistant	3/20/2019 1:00 PM
14	Customer living in a single-family home AND Business customer	3/20/2019 12:49 PM
15	Outside city limits and water system, on a well	3/20/2019 11:01 AM
16	Live outside city but regularly utilize water via dining out, etc	3/20/2019 10:32 AM
17	I am a citizen who uses water from the municipal water system.	3/20/2019 10:02 AM
18	Customer with small farm outside city limits, yes have Corvallis city water	3/20/2019 9:59 AM
19	We have a well and are not on City water.	3/20/2019 9:50 AM
20	maint worker for the city water dept. Drink and use the water while at work	3/20/2019 8:34 AM
21	Employee in Corvallis	3/19/2019 5:05 PM
22	Work in Corvallis	3/19/2019 3:37 PM
23	Work in water distribution in public works and also drink the water!	3/19/2019 3:00 PM
24	Condo	3/19/2019 12:25 PM
25	Work user	3/19/2019 10:50 AM
26	Employed by the City of Corvallis and work on the water quality instrumentation equipment, and drink the water.	3/19/2019 10:14 AM
27	Well water.	3/19/2019 9:20 AM

### Q3 2. How long have you lived in Corvallis?

Answered: 546 Skipped: 7



ANSWER CHOICES	RESPONSES	
1-2 years	12.09%	66
3-10 years	25.82%	141
11-20 years	15.75%	86
More than 20 years	36.08%	197
Don't live in Corvallis	10.26%	56
<b>TOTAL</b>		<b>546</b>

## Q4 3. What is your home or business zip code?

Answered: 535 Skipped: 18

#	RESPONSES	DATE
1	97333	5/2/2019 11:32 AM
2	97330	5/1/2019 6:11 PM
3	97333	5/1/2019 3:05 PM
4	97333	5/1/2019 11:19 AM
5	97333	5/1/2019 8:47 AM
6	97330	4/30/2019 7:04 PM
7	97321	4/30/2019 5:33 PM
8	97330	4/30/2019 4:43 PM
9	97330	4/30/2019 2:31 PM
10	97330	4/30/2019 2:12 PM
11	97331	4/30/2019 12:45 PM
12	97333	4/30/2019 12:43 PM
13	97330	4/30/2019 12:38 PM
14	97333	4/30/2019 12:22 PM
15	97330	4/30/2019 12:21 PM
16	97333	4/30/2019 11:24 AM
17	97330	4/30/2019 11:23 AM
18	97330	4/30/2019 11:07 AM
19	97339	4/30/2019 10:42 AM
20	97330	4/30/2019 10:37 AM
21	97330	4/30/2019 10:37 AM
22	97333	4/30/2019 10:36 AM
23	97333	4/30/2019 10:34 AM
24	97330	4/30/2019 10:34 AM
25	97333	4/30/2019 10:21 AM
26	98606	4/30/2019 9:33 AM
27	97331	4/30/2019 9:32 AM
28	97333	4/30/2019 9:27 AM
29	97330	4/30/2019 9:25 AM
30	97330	4/30/2019 9:24 AM
31	97330	4/30/2019 9:23 AM
32	97370	4/30/2019 9:21 AM
33	97330	4/30/2019 9:20 AM
34	97330	4/30/2019 9:19 AM
35	97330	4/30/2019 9:18 AM

Water Master Plan<br>Customer Survey <br><br>El Plan Maestro De Agua<br>Encuesta Para Los Clientes

36	81503	4/30/2019 8:53 AM
37	97330	4/30/2019 8:51 AM
38	97333	4/30/2019 8:02 AM
39	97333	4/30/2019 7:46 AM
40	97330	4/29/2019 4:37 PM
41	97333	4/29/2019 4:36 PM
42	97330	4/29/2019 4:35 PM
43	97330	4/29/2019 4:33 PM
44	97333	4/29/2019 4:32 PM
45	97330	4/29/2019 1:00 PM
46	97333	4/29/2019 10:50 AM
47	97330	4/29/2019 9:42 AM
48	97389	4/29/2019 9:34 AM
49	97333	4/29/2019 9:24 AM
50	97333	4/28/2019 8:20 AM
51	97333	4/27/2019 9:43 PM
52	97333	4/27/2019 5:50 PM
53	97333	4/27/2019 4:22 PM
54	97324	4/27/2019 9:48 AM
55	97355	4/27/2019 8:34 AM
56	97330	4/27/2019 4:52 AM
57	97330	4/26/2019 11:02 PM
58	97333	4/26/2019 8:48 PM
59	97333	4/26/2019 8:28 PM
60	97333	4/26/2019 8:25 PM
61	97333	4/26/2019 8:24 PM
62	97330	4/26/2019 7:46 PM
63	97330	4/26/2019 5:57 PM
64	97330	4/26/2019 5:45 PM
65	97330	4/26/2019 4:47 PM
66	cloud run farm 97370	4/26/2019 4:29 PM
67	97330	4/26/2019 4:07 PM
68	97330	4/26/2019 4:06 PM
69	97330	4/26/2019 3:17 PM
70	97333	4/26/2019 3:12 PM
71	97333	4/26/2019 3:08 PM
72	97333	4/26/2019 2:33 PM
73	97330	4/26/2019 2:32 PM
74	97331	4/26/2019 2:32 PM
75	97330	4/26/2019 2:29 PM
76	97330	4/26/2019 2:22 PM

Water Master Plan<br>Customer Survey <br><br>El Plan Maestro De Agua<br>Encuesta Para Los Clientes

77	97330	4/26/2019 11:46 AM
78	97333	4/26/2019 11:01 AM
79	97330	4/26/2019 9:40 AM
80	97330	4/25/2019 9:27 PM
81	97333	4/25/2019 2:53 PM
82	97333	4/24/2019 11:34 AM
83	97361	4/19/2019 4:07 PM
84	97333	4/16/2019 3:27 PM
85	97330	4/15/2019 3:05 PM
86	97330	4/15/2019 12:40 PM
87	97330	4/14/2019 3:14 PM
88	97330	4/12/2019 10:50 AM
89	97330	4/11/2019 3:41 PM
90	97330	4/10/2019 8:02 AM
91	97331	4/9/2019 8:48 PM
92	97333	4/9/2019 3:22 PM
93	97333	4/9/2019 1:48 PM
94	97333	4/9/2019 10:03 AM
95	97333	4/9/2019 9:33 AM
96	97333	4/9/2019 9:26 AM
97	97333	4/9/2019 8:07 AM
98	97333	4/8/2019 7:08 PM
99	97330	4/8/2019 5:12 PM
100	97321	4/8/2019 5:12 PM
101	97330	4/8/2019 2:25 PM
102	97330	4/8/2019 1:05 PM
103	97330	4/8/2019 10:12 AM
104	97321	4/8/2019 9:53 AM
105	97447	4/8/2019 9:51 AM
106	97330	4/8/2019 9:32 AM
107	97333	4/8/2019 9:28 AM
108	97321	4/8/2019 8:58 AM
109	97330	4/7/2019 7:41 AM
110	97330	4/6/2019 6:41 PM
111	97330	4/4/2019 2:21 PM
112	97333	4/4/2019 2:00 PM
113	97330	4/4/2019 1:55 PM
114	97330	4/4/2019 1:19 PM
115	97330-5538	4/4/2019 10:14 AM
116	97330	4/3/2019 7:52 PM
117	97333	4/3/2019 1:56 PM

Water Master Plan<br>Customer Survey <br><br>El Plan Maestro De Agua<br>Encuesta Para Los Clientes

118	97333	4/3/2019 12:57 PM
119	97330	4/3/2019 12:41 PM
120	97330	4/3/2019 12:16 PM
121	97330	4/3/2019 11:15 AM
122	97333	4/3/2019 9:53 AM
123	97330	4/3/2019 9:20 AM
124	97330	4/3/2019 9:02 AM
125	97333	4/3/2019 8:52 AM
126	97333	4/3/2019 8:31 AM
127	97330	4/2/2019 9:20 PM
128	97333	4/2/2019 8:59 PM
129	97333	4/2/2019 6:27 PM
130	97330	4/2/2019 3:54 PM
131	97330	4/1/2019 3:03 PM
132	97330	4/1/2019 2:07 PM
133	97333	4/1/2019 1:27 PM
134	97333	4/1/2019 1:18 PM
135	97333	4/1/2019 11:57 AM
136	97330	4/1/2019 11:54 AM
137	97330	4/1/2019 11:47 AM
138	97333	4/1/2019 10:53 AM
139	97330	4/1/2019 10:09 AM
140	97330	4/1/2019 9:56 AM
141	97330	4/1/2019 9:13 AM
142	97333	4/1/2019 9:03 AM
143	97370	3/30/2019 2:38 PM
144	97330	3/28/2019 10:32 PM
145	97330	3/28/2019 10:13 AM
146	97370	3/27/2019 10:20 PM
147	97330	3/27/2019 3:54 PM
148	97333	3/27/2019 1:20 PM
149	97330	3/27/2019 12:30 PM
150	97333	3/27/2019 12:28 PM
151	97330	3/26/2019 12:50 PM
152	97330	3/26/2019 11:56 AM
153	97330	3/26/2019 7:39 AM
154	97330	3/25/2019 4:08 PM
155	97333	3/25/2019 1:09 PM
156	97321	3/25/2019 9:51 AM
157	97330	3/25/2019 7:40 AM
158	97333	3/25/2019 6:43 AM

Water Master Plan<br>Customer Survey <br><br>El Plan Maestro De Agua<br>Encuesta Para Los Clientes

159	97330	3/25/2019 12:03 AM
160	97330	3/24/2019 8:36 PM
161	97333	3/24/2019 5:34 PM
162	97333-1233	3/24/2019 4:20 PM
163	97330	3/24/2019 2:16 PM
164	97330	3/24/2019 10:15 AM
165	97333	3/24/2019 10:02 AM
166	97333	3/24/2019 9:25 AM
167	97333	3/24/2019 9:19 AM
168	97201	3/24/2019 8:53 AM
169	97330	3/24/2019 8:27 AM
170	97330	3/24/2019 8:04 AM
171	97330	3/24/2019 8:04 AM
172	97333	3/24/2019 7:29 AM
173	97333	3/24/2019 6:21 AM
174	97330	3/23/2019 8:42 PM
175	97330	3/23/2019 5:46 PM
176	97330	3/23/2019 12:43 PM
177	97330	3/23/2019 11:06 AM
178	97333	3/23/2019 9:58 AM
179	97333	3/23/2019 9:18 AM
180	97330	3/23/2019 9:08 AM
181	97333	3/23/2019 8:02 AM
182	97330	3/22/2019 9:18 PM
183	97333	3/22/2019 9:04 PM
184	97330	3/22/2019 5:36 PM
185	97330	3/22/2019 5:13 PM
186	97330	3/22/2019 3:14 PM
187	97330	3/22/2019 2:30 PM
188	97333	3/22/2019 1:57 PM
189	97333	3/22/2019 12:21 PM
190	97330	3/22/2019 10:33 AM
191	97330	3/22/2019 10:31 AM
192	97330	3/22/2019 9:26 AM
193	97330	3/22/2019 9:11 AM
194	97330	3/22/2019 9:08 AM
195	97333	3/22/2019 8:25 AM
196	97330	3/22/2019 8:06 AM
197	97330	3/22/2019 7:15 AM
198	97330	3/22/2019 7:13 AM
199	97330	3/21/2019 8:58 PM

Water Master Plan<br>Customer Survey <br><br>El Plan Maestro De Agua<br>Encuesta Para Los Clientes

200	97333	3/21/2019 7:14 PM
201	97330	3/21/2019 6:49 PM
202	97330	3/21/2019 5:52 PM
203	97333	3/21/2019 3:55 PM
204	97333	3/21/2019 3:06 PM
205	97330	3/21/2019 2:37 PM
206	97330	3/21/2019 1:03 PM
207	97331	3/21/2019 12:26 PM
208	97333	3/21/2019 12:25 PM
209	97330	3/21/2019 12:21 PM
210	97333	3/21/2019 11:40 AM
211	97330	3/21/2019 10:59 AM
212	97330 & was 97333	3/21/2019 10:39 AM
213	97370	3/21/2019 10:32 AM
214	97330	3/21/2019 10:24 AM
215	97330	3/21/2019 10:08 AM
216	97330	3/21/2019 9:32 AM
217	97330	3/21/2019 9:25 AM
218	97333	3/21/2019 8:35 AM
219	97330	3/21/2019 8:18 AM
220	97337	3/21/2019 8:15 AM
221	97333	3/21/2019 6:34 AM
222	97330	3/21/2019 6:34 AM
223	97333	3/21/2019 5:52 AM
224	97330	3/21/2019 4:55 AM
225	97330	3/21/2019 12:58 AM
226	97330	3/21/2019 12:24 AM
227	97330	3/21/2019 12:22 AM
228	97333	3/20/2019 10:42 PM
229	97333	3/20/2019 10:41 PM
230	97330	3/20/2019 10:39 PM
231	97330	3/20/2019 10:30 PM
232	97330	3/20/2019 10:18 PM
233	97330	3/20/2019 10:06 PM
234	97333	3/20/2019 9:54 PM
235	97333	3/20/2019 9:01 PM
236	97333	3/20/2019 8:34 PM
237	97302	3/20/2019 8:25 PM
238	97330	3/20/2019 8:22 PM
239	97330	3/20/2019 8:05 PM
240	97330	3/20/2019 8:04 PM

Water Master Plan<br>Customer Survey <br><br>El Plan Maestro De Agua<br>Encuesta Para Los Clientes

241	97330	3/20/2019 7:54 PM
242	97333	3/20/2019 7:38 PM
243	97330	3/20/2019 7:34 PM
244	97333	3/20/2019 7:22 PM
245	97370	3/20/2019 6:22 PM
246	97333	3/20/2019 6:07 PM
247	97333	3/20/2019 6:01 PM
248	97333	3/20/2019 6:00 PM
249	97330	3/20/2019 5:49 PM
250	97330	3/20/2019 5:40 PM
251	97330	3/20/2019 5:10 PM
252	97330-5914	3/20/2019 5:03 PM
253	97330	3/20/2019 4:23 PM
254	97330	3/20/2019 4:06 PM
255	97333	3/20/2019 3:57 PM
256	97333	3/20/2019 3:42 PM
257	97330	3/20/2019 3:41 PM
258	97330	3/20/2019 3:33 PM
259	97330	3/20/2019 3:31 PM
260	97330	3/20/2019 3:25 PM
261	97333	3/20/2019 2:49 PM
262	97330	3/20/2019 2:31 PM
263	97333	3/20/2019 2:31 PM
264	97330	3/20/2019 2:27 PM
265	97330	3/20/2019 2:21 PM
266	97330	3/20/2019 2:10 PM
267	97330	3/20/2019 2:04 PM
268	97333	3/20/2019 2:01 PM
269	97330	3/20/2019 1:55 PM
270	97333	3/20/2019 1:34 PM
271	97338	3/20/2019 1:18 PM
272	97330	3/20/2019 1:10 PM
273	97330	3/20/2019 1:05 PM
274	541-243-4034	3/20/2019 1:00 PM
275	97333	3/20/2019 12:49 PM
276	97330	3/20/2019 12:42 PM
277	97330	3/20/2019 12:41 PM
278	97330	3/20/2019 12:28 PM
279	97333	3/20/2019 12:27 PM
280	97333	3/20/2019 12:13 PM
281	97333	3/20/2019 12:06 PM

Water Master Plan<br>Customer Survey <br><br>El Plan Maestro De Agua<br>Encuesta Para Los Clientes

282	97333	3/20/2019 12:06 PM
283	97333	3/20/2019 11:59 AM
284	97333	3/20/2019 11:55 AM
285	97333	3/20/2019 11:48 AM
286	97330	3/20/2019 11:41 AM
287	97330	3/20/2019 11:38 AM
288	97333	3/20/2019 11:27 AM
289	97330	3/20/2019 11:24 AM
290	97330	3/20/2019 11:17 AM
291	97330	3/20/2019 11:10 AM
292	97330	3/20/2019 11:01 AM
293	97330	3/20/2019 10:58 AM
294	97333	3/20/2019 10:58 AM
295	97333	3/20/2019 10:45 AM
296	97333	3/20/2019 10:44 AM
297	97333	3/20/2019 10:43 AM
298	97330	3/20/2019 10:43 AM
299	97333	3/20/2019 10:40 AM
300	97333	3/20/2019 10:38 AM
301	544 NW 13th St	3/20/2019 10:37 AM
302	97330	3/20/2019 10:36 AM
303	97330	3/20/2019 10:32 AM
304	97333	3/20/2019 10:27 AM
305	97330	3/20/2019 10:25 AM
306	97330	3/20/2019 10:21 AM
307	97330	3/20/2019 10:21 AM
308	97330	3/20/2019 10:17 AM
309	97330	3/20/2019 10:15 AM
310	97330	3/20/2019 10:10 AM
311	97330	3/20/2019 10:10 AM
312	97370	3/20/2019 10:09 AM
313	97330	3/20/2019 10:07 AM
314	97333	3/20/2019 10:02 AM
315	97330	3/20/2019 9:59 AM
316	97333	3/20/2019 9:59 AM
317	97333	3/20/2019 9:58 AM
318	97330	3/20/2019 9:58 AM
319	97330	3/20/2019 9:58 AM
320	97370	3/20/2019 9:54 AM
321	97333	3/20/2019 9:54 AM
322	97330	3/20/2019 9:54 AM

Water Master Plan<br>Customer Survey <br><br>El Plan Maestro De Agua<br>Encuesta Para Los Clientes

323	97333	3/20/2019 9:52 AM
324	97330	3/20/2019 9:51 AM
325	97333	3/20/2019 9:51 AM
326	97330	3/20/2019 9:50 AM
327	97330	3/20/2019 9:43 AM
328	97333	3/20/2019 9:11 AM
329	97330	3/20/2019 8:53 AM
330	77333	3/20/2019 8:38 AM
331	97330	3/20/2019 8:37 AM
332	97330	3/20/2019 8:35 AM
333	97377	3/20/2019 8:34 AM
334	97355	3/20/2019 8:23 AM
335	97330	3/20/2019 8:17 AM
336	97330	3/20/2019 8:02 AM
337	97330	3/20/2019 7:52 AM
338	97333	3/20/2019 7:39 AM
339	97330	3/20/2019 6:29 AM
340	97333	3/20/2019 6:17 AM
341	97333	3/20/2019 2:05 AM
342	97330	3/20/2019 1:20 AM
343	97333	3/20/2019 1:03 AM
344	98330	3/20/2019 12:18 AM
345	97333	3/20/2019 12:14 AM
346	97330	3/19/2019 10:59 PM
347	97333	3/19/2019 10:41 PM
348	97330	3/19/2019 10:33 PM
349	97330	3/19/2019 10:23 PM
350	97333	3/19/2019 10:01 PM
351	97333	3/19/2019 9:52 PM
352	97333	3/19/2019 9:35 PM
353	97330	3/19/2019 9:33 PM
354	97330	3/19/2019 9:28 PM
355	97330	3/19/2019 9:19 PM
356	97330	3/19/2019 9:07 PM
357	97333	3/19/2019 9:04 PM
358	97333	3/19/2019 8:59 PM
359	97333	3/19/2019 8:39 PM
360	97330	3/19/2019 8:31 PM
361	97333	3/19/2019 8:14 PM
362	97330	3/19/2019 8:10 PM
363	97330	3/19/2019 8:02 PM

Water Master Plan<br>Customer Survey <br><br>El Plan Maestro De Agua<br>Encuesta Para Los Clientes

364	97333	3/19/2019 7:41 PM
365	97333	3/19/2019 7:38 PM
366	97330	3/19/2019 7:22 PM
367	97330	3/19/2019 7:17 PM
368	97333	3/19/2019 6:55 PM
369	97330	3/19/2019 6:43 PM
370	97330	3/19/2019 6:42 PM
371	97333	3/19/2019 6:17 PM
372	97333	3/19/2019 6:08 PM
373	97333	3/19/2019 6:05 PM
374	97333	3/19/2019 6:02 PM
375	97330	3/19/2019 5:57 PM
376	97333	3/19/2019 5:40 PM
377	97330	3/19/2019 5:23 PM
378	97333	3/19/2019 5:21 PM
379	97333-2052	3/19/2019 5:08 PM
380	97330	3/19/2019 5:08 PM
381	97333	3/19/2019 5:05 PM
382	97333	3/19/2019 4:56 PM
383	97330	3/19/2019 4:50 PM
384	97330	3/19/2019 4:42 PM
385	97330	3/19/2019 4:26 PM
386	97330	3/19/2019 4:26 PM
387	97321	3/19/2019 4:18 PM
388	97330	3/19/2019 4:18 PM
389	97330	3/19/2019 4:16 PM
390	97330	3/19/2019 4:10 PM
391	97333	3/19/2019 4:03 PM
392	97333	3/19/2019 3:52 PM
393	97333	3/19/2019 3:45 PM
394	97456	3/19/2019 3:44 PM
395	97322	3/19/2019 3:43 PM
396	97333	3/19/2019 3:37 PM
397	97333	3/19/2019 3:08 PM
398	97330	3/19/2019 3:08 PM
399	97333	3/19/2019 3:07 PM
400	97333	3/19/2019 3:02 PM
401	97333	3/19/2019 3:01 PM
402	97355	3/19/2019 3:00 PM
403	97333	3/19/2019 2:41 PM
404	97330	3/19/2019 2:39 PM

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405	97330-6822	3/19/2019 2:36 PM
406	97333	3/19/2019 2:32 PM
407	97330	3/19/2019 2:30 PM
408	97333	3/19/2019 2:26 PM
409	97355	3/19/2019 2:20 PM
410	97330	3/19/2019 2:03 PM
411	97333	3/19/2019 1:52 PM
412	97330	3/19/2019 1:48 PM
413	97330	3/19/2019 1:30 PM
414	97321	3/19/2019 1:30 PM
415	97330	3/19/2019 1:29 PM
416	97330	3/19/2019 1:25 PM
417	97330	3/19/2019 1:21 PM
418	97330	3/19/2019 1:21 PM
419	97330	3/19/2019 1:21 PM
420	97333	3/19/2019 1:14 PM
421	97330	3/19/2019 1:11 PM
422	97322	3/19/2019 12:57 PM
423	97330	3/19/2019 12:57 PM
424	97330	3/19/2019 12:50 PM
425	97321	3/19/2019 12:41 PM
426	Home: 97333 Work: 97330	3/19/2019 12:39 PM
427	97333	3/19/2019 12:26 PM
428	97333	3/19/2019 12:25 PM
429	97330	3/19/2019 12:23 PM
430	97330	3/19/2019 12:22 PM
431	97330	3/19/2019 12:18 PM
432	97330	3/19/2019 12:14 PM
433	97333	3/19/2019 12:13 PM
434	97330	3/19/2019 12:10 PM
435	97333	3/19/2019 12:08 PM
436	97333	3/19/2019 12:02 PM
437	97330	3/19/2019 11:54 AM
438	97333	3/19/2019 11:53 AM
439	97330	3/19/2019 11:43 AM
440	97330	3/19/2019 11:38 AM
441	97333	3/19/2019 11:37 AM
442	97330	3/19/2019 11:34 AM
443	97322	3/19/2019 11:31 AM
444	97333	3/19/2019 11:28 AM
445	97330	3/19/2019 11:26 AM

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446	97370	3/19/2019 11:24 AM
447	97330	3/19/2019 11:23 AM
448	97333	3/19/2019 11:21 AM
449	97330	3/19/2019 11:19 AM
450	97301	3/19/2019 11:18 AM
451	97330	3/19/2019 11:16 AM
452	97330	3/19/2019 11:15 AM
453	97333	3/19/2019 11:15 AM
454	97333	3/19/2019 11:15 AM
455	97333	3/19/2019 11:08 AM
456	97333	3/19/2019 11:06 AM
457	97330-6535	3/19/2019 11:06 AM
458	97330	3/19/2019 11:02 AM
459	97330	3/19/2019 11:00 AM
460	97330	3/19/2019 10:58 AM
461	97330	3/19/2019 10:57 AM
462	97330	3/19/2019 10:57 AM
463	97330	3/19/2019 10:54 AM
464	97330	3/19/2019 10:54 AM
465	97330	3/19/2019 10:54 AM
466	97333	3/19/2019 10:52 AM
467	97333	3/19/2019 10:51 AM
468	97330	3/19/2019 10:50 AM
469	97330	3/19/2019 10:48 AM
470	97330	3/19/2019 10:47 AM
471	97333	3/19/2019 10:46 AM
472	97330	3/19/2019 10:44 AM
473	97330	3/19/2019 10:43 AM
474	97361	3/19/2019 10:42 AM
475	97361	3/19/2019 10:40 AM
476	97333	3/19/2019 10:29 AM
477	97370	3/19/2019 10:28 AM
478	97333	3/19/2019 10:27 AM
479	97321	3/19/2019 10:27 AM
480	97330	3/19/2019 10:26 AM
481	97361	3/19/2019 10:23 AM
482	97339	3/19/2019 10:23 AM
483	97322	3/19/2019 10:23 AM
484	97330	3/19/2019 10:22 AM
485	97333	3/19/2019 10:21 AM
486	97330	3/19/2019 10:20 AM

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487	97321	3/19/2019 10:18 AM
488	97333	3/19/2019 10:17 AM
489	97324	3/19/2019 10:15 AM
490	97321	3/19/2019 10:14 AM
491	97330	3/19/2019 10:13 AM
492	97330	3/19/2019 10:12 AM
493	97330	3/19/2019 10:10 AM
494	97330	3/19/2019 10:10 AM
495	97330	3/19/2019 10:10 AM
496	97333	3/19/2019 10:10 AM
497	97330	3/19/2019 10:10 AM
498	97333	3/19/2019 10:07 AM
499	97333	3/19/2019 10:06 AM
500	97330	3/19/2019 10:06 AM
501	97370	3/19/2019 10:06 AM
502	97330	3/19/2019 10:05 AM
503	97330	3/19/2019 10:05 AM
504	97339	3/19/2019 10:04 AM
505	97333	3/19/2019 10:04 AM
506	97330	3/19/2019 10:04 AM
507	97330	3/19/2019 10:03 AM
508	97330	3/19/2019 10:03 AM
509	97330	3/19/2019 10:02 AM
510	97338	3/19/2019 10:02 AM
511	97330	3/19/2019 10:02 AM
512	97330	3/19/2019 10:00 AM
513	97330	3/19/2019 9:55 AM
514	97333	3/19/2019 9:48 AM
515	97330	3/19/2019 9:43 AM
516	97333	3/19/2019 9:43 AM
517	97333	3/19/2019 9:39 AM
518	97333	3/19/2019 9:39 AM
519	97330	3/19/2019 9:35 AM
520	97330	3/19/2019 9:34 AM
521	97333	3/19/2019 9:31 AM
522	97333	3/19/2019 9:21 AM
523	97330	3/19/2019 9:21 AM
524	97330	3/19/2019 9:21 AM
525	97330	3/19/2019 9:20 AM
526	97330	3/19/2019 9:20 AM
527	97333	3/19/2019 9:20 AM

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528	97333	3/19/2019 9:19 AM
529	97333	3/19/2019 9:16 AM
530	97330	3/19/2019 9:16 AM
531	97330	3/19/2019 9:16 AM
532	97330	3/19/2019 9:07 AM
533	97330	3/19/2019 9:07 AM
534	97330	3/19/2019 9:03 AM
535	97330	3/19/2019 8:58 AM

## Q5 4. How would you rate the quality of the drinking water you receive from the City of Corvallis, on a scale of one (poor) to seven (excellent)?

Answered: 538 Skipped: 15

	POOR QUALITY 1	2	3	4	5	6	EXCELLENT QUALITY 7	TOTAL	WEIGHTED AVERAGE
(no label)	0.37%	0.74%	2.60%	6.69%	22.30%	39.96%	27.32%	538	5.79
	2	4	14	36	120	215	147		

#	COMMENTS:	DATE
1	In low water years, towards the end of summer treated water still has remnant off-flavors.	5/1/2019 8:47 AM
2	On well water but city sewer	4/30/2019 4:43 PM
3	reliable quality and quantity; good taste	4/30/2019 12:38 PM
4	Much better in winter!	4/30/2019 12:22 PM
5	I would like us to minimize use of Willamette water for drinking. I have concerns about high nitrate, dioxins and other pollutants, esp from pulp mill upstream	4/30/2019 12:21 PM
6	The water occassionally changes taste in the summer at the time when Willametter is used as the source.	4/30/2019 11:24 AM
7	My inlaws from Eugene say their water tastes better.	4/30/2019 11:23 AM
8	summer is smelly when we get from Willamette	4/30/2019 10:34 AM
9	sometimes in late summer the water has a yellowish color	4/30/2019 10:34 AM
10	Summertime can taste a little muddy (Willamette R.!)	4/29/2019 4:33 PM
11	generally excellent except when we move off the Marys Peak watershed water	4/29/2019 1:00 PM
12	I receive water from the Rock Creek Watershed - excellent quality	4/29/2019 10:50 AM
13	sometimes there's a chlorine smell, but generally good taste and nice and cold.	4/29/2019 9:42 AM
14	my well water (which isn't treated) tastes better	4/29/2019 9:24 AM
15	NA	4/27/2019 9:48 AM
16	n/a	4/27/2019 7:46 AM
17	We have a well.	4/27/2019 4:52 AM
18	Variable. Better than some; kind of not so good as others. Sometimes it's like a swimming pool.	4/26/2019 3:12 PM
19	Generally excellent; summer water is not as good	4/26/2019 11:46 AM
20	It sometimes gets a bit dirty or moldy tasting in dry summers.	4/26/2019 9:40 AM
21	Summers, when drawn from Willamette, it used to be noticeably worse but last 10-15 yrs I haven't noticed a difference	4/25/2019 9:27 PM
22	Keep up the good work on giving us clean, clear, floridated water	4/24/2019 11:34 AM
23	Most of the year, the drinking water tastes great. However, I occasionally notice a heavy smell and taste of chlorine, which I assume means that the water level is low.	4/14/2019 3:14 PM
24	Sometimes tastes chlorinated	4/12/2019 10:50 AM
25	It sometimes tastes funny during Fall so I got a Brita water filter for the tap water	4/8/2019 9:32 AM
26	sometimes smells bleachy, especially in the morning	4/4/2019 2:21 PM
27	I would give it a 7 but sometimes it tastes a little moldy - in the summer, but more importantly because I do NOT appreciate the addition of flouride.	4/4/2019 1:19 PM

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28	I taste and smell chlorine at certain times during the year	4/3/2019 11:15 AM
29	We use a filter on our tap to remove odors and flavors	4/3/2019 9:53 AM
30	Except for summer before last when it was undrinkable.	4/2/2019 9:20 PM
31	I often don't like the taste, esp after it's sat for awhile. Otherwise, it's clean and clear, and great all other needs..	4/2/2019 8:59 PM
32	Summer we can get taste and oder issues but I know it is safe to drink	4/2/2019 6:27 PM
33	It's pretty good-tasting water (I drink a lot of water), though it can have a hydrogen peroxide-like smell/taste to it, especially when fresh from the tap. Still not quite as good as NYC tap water, though.	4/2/2019 3:54 PM
34	Taste changes depending on season. Sometimes tastes musty, other times chlorine is more apparent.	4/1/2019 2:07 PM
35	We be on a "well"...	4/1/2019 1:27 PM
36	I lived in Portland. Compared to that, the water here has a string chlorine taste/smell.	4/1/2019 11:57 AM
37	We filter our water for cooking and drinking.	4/1/2019 11:54 AM
38	Sometimes it tastes bad in the summer. We are drinking Eugene's sewage -- it would be nice to drink more water from the hills.	4/1/2019 10:09 AM
39	I don't like the fact that there is fluoride in the water. Taste is great though.	4/1/2019 9:56 AM
40	Occasional odor/taste of clorine and unknowns, as well as leaves mineral deposits in toilets.	3/26/2019 11:56 AM
41	Usually great, but occasionally a bit musty tasting	3/25/2019 4:08 PM
42	Not a fan when it tastes off in the summer when water tables are low.	3/25/2019 9:51 AM
43	in late summer the water taste can be unappetizing thanks to the Willamette River mud!	3/25/2019 7:40 AM
44	Don't drink it because of the fluoride.	3/24/2019 4:20 PM
45	I get rusty water at times, not sure is it is the city water or my pipes. Also, water pressure is not great.	3/24/2019 9:25 AM
46	Taste quality degrades in the summer when we pull water from the Willamette	3/24/2019 8:53 AM
47	I can smell a chlorine-like smell when I run my taps.	3/24/2019 8:04 AM
48	excellent water when it's coming off Mary's Peak but less good when it has to be supplemented	3/24/2019 8:04 AM
49	I think it's good but hard to know since testing is for very few parameters and rarely shared with citizens.	3/24/2019 7:29 AM
50	Except the summer before last when I couldn't drink the water due to weird taste and had to have bottled water in bathrooms and kitchen.	3/23/2019 8:42 PM
51	reliable, plentiful, has never had an odor or taste to it	3/22/2019 5:13 PM
52	Good quality, never had a strange experience with taste or appearance.	3/22/2019 3:14 PM
53	Water's good except I think it's a major negative that fluoride is used to medically treat people without their consent.	3/22/2019 12:21 PM
54	I go to Eugene frequently and much prefer their water to ours.	3/22/2019 10:31 AM
55	We drink hormones and drugs from Eugene that are not filtered out of the Willamette River water.	3/22/2019 9:26 AM
56	VERY concerned about ALL the industrial, agricultural and urban waste from up river.	3/22/2019 7:15 AM
57	I also use carbon-block water filter on tap and on ice maker to remove chlorine flavor and smell.	3/21/2019 3:06 PM
58	Heavily chlorinated	3/21/2019 12:26 PM
59	high chlorine content at my house but not too big a problem as we filter it out	3/21/2019 11:40 AM
60	doesn't smell, doesn't have unpleasant taste, isn't cloudy.	3/21/2019 10:59 AM

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61	Willamette is a dirty source... Alum is really bad to consume, fluoride is nasty as is chlorine. Sigh, but until the upper upper gov. Entities stop making 'us' use those methods I don't see things improving. (Plus the well water I lived with smelled of iron bacteria and was of the same general area as a Nuclear plant and coffin butte). Things to consider.	3/21/2019 10:39 AM
62	Prefer no addition of fluoride	3/21/2019 6:34 AM
63	Always on, but tastes bad	3/21/2019 12:24 AM
64	In my opinion, Corvallis water never tastes as good as the water in Eugene. Some summers our water has tasted of algae to the point of being undrinkable. Although I don't remember last summer being as bad, so maybe you made changes? Our water is rusty when we go away for a few days, although this may be due to corrosion in our own water pipes rather than city pipes?	3/21/2019 12:22 AM
65	Home filter needed to enjoy water	3/20/2019 10:42 PM
66	Sometimes discolored &/or odd taste	3/20/2019 8:22 PM
67	Varies depending on the time of year	3/20/2019 8:05 PM
68	Chlorine taste is unpleasant	3/20/2019 8:04 PM
69	I always use a filter for me and my pets, I don't like fluoridated water	3/20/2019 6:07 PM
70	it depends what you compare it to of course!	3/20/2019 5:40 PM
71	Not "excellent" only because I keep a pitcher of water in the frig, to let the chlorine dissipate.	3/20/2019 5:03 PM
72	In the summer the water warms and an odor can be noticed.	3/20/2019 4:06 PM
73	I don't know anything about the mineral profile of the water. Would be interested to learn about it.	3/20/2019 2:54 PM
74	It's mostly excellent except towards the end of summer, when it's not as great.	3/20/2019 2:31 PM
75	Heavy chlorine taste especially in the summer months when 100% withdrawal is from the Willamette River	3/20/2019 2:31 PM
76	Not as good in the hot summer months.	3/20/2019 2:10 PM
77	The water at my parents home in Eugene tastes much better.	3/20/2019 1:10 PM
78	While living at the Sorority and Fraternity area ( the former VEGGIE HOUSE) on the OSU campus, the water was good.	3/20/2019 1:00 PM
79	Some funk in the summer, otherwise excellent	3/20/2019 12:49 PM
80	I son't like having to filter out fluoride	3/20/2019 12:28 PM
81	Fluoride isn't a favorite, and it can sometimes taste icky, but am grateful for the opportunity to have running water.	3/20/2019 12:27 PM
82	Subjectively its not superior ...can be hard at times...so its 'just water'	3/20/2019 12:13 PM
83	Winter chlorine effect and summer algae (Willamette water) periodically drop the level of water drinkability.	3/20/2019 12:06 PM
84	Corvallis is downstream from several industrial polluters and a lot of agriculture. Our water is good, but you won't convince me that it's excellent until I taste and smell little difference between unfiltered and filtered tap water.	3/20/2019 11:55 AM
85	We basically have clean water available to us. Quality depends on time of year- with smell and taste changing throughout the year.	3/20/2019 11:48 AM
86	Aside from slightly chlorinated taste, I love the taste and quality of the drinking water in Corvallis.	3/20/2019 11:38 AM
87	Can taste the chlorine.	3/20/2019 11:27 AM
88	I have to filter out chlorine	3/20/2019 10:58 AM
89	Here in southeast Corvallis, our late-summer water quality becomes mediocre, mediocre taste and texture	3/20/2019 10:45 AM
90	From time to time our water tastes mossy.	3/20/2019 10:44 AM
91	Mostly good, but it can often have a pretty chlorine-like taste. I would like it if there was a way to eliminate that.	3/20/2019 10:43 AM

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92	Generally the water is fine, but towards the end of summer there is a peat moss taste that enters the system.	3/20/2019 10:38 AM
93	One member of my household complains of a chlorine smell to the water.	3/20/2019 10:37 AM
94	Concerns about how safe Willamette R water actually is	3/20/2019 10:32 AM
95	My apartment has rusty pipes. Water is great elsewhere.	3/20/2019 10:21 AM
96	Poor quality in summer.	3/20/2019 10:15 AM
97	From the tap, I do not find the taste to be good, so I use a filter.	3/20/2019 10:10 AM
98	better in winter	3/20/2019 10:10 AM
99	It's fairly excellent, still chlorinated, necessarily, but I enjoy drinking it when I have to.	3/20/2019 10:09 AM
100	Take out Flouride!!!!!!!	3/20/2019 9:59 AM
101	I have read that water quality rating are high, I appreciate being on Mary's river watershed, I can taste the difference when I drink water in the downtown	3/20/2019 9:59 AM
102	It gets a lot of silt in it sometimes	3/20/2019 9:58 AM
103	There is consistently some chlorine taste and periodically more severe other taste/odor issues, but not in the last couple years.	3/20/2019 9:54 AM
104	I like the taste. My sister who lives with me prefers filtered water.	3/20/2019 9:51 AM
105	I do not like flouride in our water, so I use water filter rhat removes any harmful materials	3/20/2019 9:11 AM
106	taste and odor in the hot summer months, not much can be done about this issue tho	3/20/2019 8:34 AM
107	We get pink/brown algae around the drains in our sinks and under the shower door.	3/20/2019 7:39 AM
108	Floride bad for my bones. Water tastes bad	3/20/2019 2:05 AM
109	Mostly good, except for chlorine smell, especially in the morning, and sometimes in the summer	3/20/2019 1:03 AM
110	The pipes on the house side of the meter are over 50 years old and have deposits and restrictions and the water has color and particles from that.	3/19/2019 10:59 PM
111	Inconsistent quality/taste	3/19/2019 10:23 PM
112	Adequate. Except sometime in late summer it gets weird. Or am I making that up?	3/19/2019 9:52 PM
113	reasonably treated, but unregulated Willamette R. contaminants concern me, particularly those that are not or cannot be treated for.	3/19/2019 9:28 PM
114	Thinking of the slightly off-taste that sometimes develops in the late summer, presumably from the Willamette River water	3/19/2019 9:07 PM
115	Seasonally it has a smell, change.	3/19/2019 8:59 PM
116	Improved from a decade ago	3/19/2019 8:31 PM
117	When I moved here (1978) I thought it was fantastic; still think so	3/19/2019 6:43 PM
118	Generally untainted, no aroma or discoloration, but definite change in flow rate, texture and taste late summer-early fall	3/19/2019 6:42 PM
119	only the occasional musty flavor is a distraction	3/19/2019 6:19 PM
120	It's fine, sometimes gets a bit funky in the late summer.	3/19/2019 6:08 PM
121	Usually the only issue is the odor/flavor sometimes in the hot/low water level in the summer.	3/19/2019 5:40 PM
122	It's obvious when the supply shifts to the Willamette River water late in summer	3/19/2019 5:08 PM
123	There are periods in the summer when the water tastes like dirt	3/19/2019 4:10 PM
124	Ocasionally it drops to a 6 with too much chlorine taste/odor	3/19/2019 3:08 PM
125	I drink tap water everyday. I dont feel the need to use a filter, although I do at times.	3/19/2019 3:07 PM
126	We do use a Brita for most of our drinking water.	3/19/2019 2:41 PM
127	Summer taste not as good. Some iron in water.	3/19/2019 2:36 PM

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128	It's plentiful and I have no concerns about safety, but it tastes bad once the weather starts to warm up.	3/19/2019 2:32 PM
129	The water is often distinctly yellow/brown when it first comes out of the tap if the tap hasn't been used recently. After running for 1-2 min, it becomes clear. Rusty pipes?	3/19/2019 2:26 PM
130	I don't give the highest score on anything so don't be upset	3/19/2019 1:48 PM
131	Summers are questionable at times. Other times quite good.	3/19/2019 1:21 PM
132	...and I think about it every time I twist the faucet.	3/19/2019 1:21 PM
133	minus that it comes out the river	3/19/2019 1:14 PM
134	Chlorine/plastic taste	3/19/2019 1:11 PM
135	I actually don't really like the taste of any water so I don't really drink much at all	3/19/2019 12:50 PM
136	My water is always sweet and fresh tasting.	3/19/2019 12:39 PM
137	Often is very strongly scented and tasting of chlorine	3/19/2019 12:26 PM
138	Don't like chlorine or fluoride in the water	3/19/2019 12:25 PM
139	sometimes has a weird taste	3/19/2019 12:23 PM
140	I filter out the chlorine for drinking.	3/19/2019 12:22 PM
141	sometimes there is an essence of chlorine I smell. Mostly the water is good.	3/19/2019 12:08 PM
142	doesn't smell like chlorine. I do filter my water in a water filter. but use tap for cooking and so forth.	3/19/2019 11:53 AM
143	Off taste in summer	3/19/2019 11:34 AM
144	The seasonal odor from algae blooms in the Willamette is the only reason I am rating below a 7.	3/19/2019 11:16 AM
145	Get rid of fluoride	3/19/2019 11:15 AM
146	Smell and taste of chlorine prevents me giving it a 7.	3/19/2019 11:02 AM
147	sometimes there's a chlorine smell, but generally good taste and nice and cold.	3/19/2019 10:57 AM
148	The quality seems to go down in late summer.	3/19/2019 10:54 AM
149	They are probably doing great with what source I live on, largely the Willamette River.	3/19/2019 10:52 AM
150	Tastes bad	3/19/2019 10:50 AM
151	Tastes a little bit mucky in the summers when the water gets low, but it's otherwise great.	3/19/2019 10:48 AM
152	I use filters	3/19/2019 10:47 AM
153	I understand the need for chlorine, but it doesn't smell good. Also, sometimes in the summer, the water tastes musty.	3/19/2019 10:44 AM
154	sometimes has a "chlorine" smell, otherwise perfect	3/19/2019 10:43 AM
155	Poor in summer due to algae blooms	3/19/2019 10:28 AM
156	It seems a little too soft, hard to get soup off.	3/19/2019 10:23 AM
157	The quality drops for certain parts of the year. I filter my tap water.	3/19/2019 10:22 AM
158	We use filtered water, but are not opposed to drinking water from the faucet	3/19/2019 10:21 AM
159	Too much chlorine	3/19/2019 10:20 AM
160	The water in Corvallis tastes like dirt.	3/19/2019 10:17 AM
161	I take pride in the quality of the water in the City of Corvallis, and think it tastes great!	3/19/2019 10:14 AM
162	We use a filtered water fountain/cooler	3/19/2019 10:13 AM
163	Would be higher except for the sometimes weird summer taste/smell	3/19/2019 10:10 AM
164	I think it's very good, but sometimes smells sulfuric, and sometimes has the late summer dirt taste.	3/19/2019 10:10 AM
165	sometimes especially if water left on cup/water bottle for a bit, the taste changes to more chlorine.	3/19/2019 10:02 AM
166	Gets a bit of a chlorine taste late in the summer but otherwise fine.	3/19/2019 10:00 AM

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167	The water is clear. It has no taste. I've had several incidents of the water flowing into my bathtub becoming purplish black in color. I called the city and was told it was probably something I had used to clean the tub. I was in the tub with the water running, and I saw it coming from the faucet. I received valid response from the City of Corvallis on this matter.	3/19/2019 9:48 AM
168	I would much prefer if the water did not have fluoride added to it. Because of that, I filter all the water we drink and cook with.	3/19/2019 9:39 AM
169	I don't drink the city water at all! I only cook with it after it is boiled! It stinks!! My doctor told me never drink city water!!	3/19/2019 9:31 AM
170	In the summer the water often takes on a swampy taste.	3/19/2019 9:21 AM
171	Not relevant -- on well water.	3/19/2019 9:20 AM
172	Sometimes the taste changes and I can't drink it	3/19/2019 9:03 AM

## Q6 5. How would you rate the drinking water service you receive from the City of Corvallis, on a scale of one (poor) to seven (excellent)?

Answered: 520 Skipped: 33

	POOR SERVICE 1	2	3	4	5	6	EXCELLENT SERVICE 7	TOTAL	WEIGHTED AVERAGE
(no label)	0.38%	0.19%	0.77%	4.04%	13.65%	34.04%	46.92%	520	6.20
	2	1	4	21	71	177	244		

#	COMMENTS:	DATE
1	Not applicable	5/2/2019 11:32 AM
2	no basis to judge	4/30/2019 5:33 PM
3	n/a	4/30/2019 4:43 PM
4	very reliable - hardly a disruption in 30+ years	4/30/2019 12:38 PM
5	Had issue, staff came to check next hour on a Sunday -- very responsive! Thank you!	4/30/2019 9:19 AM
6	Never had to interface with them, but no complaints	4/30/2019 9:18 AM
7	Not sure, landlord handles	4/30/2019 8:53 AM
8	Only ding is the 'paying rent' for the piping we already paid for.	4/29/2019 1:00 PM
9	N/A	4/29/2019 9:24 AM
10	NA	4/27/2019 9:48 AM
11	n/a	4/27/2019 7:46 AM
12	We have a well.	4/27/2019 4:52 AM
13	Online billing and payment system is a bit dated and klunky.	4/26/2019 3:17 PM
14	Good staff interactions with the workers who do the work. Sometimes not so much with the billing office.	4/26/2019 3:12 PM
15	Though I don't live in the City, I've done a lot of residential construction within City and response from City on water supply issues has been excellent.	4/25/2019 9:27 PM
16	Are questions 4 and 5 the same ?	4/9/2019 9:26 AM
17	There is always clean water in the pipes, thank you!	4/3/2019 9:53 AM
18	Water service is more reliable than any other utility (power, comcast etc.)	4/2/2019 6:27 PM
19	People answer the phone promptly when I call regarding my water/sewer/stormwater/tree/transit bill.	4/1/2019 10:09 AM
20	It would be nice if our conservation efforts were rewarded in the water bill, separate water from other services.	3/26/2019 11:56 AM
21	No issues with the water, but seems like I'm overcharged for sewer in the summer when usage is up due to irrigation.	3/25/2019 4:08 PM
22	I don't have interactions with them, apartment manager does.	3/24/2019 10:02 AM
23	It's always there when I need it.	3/24/2019 8:04 AM
24	Would like more information about water quality, quantity, sources, and more sensitive billing that rewards conservation.	3/24/2019 7:29 AM
25	no problems, so service seems very good	3/22/2019 5:13 PM
26	I don't know... I guess excellent. We get our water consistently ... not sure how to rate this.	3/22/2019 12:21 PM
27	only have contact when establishing account	3/21/2019 10:59 AM

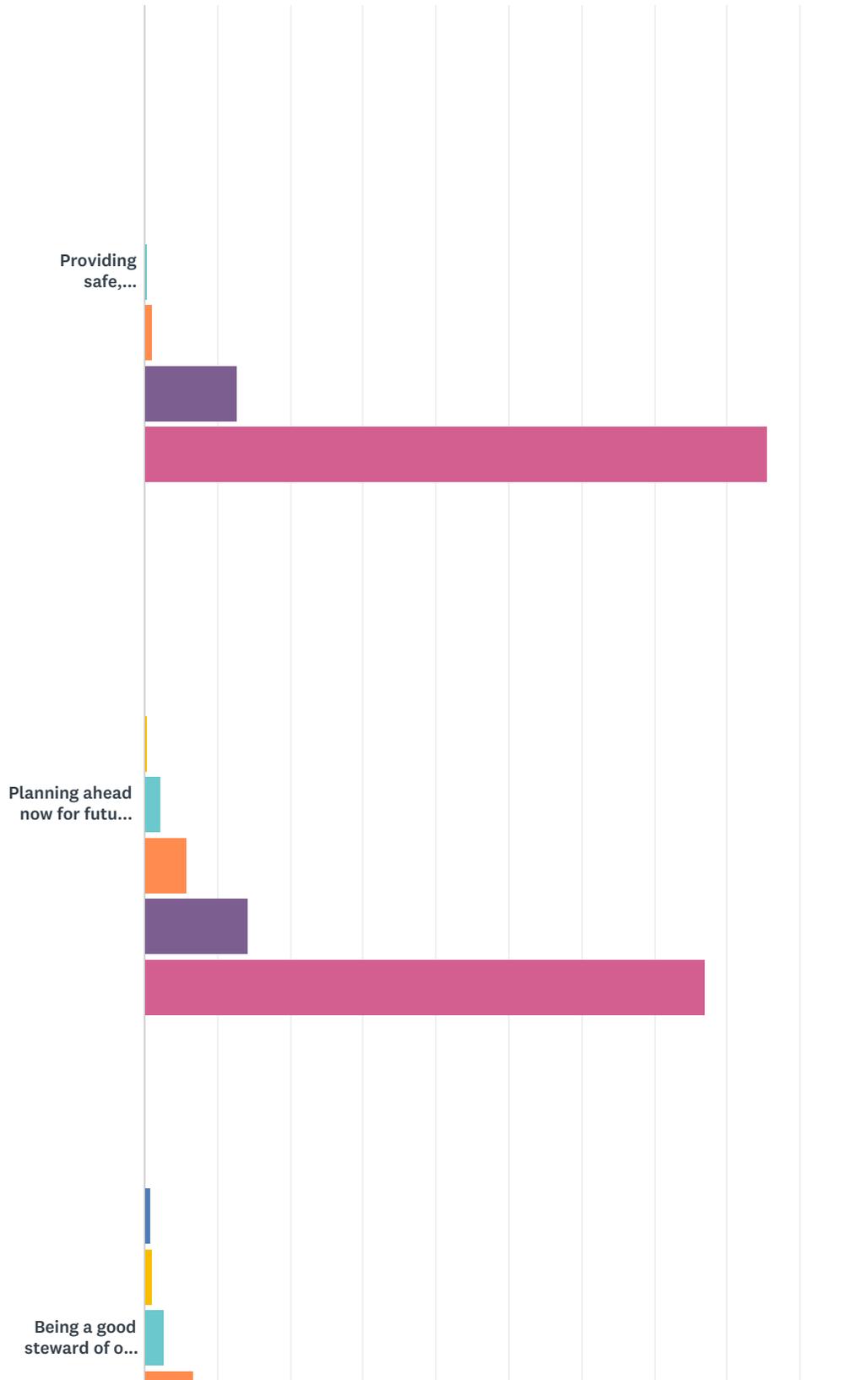
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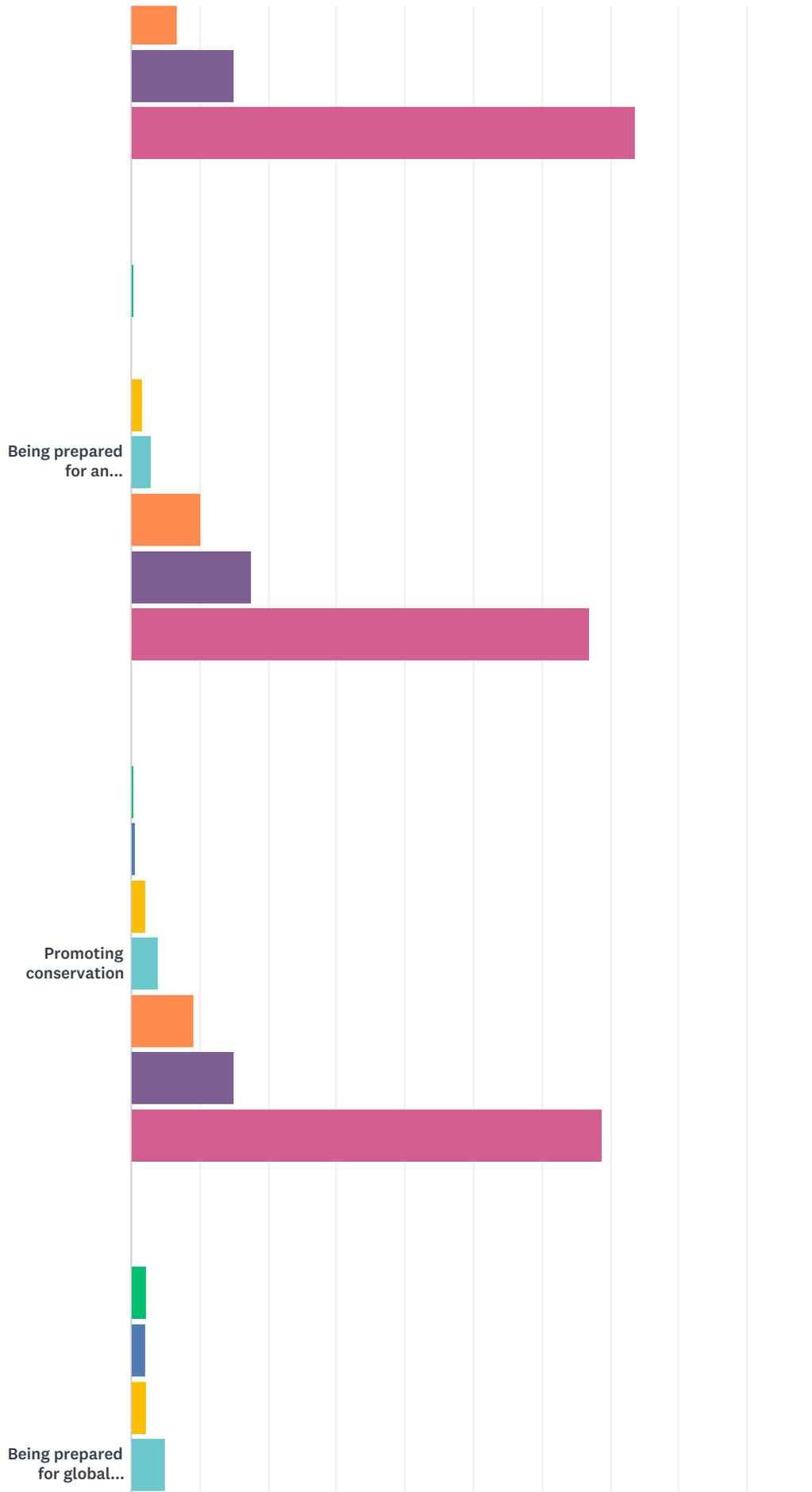
28	The service isn't bad, yet I think things could be improved.	3/21/2019 10:39 AM
29	We use very little water, being a non-profit community hall with sporadic use, but run up against your minimum charge.	3/21/2019 10:32 AM
30	Not a customer	3/21/2019 8:35 AM
31	I have low pressure	3/21/2019 12:24 AM
32	I very much appreciate your taking the time and effort to conduct this survey and to come up with an effective, updated master plan. Thank you!!	3/21/2019 12:22 AM
33	No problems or complaints.	3/20/2019 5:03 PM
34	It seems expensive.	3/20/2019 3:42 PM
35	Fire Hydrant Meters get installed ASAP, generally impressed when working with public works	3/20/2019 12:49 PM
36	Tough to distinguish from previous question. I continue to be perturbed by the thought of the man-made chemical constituents in our water that we are not required to test for, but that we know are released in the wastewater and stormwater of municipalities and industrial users upstream.	3/20/2019 12:06 PM
37	N/a	3/20/2019 11:01 AM
38	rather expensive	3/20/2019 10:10 AM
39	no basis for service; I'm in the county.	3/20/2019 10:09 AM
40	Service? What services?	3/20/2019 10:02 AM
41	I don't interact with the city - my water is included with my apartment	3/20/2019 9:54 AM
42	This question is not clear. The rates/fees do not motivate conservation, and that needs to change.	3/20/2019 9:54 AM
43	excelent water service	3/20/2019 8:34 AM
44	Service good....water bad	3/20/2019 2:05 AM
45	I don't have any complaints, but I'm not really sure what this question means.	3/20/2019 1:03 AM
46	Not a customer; occasional consumer	3/19/2019 10:23 PM
47	don't have anything to compare to.	3/19/2019 9:28 PM
48	Too quick to shut off water due to a banking error.	3/19/2019 4:26 PM
49	Service? Don't understand the question, sorry.	3/19/2019 4:16 PM
50	No problems	3/19/2019 2:36 PM
51	I've lived here for over 20 years and I think I've only had one water outage that was related to the City. Pretty amazing! Kudos to your staff for that!	3/19/2019 2:32 PM
52	I don't have a service account with Corvallis	3/19/2019 2:20 PM
53	see comment for #4	3/19/2019 1:48 PM
54	Not sure what 'drinking water services' would include.	3/19/2019 1:29 PM
55	Always runs when I need it, drains when it should	3/19/2019 12:26 PM
56	I don't drink water from the tap - I have filtered water from my fridge.	3/19/2019 12:08 PM
57	good pressure	3/19/2019 10:50 AM
58	extremely reliable	3/19/2019 10:43 AM
59	n/a	3/19/2019 10:42 AM
60	I don't receive drinking water service since I am not a "customer."	3/19/2019 10:23 AM
61	Not sure What's the difference between the last 2 questions?	3/19/2019 10:21 AM
62	It has been an extremely rare occurence not having water when the tap is turned on. Maybe twice in twenty years. That is excellent service. Thank you.	3/19/2019 10:17 AM
63	I found it very troubling that no explanation was offered to the black/purple water coming from the faucet	3/19/2019 9:48 AM

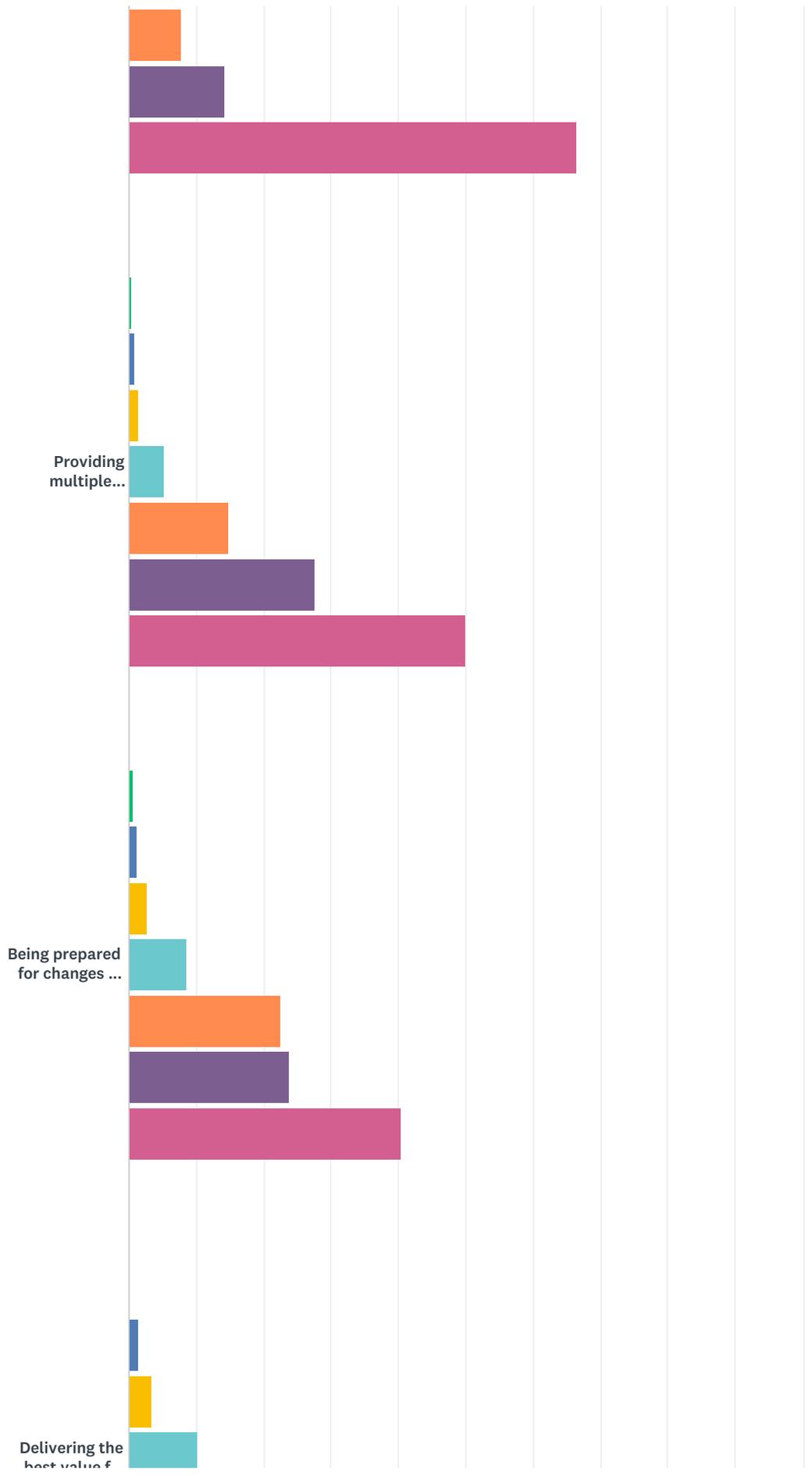


### Q7 6. How important is it, on a scale of one (not important) to 7 (very important), for these actions to be included in the Water Master Plan?

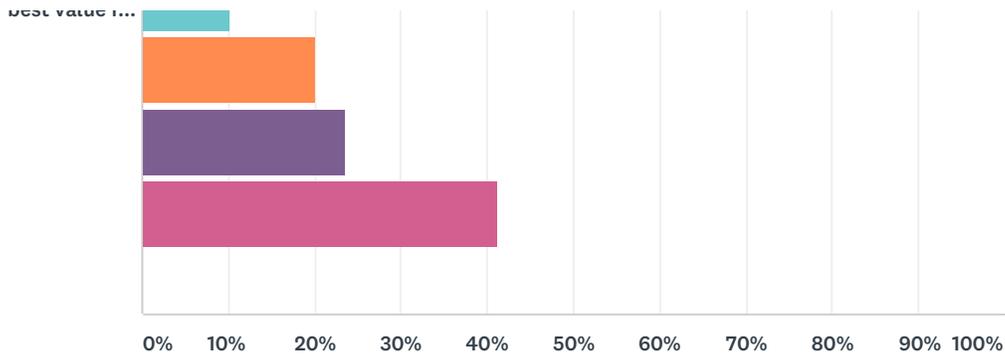
Answered: 545 Skipped: 8







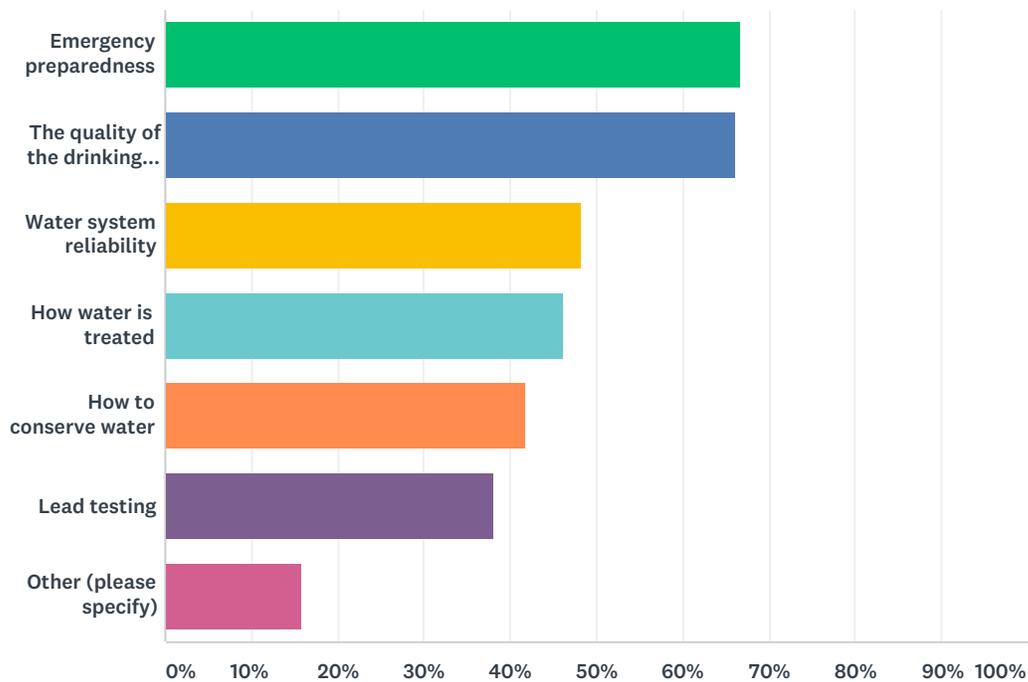
# Water Master Plan Customer Survey / El Plan Maestro De Agua Encuesta Para Los Clientes



	NOT IMPORTANT 1	2	3	4	5	6	VERY IMPORTANT 7	TOTAL	WEIGHTED AVERAGE
Providing safe, high-quality water	0.00% 0	0.00% 0	0.19% 1	0.37% 2	1.11% 6	12.80% 69	85.53% 461	539	6.83
Planning ahead now for future water needs	0.00% 0	0.18% 1	0.37% 2	2.39% 13	5.87% 32	14.13% 77	77.06% 420	545	6.65
Being a good steward of our water and natural resources	0.00% 0	0.74% 4	1.11% 6	2.77% 15	6.64% 36	15.13% 82	73.62% 399	542	6.55
Being prepared for an earthquake or other natural disasters	0.37% 2	0.18% 1	1.65% 9	2.94% 16	10.28% 56	17.61% 96	66.97% 365	545	6.43
Promoting conservation	0.37% 2	0.55% 3	2.03% 11	3.88% 21	9.24% 50	15.16% 82	68.76% 372	541	6.42
Being prepared for global climate change	2.22% 12	2.03% 11	2.22% 12	4.99% 27	7.76% 42	14.23% 77	66.54% 360	541	6.23
Providing multiple sources of reliable water supply	0.37% 2	0.74% 4	1.48% 8	5.18% 28	14.79% 80	27.54% 149	49.91% 270	541	6.16
Being prepared for changes in drinking water quality regulations	0.55% 3	1.29% 7	2.77% 15	8.67% 47	22.51% 122	23.80% 129	40.41% 219	542	5.84
Delivering the best value for customers	0.19% 1	1.48% 8	3.34% 18	10.20% 55	20.04% 108	23.56% 127	41.19% 222	539	5.84

### Q8 7. Would you like to receive more information about your drinking water? (check all that apply):

Answered: 378 Skipped: 175



ANSWER CHOICES	RESPONSES	
Emergency preparedness	66.67%	252
The quality of the drinking water	66.14%	250
Water system reliability	48.41%	183
How water is treated	46.30%	175
How to conserve water	41.80%	158
Lead testing	38.10%	144
Other (please specify)	15.87%	60
Total Respondents: 378		

#	OTHER (PLEASE SPECIFY)	DATE
1	Protections to fish and wildlife that we share the water with.	5/1/2019 8:47 AM
2	when is Rock Creek used and when is Willamette water used	4/30/2019 12:21 PM
3	smart metering and planning for earthquakes	4/30/2019 10:37 AM
4	older versions of annual water quality statement had more information; recent years seems like less about total water use and other statistics	4/30/2019 10:34 AM
5	N/A we are moving to CO	4/30/2019 8:53 AM
6	backup water systems in the event of a disaster	4/29/2019 1:00 PM
7	nitrate levels	4/29/2019 9:34 AM

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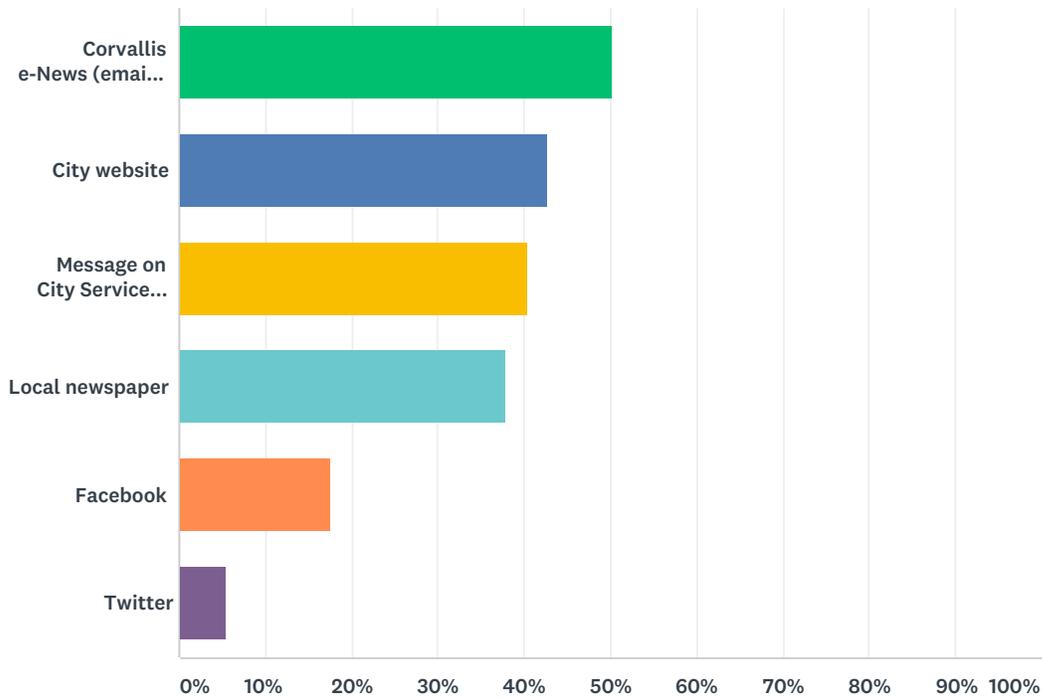
8	N/A	4/29/2019 9:24 AM
9	pipeline upgrade, cost to taxpayes, and environment, mitigation to species which will be damaged due to pipeline upgrading in all phases	4/27/2019 5:50 PM
10	How does the city plan to prioritize the preservation of watershed function as it develops plans to dig even deeper into the natural resource bank account. How can you justify removing more critical flow from Rock Cr when the Marys is raggedy temperature limited?	4/27/2019 9:48 AM
11	Stewardship of our water and natural resources	4/26/2019 5:45 PM
12	water quality into river	4/26/2019 4:29 PM
13	blue green algae toxins like Salem had	4/26/2019 3:12 PM
14	Long term source water supply status	4/26/2019 2:32 PM
15	What are the City's priorities and actions with regard to stewarding the watershed for the health of aquatic organisms?	4/26/2019 11:46 AM
16	The brochure that the City sends out is fine.	4/24/2019 11:34 AM
17	rainwater storage	4/4/2019 2:21 PM
18	No info needed. Spend funds on water quality, not glossy publications. Public can get info from website.	4/1/2019 11:57 AM
19	What the City is doing to make our water last longer, since extreme climate seems to be making us get less rain.	4/1/2019 10:09 AM
20	Environmental impacts (farming, logging, roads, industry) on water sources	4/1/2019 9:03 AM
21	not something I'm in to	3/25/2019 4:08 PM
22	proportion that comes from various sources, and how that is changing over time.	3/24/2019 7:29 AM
23	Good with most of the information we receive	3/22/2019 5:13 PM
24	How are we prepared in case of a severe disruption. Will we be able to provide water to the public?	3/22/2019 10:31 AM
25	Test results for drugs and hormones in water	3/22/2019 9:26 AM
26	I am a CERT volunteer and am always looking for info to pass along to my neighbors so it's not just me talking off the top of my head	3/21/2019 3:06 PM
27	Maybe when I come back :)	3/21/2019 10:39 AM
28	Better home water system design	3/21/2019 5:52 AM
29	Quality of water trend for past 15 years.	3/21/2019 12:24 AM
30	info on when/how to replace water lines on home owner's property.	3/21/2019 12:22 AM
31	The condition of our water sources and how we are protecting them from development, etc.	3/20/2019 5:03 PM
32	THANK YOU SO MUCH FOR DOING THIS SURVEY...	3/20/2019 1:00 PM
33	filtering microplastics (at the sources and in treatment)	3/20/2019 12:28 PM
34	Recycling water for irrigation or collecting rain water for irrigation	3/20/2019 12:13 PM
35	mercury?	3/20/2019 12:06 PM
36	I want to be able to see how much water I am consuming in real time, and how it is affecting my bill! I'd also love to know how my consumption compares to others in my neighborhood or in the city.	3/20/2019 11:38 AM
37	I am happy reading current newsletters, as is, and occasionally searching online.	3/20/2019 10:45 AM
38	Condition of the water system and planned maintenance; how much energy the water system uses;	3/20/2019 10:37 AM
39	community led activity (water catchment, self-water purification, etc.)	3/20/2019 10:09 AM
40	All info appreciated	3/20/2019 9:59 AM
41	You supply us with an annual (?) report.. so far so good.	3/20/2019 9:51 AM

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42	can it be treated and delivered using less energy affiliated with fossil fuels?	3/19/2019 10:59 PM
43	No thanks. Read the city report	3/19/2019 10:41 PM
44	systems capacities: drinking water, storm water, wastewater. Where are maps of existing city plumbing?	3/19/2019 6:42 PM
45	Watershed tours	3/19/2019 6:05 PM
46	I think I'm pretty well informed.	3/19/2019 3:08 PM
47	i have more knowledge of these systems than your avrage bear	3/19/2019 1:25 PM
48	You needd to do something about the cost.	3/19/2019 1:21 PM
49	long term planning	3/19/2019 12:13 PM
50	Questions were answered in an excellent tour of the Taylor water treatment plant	3/19/2019 11:06 AM
51	The annual quality report is sufficient, I would like to see all the items above addressed in the report.	3/19/2019 10:57 AM
52	Water supply in the time of climate change/drought	3/19/2019 10:52 AM
53	Water wise landscaping	3/19/2019 10:49 AM
54	n/a	3/19/2019 10:42 AM
55	No thank you. I receive more information than I can reasonably process.	3/19/2019 10:17 AM
56	I'd like to know what caused my water to run dark purple/black several times in 2017-18.	3/19/2019 9:48 AM
57	Levels of fluoride in the water. And why?	3/19/2019 9:43 AM
58	What's added to the water before the customer receive it.	3/19/2019 9:35 AM
59	On well water.	3/19/2019 9:20 AM
60	Why water is so expensive	3/19/2019 8:58 AM

### Q9 8. What is the best way for you to stay informed about your drinking water services? (check all that apply):

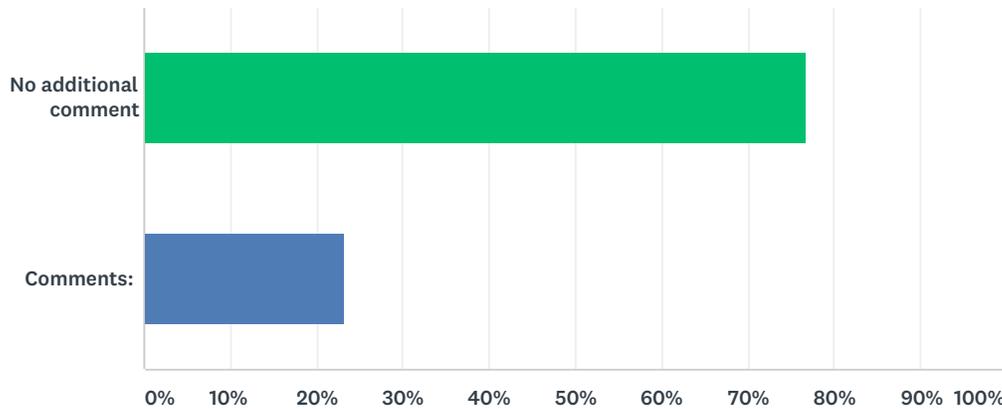
Answered: 529 Skipped: 24



ANSWER CHOICES	RESPONSES	
Corvallis e-News (email newsletter)	50.28%	266
City website	42.72%	226
Message on City Services bill	40.45%	214
Local newspaper	37.81%	200
Facebook	17.58%	93
Twitter	5.48%	29
Total Respondents: 529		

## Q10 9. Please let us know if you have any additional comments or questions:

Answered: 549 Skipped: 4



ANSWER CHOICES	RESPONSES
No additional comment	76.68% 421
Comments:	23.32% 128
<b>TOTAL</b>	<b>549</b>

#	COMMENTS:	DATE
1	Please support more protected land so that we have clean, sustainable water for both humans and our ecosystem and all its wildlife.	5/1/2019 6:11 PM
2	I would like to advocate for the Corvallis Water Master Plan to promote conservation. I would also like to request that the city engage a fisheries and wildlife biologist as part of their planning process to provide the clearest picture of the city's water resources and to evaluate how Corvallis can best preserve this resource that so many lives rely on.	5/1/2019 11:19 AM
3	I have particular concerns on the potential impacts to the aquatic ecosystem, fish and wildlife from the N. Fork Rock Creek dam. I would like to see how the city is taking these impacts into consideration and taking action to avoid and/or mitigate those impacts.	5/1/2019 8:47 AM
4	I'm always interested in knowing the percentage of water source at any given time.	4/30/2019 12:22 PM
5	Nice job!	4/30/2019 12:21 PM
6	All of the issues listed above are very important to take into consideration for managing water resources. One area that seems important to me that wasn't directly addressed was monitoring and repairing existing water infrastructure to prevent water loss as my understanding is that leaking pipes is a source of significant water loss.	4/30/2019 11:24 AM
7	While value and service are important, it's more important to plan for future sustainability and a holistic approach to environmental conservation. I hope that the city will engage a water resource scientist or fisheries and wildlife biologist as part of the City's master plan to preserve our resources. The health and beauty of this area is worth preserving. Thank you!	4/30/2019 10:42 AM
8	Thanks for the chance to comment. Conservation is likely the most cost-effective way to create a resilient drinking water system. It seems like a lot of progress can be made in the promotion of water conservation to reduce future strains on the supply system.	4/30/2019 10:37 AM
9	Thanks!	4/30/2019 9:19 AM
10	Very nice info booth at Water Research Symposium. Very nice employee; very well informed about Corvallis water systems and very courteous.	4/30/2019 8:53 AM

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11	Thank you!	4/29/2019 4:36 PM
12	The citizens need to know fast if there is a problem with their water unexpectedly re the situation that happened in Philomath?? Couple of months ago.	4/29/2019 4:35 PM
13	Good luck and thank you!	4/29/2019 4:33 PM
14	I'm exceedingly concerned about the pace of growth in the City and whether or not adequate planning is underway that fully considers climate-related impacts, sustainability, and population growth. The City should strongly urge naturescaping with drought tolerant natives and non-invasive horticultural plants to replace grass-lawns - perhaps incentivize this option and provide educational resources. Please note, where I live (Grand Oaks) there is a HOA in place that fines owners if your lawn isn't properly groomed, watered, moss-free, etc. It discourages front-yard vegetable gardens or other uses that don't comply with their vision of "perfection". Consequently, the use of herbicides in this area is high. Also, as a licensed pesticide applicator, I've learned the importance of knowing your chemicals and how to apply them. Non-point source pollution is a huge challenge, especially in the valley. There must be ways to inform consumers how to properly use herbicides and encourage some degree of weeds and pests.	4/29/2019 10:50 AM
15	We frequently drink city water at restaurants and at various homes so Corvallis water is important to us, but all we ask is that it be safe and available. Even though we don't like the taste of the treated water we understand that it is necessary to treat for safety.	4/29/2019 9:24 AM
16	The city provides excellent water and services. It's important that it also be a good steward of the water resources from which our water is sourced, the Willamette R. and especially Rock Creek. The city should be a model for maintaining high quality habitat and minimizing its environmental impact in our source waters.	4/27/2019 9:43 PM

Have to read Water master plan draft/final plan. Public comment period is very short and public notice in GT was all that I heard of this timeline as of this week. april 23. Timing for this evaluation and land use hearing appear to be short, and seems a bit too quick but will try to read Draft or The plan if it is not Draft and try to participate. An open house may be nice, but that we may be on summer break, so less of everyone in town to attend. Does the plan include ways to for individuals to contribute to global warming driven need to conserve water? Take gutters out of draining to local creek, toilet water conservation steps, tooth brushing steps, is hand dishwashing more conservative then dishmachine use? Do older dish machines use more water? Can the city provide [prfinancial incentives for homeowners and rentals to conserve water, and for these efforts, be able to offer reduction in monthly utilities bill perhaps? We will keep on paying taxes to have services. Should bus service be charged again so utility bills will drop? I pay this bill and a week later there is the next bill , most disheartening. Can the units of water be reduced in volume so I can save on water? I use less but pay for a unit that is not used. Should lawn watering be on ration all the time? If we do not water lawns and cut the lawns high can we consider this as saving water? In an event of a earthquake, we will not have water, how is the city of corvallis prepared to provide water to Corvallis? People with wells inside corvallis may be selling water to their neighbours in an event of a earthquake. How do we go to the bathroom in an event of an earth quake and can we learn how to build and manage composting toilets in our homes, should water not be available? Emergency preparedness and water go together, so we all may be in the dark about all this if it happens. In an event of fire, how do fire fighters access water? bring in portable pools and pump from their as the pools get filled from tankers which extract water from Willamette and Marys River. How can we conserve water at home and at work? Who is city conserving water in it's operations? Should businesses evaluate water use as many have old and disrepaired hardware which wastes water. Dripping sink, always running toilet, faucet that does not turn off. Landlords also go to lengths not to fix rentals, so may all be contributing to water loss in corvallis. Corvallis has x percentage of rentals, so this figure may have increased to above home owner number, there is more rentals in corvallis then homes owned by someone as a current taxpayer living in the home they pay taxes on. Rentals may be wasting the most amount of water, or if water is free on the monthly bill, wasting water is not an issue. Who are the biggest water users in Corvallis and why? What can these rate payers as commercial/educational/industrial customers do to reduce usage? City Wastewater treatment facility Taylor Plant may use water liberally because this is the only way this current working system operates using water in most of the waste treatment process. Does OSU pay the same rate as homeowners per water unit? HP did have a large use volume but this may have been downsized due to elimination of production of products from this campus, I assume. This many units no delivered to HP Campus, may be able to be put back into instream water right someplace, from HP prior use and current use rate difference. Will more instream water right credits be put back into Rock Creek if there are so much water right in Corvallis Watershed, that will never be used? And global warming will continue to degrade all waterbodies, all watersheds, deminish snow loading and watershed recharge from snow. Can Rock Creek Watershed be cut less to conserve more water as standing forest canopy, without ground heating up between thinned trees for increase in volume over few short years of rotation. with Global warming and demand for water increases with population doubling and, paper annexation agreement initially will call for expansion I assume of current geographic location of the urban growth boundary, and next ten year influx of people to the Valley. Stormwater management and land use are changing, driven by regulation, hopefully the watermaster plan provides some information about underway program, of which few know about. Saving money by clearing native stream cooridor of brush in the name of flood control and stormwater management is hopefully described clearly in draft water master plan. Grading and evaluating the health of local streams also is important, but no one has the time or the funding. What are our local streams doing and how can they function better? What are the problems with our local creeks and streams and maybe if city public works and parks describes some of the larger problems with local creeks landowners may be interested in working together with the City to mitigate some of the health and safety concerns related to local creeks and streams. trash, heating due to removal of riparian zone, flood plain trees shrubs, floodcontrol and localized erosion from maybe urbanization upstream, increased need to have wider and wider buffers on creeks and streams the further you go up stream as urbanization impacts all watersheds for these urban streams. Removal of invasive species such as english ivy from creeks and streams may help stop riparian zone tree losses. Conservation of springs and seeps may not be part of water conservation, and paving over of springs and seeps is allowed, but this ends up being peoples back yards which are wet, some sort of land use effort to identify and conserve seeps and springs from being buried and paved over may be useful. Upgrade Land Development Code to improve ways to conserve waterways and springs and seeps. Wetlands may be unprotectable, as HB2796 is in process in State house, ways and means, and ect so local creeks and streams may be it for our enjoyment and access to aquatic systems as all wetlands will be eliminated for apartment blocks. thanks

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18	Very poorly designed questionnaire. There has been no value stated up front for the health of the watershed. You have attempted to get agreement on the obvious "of course good drinking water is important to every user". What you intentionally avoided was a query that allowed people to rank drinking water against watershed health. Waste of time. All of this needs to be well vetted in a public forum, newspaper would be very appropriate. Bring in opposing sides of the issue and then you can get a read on how people feel. This is a very weak and thinly veiled little do good survey that doesn't even begin to ask the real questions.	4/27/2019 9:48 AM
19	It's been suggested by others, and I agree, that the city would be smart to engage a fisheries and wildlife biologist as part of the water planning process.	4/26/2019 8:48 PM
20	Please hire a fisheries and wildlife biologist.	4/26/2019 8:25 PM
21	Thanks for all you do! Safe and clean drinking water is one of the most important services a city can provide.	4/26/2019 5:57 PM
22	Please take a comprehensive approach in future plans for Rock creek. Future use of the Creek should be as "fish friendly" as practicable. Include a fish biologist in all appropriate decision-making.	4/26/2019 5:45 PM
23	Please engage a fisheries and wildlife biologist as part of their planning process to provide the clearest picture of the city's water resources and to evaluate how Corvallis can best preserve this resource.	4/26/2019 4:07 PM
24	I hate that the water bill is so high. I know it is not just the water that is on the bill. The things that have been added in the last few years are a sham. They are a way to get money from citizens without a vote. They are not applied equitably. A person living alone pays the same as a group of five or ten sharing a space. Storm water fees are also not equitable. A person with a tiny house pays as much as someone with a big home on the hill with lots of roof, driveways, patios, and outbuildings. The new public safety fee we are going to have to pay is insane. I want to move away.	4/26/2019 3:12 PM
25	I would like to see fisheries and wildlife biologists engaged at the planning and design level to ensure that appropriate aquatic safeguards are taken into consideration in addition to the municipal needs.	4/26/2019 11:46 AM
26	I would like to see continued support and increased concern for our watershed as a whole. Emphasis on fish passage, water temperatures optimal for spawning and low water survival, increase in wetlands and beaver ponds, etc. Reservoir levels should be managed with cold water bottom releases rather than warm water top spills. Backwatered plunge pools can be installed below intake structures. Monitor cutthroat trout with snorkel surveys. There are more than just people dependent on our watershed, please take the fragile ecosystem into consideration as well.	4/26/2019 11:01 AM
27	It think it's very important for the city to take it's stewardship responsibility seriously in Rock Creek Watershed. So much good work has been done in the watershed, but there's opportunity for further investments, and it's very important to continue monitoring water quality (temperature, flow, sediment, macroinvertebrates, fish surveys) in Rock Creek downstream of the dams to assess the impact of water withdrawal and dam maintenance activities on fish and other wildlife that depend on it for cool, clear, flowing water. The city should be proactive in installing remotely operated water release infrastructure from the bottom of the dam to ensure sufficient cold water releases during critical low-flow periods during the summer.	4/26/2019 9:40 AM
28	Had a tour of the water treatment plant and was very impressed with the knowledge of the staff and their ability to explain the process. We were a group of mainly professionals involved in natural resource mgmt and everyone was very very impressed.	4/25/2019 9:27 PM
29	The City should be doing more to conserve our water resources to be made available for future generations.	4/25/2019 2:53 PM
30	We moved to Corvallis 6 mos. ago and are very surprised that our monthly bills are so high. We've lived in CA, which has much less water, and the cost is half what it is here. We planted a garden this winter and are very concerned that we will not be able to water our plants b/c it will be prohibitively expensive. How do people of low income pay these amounts?! Do you have a reduced rate for seniors/low income residents? Please respond. Thank you. cmeneken@gmail.com	4/15/2019 12:40 PM
31	Our community needs a lot more outreach from the City about the need for water conservation.	4/14/2019 3:14 PM
32	I do not want to see my water bill go any higher!!	4/9/2019 10:03 AM
33	Thank you. I appreciate the city is being proactive on this important effort.	4/9/2019 9:33 AM

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34	For question number 6 I rated a few items as 5. This is because I feel like users we are also responsible and should be able to contribute to these goals. For number 7 I didn't select anything because I think user education is the most important. For example programs in schools to educate young humans about water conservation. Or a program to distribute low flow shower heads to anyone (or at least to needy families). Or visiting businesses and training on emergency preparedness. This relates to number 8 as well.	4/9/2019 9:26 AM
35	Curious to know how flourish plays into this public health issue. Do we still need to add it to our water system?	4/7/2019 7:41 AM
36	All emergency preparedness topics discussed and action items decided by the City of Corvallis Public Works should at some point (the earlier the better) include neighborhood associations and watch groups that represent all parts of the city.	4/4/2019 2:21 PM
37	Please consider discontinuing the addition of flouride in our water. I take many supplements and would take flouride if I felt it was necessary. The addition of flouride is definitely beneficial in some ways, but may potentially interact with other chemicals and become detrimental to health. There are a lot of supplements that have studies behind them proving them beneficial for preventing disease, but we don't include those in the drinking water. Flouride is added to our water due to powerful lobbying and politics. We should not be forced to purchase expensive filters to filter out the flouride. There are enlightened communities who have chosen to discontinue use of flouride. Let's be part of the progressive movement. Thank you!	4/4/2019 1:19 PM
38	It is hard to overemphasize how much of an impact climate change will have on our future.	4/3/2019 12:41 PM
39	I hope whatever needed to be done to fix the water problem of the summer before last has been done. That was so bad I couldn't drink it and didn't want to use it for any type of cooking. I lasted for months.	4/2/2019 9:20 PM
40	Corvallis delivers great water at an incredibly low cost!	4/2/2019 6:27 PM
41	Save the river from Homeless pollution via their "waters edge river camping " trash and ruination by urination	4/1/2019 1:27 PM
42	Put money,staff, other resources, toward water quality, management, not preparation of materials and other marketing stuff. Mailers go in peoples' recycling.	4/1/2019 11:57 AM
43	It seems Eugene has a very robust conservation program compared to us. I think more should be done to encourage people to conserve water. Water is dirt cheap - people should be charged more for the water they use, otherwise people won't be careful. Even my parents' semi-conservative town is encouraging people to harvest water during the winter to use for spring/summer watering. More should be done to protect our Marys Peak water. We should be acquiring more land along the riparian areas next to our drinking water, both for water quality (planting vegetation reduces pollution) AND for reducing evaporation loss (through tree shade). With extreme climate making us use more water for watering our yards, we REALLY need to step up our efforts to protect our water sources and start using water more wisely. Charging more for water (to help fund water protection programs) is a good way to start encouraging people to use water more carefully.	4/1/2019 10:09 AM
44	Education of the public is very important. Please keep us informed, and we will be a more responsible & resilient community. Thanks!	3/30/2019 2:38 PM
45	Texting is another good form of communication	3/27/2019 10:20 PM
46	Our household would immensely appreciate Corvallis' water not having fluoride added to it! It's not a healthy water additive! Scientific studies have shown it's a danger to one's health! Portland citizens voted to have fluoride removed from their drinking water! Please do what you can to have it removed from our city water! Thank you!!	3/27/2019 1:20 PM
47	I encourage you to find ways to assist homeowners to harvest rainwater from rooftops, to build systems that filter and reuse gray water in our homes before discharging for use as yard irrigation. We also need to find alternatives to using drinking water in toilets (composting). For ideas see a total redesign of water and wastewater systems in "Earthships" in Taos, New Mexico -- see <a href="https://www.earthshipglobal.com">https://www.earthshipglobal.com</a> for more information. Also see the home built in Bend Oregon, "Desert Rain" at <a href="https://www.opb.org/artsandlife/article/green-home-bend-living-building/">https://www.opb.org/artsandlife/article/green-home-bend-living-building/</a> for a description of their constructed wetland, composting and water harvesting systems, all built with permits. Oregon is moving quickly toward a dry climate that will face new challenges for managing water.	3/26/2019 11:56 AM
48	provide adequate water to threatend, historically significant trees during drought	3/25/2019 12:03 AM

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49	Climate change is already happening, so it has a slightly higher priority than emergency preparedness which might happen sometime soon but also might happen later. With changes in climate developing multiple, reliable water sources is key.	3/24/2019 8:04 AM
50	I'd really like more outreach to educate our community about our water sources, quality, and trends. But most importantly, we need more sensitive billing that encourages conservation and discourages mindless waste. Our long soggy winters make too many people think our water is endless. Thanks for reaching out to ask - I hope you can implement some changes to improve how we treat this essential precious resource.	3/24/2019 7:29 AM
51	Including info with the services bill -- like NW Natural -- is helpful and causes me to think about it. Pushing by email news is good too. The local newspaper is so bad these days I rarely look at it, don't use Facebook and only look at Twitter randomly.	3/23/2019 8:42 PM
52	Thank you. If opportunity offers, I would like to view the water treatment systems. I will keep an eye out for any notices.	3/22/2019 5:13 PM
53	Thanks for asking about this!	3/22/2019 3:14 PM
54	Just want to stress that there are better ways to strengthen children's teeth, such as passing out free fluoridated toothpaste. Mass medication should be outlawed!	3/22/2019 12:21 PM
55	So, we have the magnitude 9 earthquake. How should the citizens be prepared. I think this info should appear regularly in the City newsletter. For the many who do not use email, we need to print and distribute, such as at grocery stores, the newsletter (as well as have good signage to identify the Corvallis Newsletter).	3/22/2019 10:31 AM
56	I would like to know how many drugs and hormones we drink in Corvallis water. I would like to see the chemical waste from upstream filtered out of our water.	3/22/2019 9:26 AM
57	Anyone available to come talk to Grand Oaks homeowners about emergency preparedness?	3/21/2019 3:06 PM
58	more info/resources about water run-off and proper drainage for homes	3/21/2019 12:21 PM
59	If a natural disaster were to occur, the nuclear plant, HP's several thousand gallon tanks of hydrophilic acid and then the other large industrial businesses, including coffin butte would cause major damage. Sure there are more I do not know about. Look into them and seek preventative measures of protection.	3/21/2019 10:39 AM
60	Please sign us up for Corvallis E-newsletter to marysrivergrange@gmail.com	3/21/2019 10:32 AM
61	Thanks for all the you do!	3/21/2019 8:35 AM
62	City planning should address whether charges for water should be progressive, i.e., increase with amount of water used in order to encourage water conservation.	3/21/2019 8:18 AM
63	Please listen to customers when they have suggestions.	3/21/2019 5:52 AM
64	Utility bill too high with all the added charges.	3/21/2019 4:55 AM
65	Thanks very much for thinking ahead and helping to prepare Corvallis for the inevitable earthquakes and climate change! Please encourage conservation by suggesting ways for customers to conserve water and ways to monitor individual consumption.	3/21/2019 12:22 AM
66	Resiliency and redundancy of water sources is key	3/20/2019 8:25 PM
67	People should ALWAYS be aware of conserving water, drought or no drought. That drum needs to be beaten constantly. I never even used to be aware of where my water came from! That's crazy!	3/20/2019 5:03 PM
68	Thanks!	3/20/2019 4:23 PM
69	there is nothing in your survey related to the source of Corvallis water and how the city is involved in land use actions that may harm our water sources. Thinking about our water strictly within the city limits only makes sense IF our water comes from within our city limits. Since our water comes from outside the city, the city needs to be an active partner in land mangement decisions affecting our water. Are we? In what way? etc etc.	3/20/2019 3:25 PM
70	The City of Corvallis has the opportunity to develop water infrastructure that reaches far beyond the city limits and plan for the future development of the region. This includes supporting the smaller cities that will likely experience much more growth than the City of Corvallis over the next decades.	3/20/2019 2:31 PM
71	I love the taste except when the algae blooms. Normally we have the best water out there.	3/20/2019 1:05 PM

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72	I do understand that Well Water is on private property and that the property owners are responsible for any change made. While living in Corvallis, I spoke to many people who were having gastrointestinal problems also. I am not certain if they were on Well Water or not, but they routinely were having 'flare-ups' in their gastrointestinal system. I routinely purchased produce from the annual Farmer's Market in Corvallis. I would ask the person attending the booth where their water source was from, and one gal did get upset; however, most were very friendly and answered me. I found out that some of the Organic farmers' properties were next door to NON-Organic farmers. One particular farmer's son explained that they did have some run-off from the non-organic farm, so they took care of it to ensure their products were certified organic. Is that the case for all of the attendees at the Farmer's Market throughout EACH growing season???	3/20/2019 1:00 PM
73	Can the City add neighborhood emergency wells with backup power/hand pumps for emergency preparedness? Perhaps not connected to the water system, but could fill containers?	3/20/2019 12:49 PM
74	I would like information about capturing rainwater and grey water to use on lawns and gardens. Is this allowed or encouraged? I would also like to know how laundry microfibers are to be filtered before going into the sewer.	3/20/2019 12:28 PM
75	City website is not intuitive. To find out about "drinking water services" I clicked "City Services". Next page had no direct choices that might have anything to do with the subject so tried "Public Works" under which it lists "Make a Payment", "Start/Stop"...etc. Nothing pertaining to "Drinking water" or "water quality". Clicked on "Public Works" anyway and found "Water Resources"...but nothing there pertaining to "drinking water". So, back to home page and typed "drinking water" into search bar. Third subject down the list is "Water Quality" which puts me back at "Public Works" page for "Water Quality". Note that this page has a different nav bar. Looks like I could have gotten to "drinking water" or "water quality" by clicking "Water Utility". This is not intuitive...the path one must take is akin to turning left three times in order to make a right turn provided you know where you are going.	3/20/2019 12:13 PM
76	I receive much of my water info through specific listserves (e.g., Sustainability Coalition, Nextdoor app) and through the City's annual water quality report.	3/20/2019 12:06 PM
77	I would like instruction on how to turn off the water in the event of an emergency, both at the street and from in the house. Is it important to turn off water when away? I've heard that it's more difficult for some now that electronic monitors have been installed at some homes, but don't know what I have or exactly where to find out. Public education would be a good idea! I'm not uneducated or ignorant but realized recently that I really don't know where my water comes in or how to deal with it in an emergency.	3/20/2019 11:24 AM
78	I recently analyzed my H2O bill and was disappointed at low variable charges compared with high fixed charges for H2O. (I omitted non-H2O surcharges for this analysis.) It seems we should rebalance charges to encourage conservation, discourage waste & lawn watering, undo the regressive economics, use gentle economic pressure to guide lesser use and thus less service costs-investment-etc.	3/20/2019 10:45 AM
79	Thank you.	3/20/2019 10:43 AM
80	We appreciate the work done by our water utility staff! Thank you.	3/20/2019 10:37 AM
81	Keep up the good work!	3/20/2019 10:21 AM
82	When the city piles on fees on to the water bill, it make you look bad.	3/20/2019 10:10 AM
83	Let me know how the public might participate and suggest distributed, redundant water quality systems. I worked on a few ideas in grad school and would love to see how they might integrate with your current plans and vision. Thanks!	3/20/2019 10:09 AM

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84	We need to encourage conservation. People should also be educated about the dangers of using water from the hot water tap for cooking or drinking, (coffee, tea, etc.). Such education could increase the average IQ of future voters by limiting their ingestion of lead and other heavy metals.	3/20/2019 10:02 AM
85	PLEASE REMOVE FLOURIDE	3/20/2019 9:59 AM
86	Like to know of any planning meetings, community involvement meetings, etc	3/20/2019 9:58 AM
87	I think much more can be done to promote conservation, mainly through pricing. The plateau type system in place now is not effective. I use very little water and still pay quite a bit, relative to those who use a lot more.	3/20/2019 9:54 AM
88	I moved to Southtown in 1989. Water in Southtown used to taste musty in late summer. That has improved over the years. Thank you.	3/20/2019 9:51 AM
89	As I said, we're not on City water. I probably am not eligible to participate in this survey.	3/20/2019 9:50 AM
90	There are far too many other service charges on my water bill. Holding my drinking water hostage for taking money from my pocket for other services that have NOT BEEN VOTED for is wrong	3/20/2019 8:38 AM
91	What does VOSS do to our water if anything?	3/20/2019 2:05 AM
92	* Address poor water quality factors not shown in reporting, such as endocrine disrupting chemicals and the strong smell of chlorine. * Make the price of water more expensive in summer, less expensive in winter (or other means of lowering high summer consumption). * Create incentives/permissions for grey water systems for irrigation	3/19/2019 10:33 PM
93	I'm surprised how water service here expensive is, relative to other places (including drier, farther from sources, as well as more high-tax locations) it is. And I'm annoyed that I pay a fee for storm drainage, even though there's no storm drain in my area, and in fact I've been told that If water runs off my yard into my neighbor's, I have to pay to fix the problem, even though I pay a fee to the City to take care of my storm water.	3/19/2019 9:52 PM
94	Removing water from Rock Creek reduces water quality (and quantity) downstream, and contributes to higher summer water temperatures in Greasy Creek and Marys River. This actually contributes to Corvallis wastewater temperature TMDLs in the Willamette River. Is Corvallis going to continue to ignore its treated wastewater temperature pollution? The Water Master Plan must address this impact.	3/19/2019 9:28 PM
95	Take out the fluoride!!	3/19/2019 8:14 PM
96	Think you all do great work; hope occasionally somebody tells you that. Marcia Shaw	3/19/2019 6:43 PM
97	No densification without increasing system production and infrastructure capacity in area of densification. No new development without new development paying cost of infrastructure, no costs should be placed on existing users. Corvallis currently cannot afford to do all necessary maintenance on existing systems, shouldn't take on more costs. Stop putting fees(TAXES) on my water bill. When fee rate is based on trips generated, the City needs to charge based on actual trips, not estimate of trips generated based on type of property. My wife and I in our single-family home don't generate nearly the trips of the six(this exceeds City allowed capacity) college boys in the single-family home across the street and should pay considerably less than that address.	3/19/2019 6:42 PM
98	Coming from California, I'm often shocked by the lack of water conservation here. A guaranteed water supply was 'then'...this is 'now', and most people have no clue what water conservation looks like. That should change and soon	3/19/2019 5:08 PM
99	All possible ways to encourage consumers to use less water should be considered – it doesn't seem to me like we treat our water supply like a precious, limited, and essential resource. Should it cost more? Should there be incentives to use less or penalties for those that use excessive amounts?	3/19/2019 4:50 PM
100	I have neighbors that don't get their backflow prevention devices checked and also get bottled water service. Sigh.	3/19/2019 4:26 PM
101	Start the conservation now; including the schools through everyday education. Stop the insane building & braying about Oregon's never ending water supply least we forget our forest depletion. Water restrictions now! Don't increase my water fee rates while water is wasted & that includes the city.	3/19/2019 3:08 PM
102	Do the smart meters allow customers to see their daily usage online?	3/19/2019 2:36 PM

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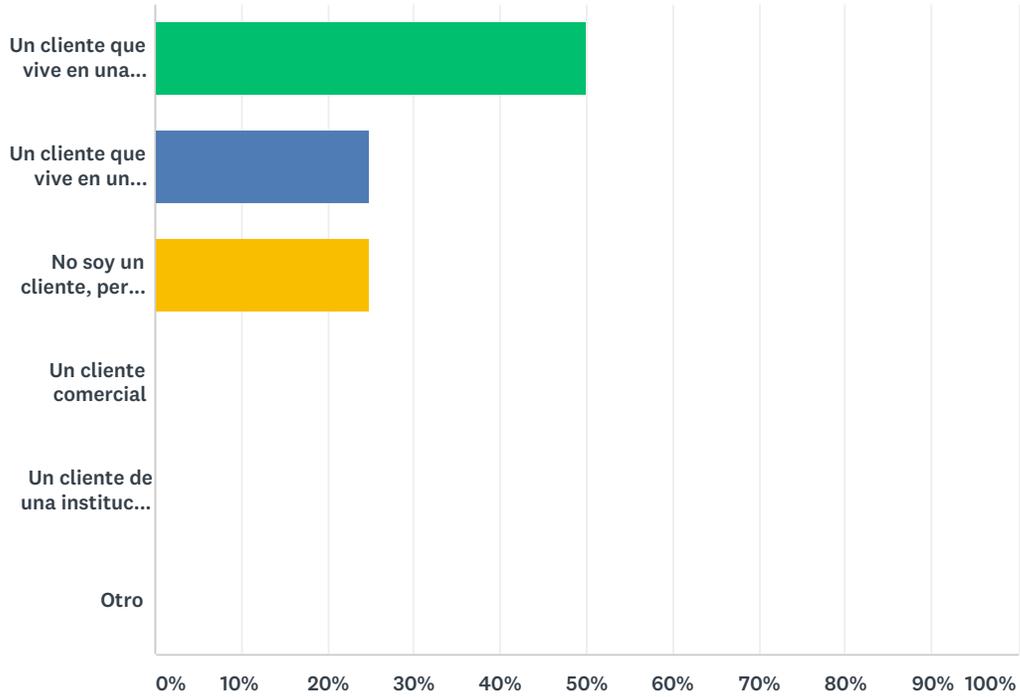
103	The best way for me to stay informed about my water is for something to arrive in the mail. I don't regularly read the local newspaper, I live in an apartment with water included in rent so don't get a City Services bill, I don't regularly check the city website, and I don't specifically follow Corvallis city on social media.	3/19/2019 2:26 PM
104	Of course, people will feel strongly about drinking water. Please do not spend any tax payer funds to "hire a private consultant" to determine what the population wants! The City of Corvallis spends way to much money on outside consultants!	3/19/2019 1:52 PM
105	the city needs to be much more efficient with the way it spends/wastes the resources it robs from the taxpayers.	3/19/2019 1:25 PM
106	Thanks for caring!	3/19/2019 1:21 PM
107	We cannot continue to extend services to new developments/developers. USO is headed into a downturn in live attendance, and Corvallis will be stuck with too much expensive unrented qudra-plexes.	3/19/2019 1:21 PM
108	For question #8 I'd have answered Nextdoor (free private social network for your neighborhood community) AND email from the city (neither were an option and at least email should have been). I think you should have at least included an 'Other' option for #8 and a write-in field for that question as well.	3/19/2019 12:10 PM
109	I love that you are planning for emergencies.	3/19/2019 11:43 AM
110	Multiple source question was odd. I know of existing sources, so what else could happen? Don't become the next Flint.	3/19/2019 11:38 AM
111	Need to insure redundancy by providing Reservoir Storage in areas not yet backed up by a storage source. Corvallis currently has several third levels zone that rely on pumps to serve customers, a pump station problem can disrupt service and lead to customer service complaints. or contamination of the system. Pumping water from Taylor plant located on the South side of town all the way to North Hill on the far north side of town during consumes energy that is lost at night when the plant is offline and water then must flow back to serve the southern portion of our service area. Placing a new reservoir near Taylor would help reduce cost and energy while providing an emergency source should a line break occur.	3/19/2019 11:26 AM
112	see Other in 7, above.	3/19/2019 11:06 AM
113	The City should conduct seismic tests on the system to ensure we are able to withstand an earthquake event. Until such time as our system is able to withstand an earthquake, the City should be prepared for how to manage getting water to community members in the event of a serious earthquake and the water system is damaged.	3/19/2019 10:57 AM
114	I would like to hear about substantive methods to store water in case of long term emergency shortage. I have a tank water heater. I also store water for emergency in one gallon jugs.	3/19/2019 10:52 AM
115	Thank you for providing us drinking water that is (overall) delicious and safe. When I travel to other parts of the country, I realize how good our water is in Corvallis.	3/19/2019 10:44 AM
116	I think our rainwater is poorly managed. I would like to see more rainwater harvesting primarily through infiltration to the soil. Almost every home pipes their downspouts to the street. This seems irresponsible and a potential flood hazard. I would also like to ban chemical moss treatments that get washed into the rivers. Does the city promote home-scale rainwater cisterns? I'm hoping to get one soon.	3/19/2019 10:22 AM
117	Have a nice day.	3/19/2019 10:17 AM
118	I would prefer not having fluoride in my drinking water.	3/19/2019 10:14 AM
119	Climate change is a known problem. We need to plan for it.	3/19/2019 10:06 AM
120	As summertime heads up and we dry out/drought the perceived taste in Corvallis's water drops precipitously. So while I find Corvallis's water to be excellent, there are weeks-to-months in the deep Summer where I avoid the water.	3/19/2019 10:03 AM
121	Several of the questions are thought provoking, such as the one asking the scale of importance of "being prepared for changes in drinking quality regulations." What does that mean? I do not want water quality regulations to be downgraded. Delivering the best value for customers is another one. I don't want the safety/quality of drinking water compromised as a result of cutting corners to save in cost.	3/19/2019 9:48 AM

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122	I would like for the city to take into account recent scientific literature about the pros and cons associated with adding fluoride to the drinking water.	3/19/2019 9:39 AM
123	Concerned about chemicals added to Corvallis water systems to help fight cavities, or the outdated sources that may suggest we need additives in the water.	3/19/2019 9:35 AM
124	I think you know how I feel about the water! Something should have been done a long time ago about the quality of our water!	3/19/2019 9:31 AM
125	Corvallis should do more to encourage and support use of gray water.	3/19/2019 9:21 AM
126	I'd love to see some reduced price rain barrels offered through the city and perhaps a green roof rebate.	3/19/2019 9:20 AM
127	Preserving the ecological/water quality of our Corvallis Watershed and treatment plant on Marys Peak should be our highest priority.	3/19/2019 9:16 AM
128	The price for water drastically affects my ability to live in Corvallis.	3/19/2019 8:58 AM

### Q11 1. Lo que le describe mejor:

Answered: 4 Skipped: 549

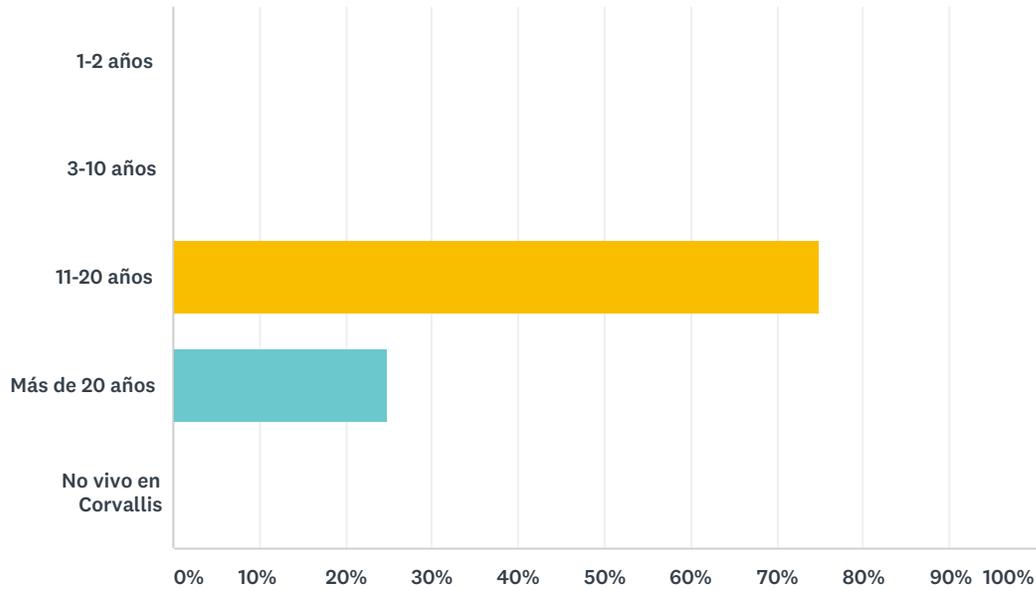


ANSWER CHOICES	RESPONSES	
Un cliente que vive en una casa unifamiliar	50.00%	2
Un cliente que vive en un apartamento o residencia mutifamiliar	25.00%	1
No soy un cliente, pero bebo el agua	25.00%	1
Un cliente comercial	0.00%	0
Un cliente de una institución educativa	0.00%	0
Otro	0.00%	0
<b>TOTAL</b>		<b>4</b>

#	OTRO	DATE
	There are no responses.	

## Q12 2. ¿Cuánto tiempo ha vivido en Corvallis?

Answered: 4 Skipped: 549



ANSWER CHOICES	RESPONSES	
1-2 años	0.00%	0
3-10 años	0.00%	0
11-20 años	75.00%	3
Más de 20 años	25.00%	1
No vivo en Corvallis	0.00%	0
<b>TOTAL</b>		<b>4</b>

### Q13 3. ¿Cuál es su código postal de su casa o negocio?

Answered: 4 Skipped: 549

#	RESPONSES	DATE
1	97330	4/3/2019 2:50 PM
2	97330	4/3/2019 8:37 AM
3	97333	3/19/2019 12:36 PM
4	97333	3/19/2019 10:11 AM

**Q14 4. ¿Cómo calificaría la calidad del agua potable que recibe de la ciudad de Corvallis, en una escala de uno (mala calidad) a siete (excelente calidad)?**

Answered: 4 Skipped: 549

	MALA CALIDAD 1	2	3	4	5	6	EXCELENTE CALIDAD 7	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	25.00% 1	0.00% 0	50.00% 2	25.00% 1	4	5.75

#	COMENTARIOS:	DATE
1	En el verano el agua sabe a podrida.	4/3/2019 8:37 AM

### Q15 5. ¿Cómo calificaría el servicio de agua potable que recibe de la ciudad de Corvallis, en una escala de uno (mala calidad) a siete (excelente calidad)?

Answered: 4 Skipped: 549

	MALA CALIDAD 1	2	3	4	5	6	EXCELENTE CALIDAD 7	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	25.00% 1	50.00% 2	25.00% 1	4	6.00

#	COMENTARIOS:	DATE
1	Deseo que la oficina de facturas ofreció más servicio en persona en vez de servicio en línea. Cada año, cuando preparo mis impuestos y quisiera saber cual es el total de facturas para el año, la oficina dice que tengo que crear una cuenta en línea. Creo que la gestión del servicio de agua no respeta servicio de clientes. No es un problema de los empleados; es un problema de la gestión. Cuando llamé la empresa que proporciona mi servicio de electricidad, ellos pueden decirme mi total por el año pasado. Creo que la oficina de agua debe ser el mismo tipo de servicio de cliente.	3/19/2019 12:36 PM

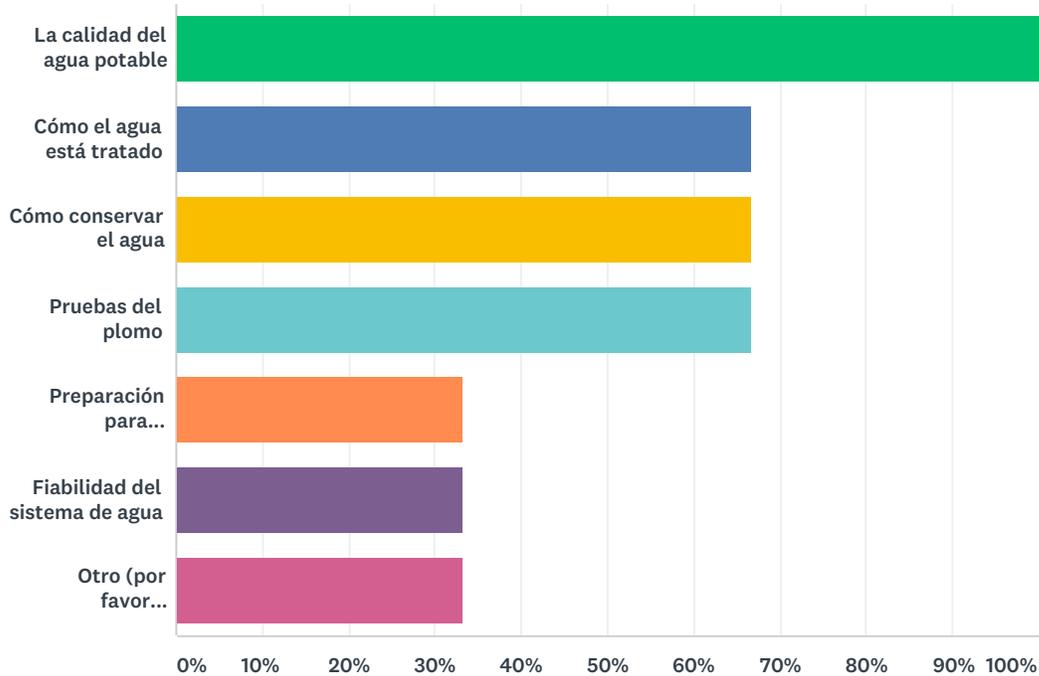
## Q16 6. ¿Cuán importante es, en una escala de uno (no importante) a 7 (muy importante), que estas acciones se incluyan en el plan maestro del agua?

Answered: 4 Skipped: 549

	NO IMPORTANTE 1	2	3	4	5	6	MUY IMPORTANTE 7	TOTAL	WEIGHTED AVERAGE
Planear ahora para las necesidades futuras de agua	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 4	4	7.00
Promover la conservación de agua	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 4	4	7.00
Preparar para el cambio climático global	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 4	4	7.00
Suministrar múltiples fuentes de agua fiable	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 4	4	7.00
Suministrar agua de alta calidad y agua que es segura	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 4	4	7.00
Ser un buen administrador de nuestra agua y recursos naturales	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 4	4	7.00
Preparar para un terremoto u otro desastre natural	0.00% 0	0.00% 0	25.00% 1	0.00% 0	0.00% 0	0.00% 0	75.00% 3	4	6.00
Preparar para cambios en las regulaciones de calidad del agua potable	0.00% 0	0.00% 0	25.00% 1	0.00% 0	0.00% 0	0.00% 0	75.00% 3	4	6.00
Entregar el mayor valor para los clientes	0.00% 0	0.00% 0	33.33% 1	0.00% 0	0.00% 0	0.00% 0	66.67% 2	3	5.67

### Q17 7. ¿Le gustaría recibir más información sobre su agua potable? (Marque todos los que se aplican):

Answered: 3 Skipped: 550

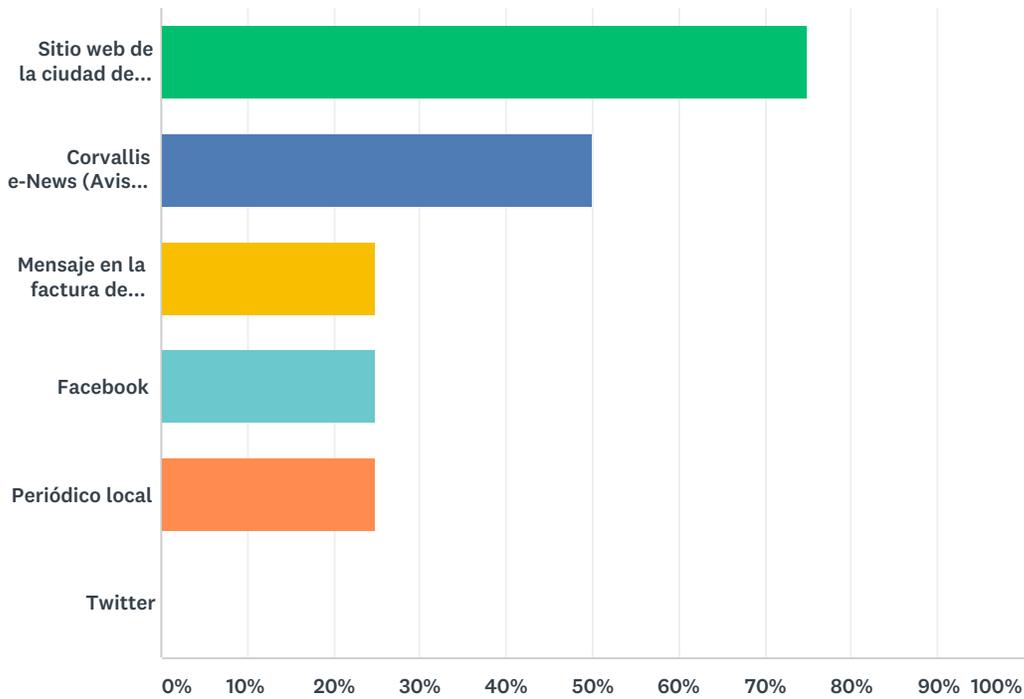


ANSWER CHOICES	RESPONSES	
La calidad del agua potable	100.00%	3
Cómo el agua está tratado	66.67%	2
Cómo conservar el agua	66.67%	2
Pruebas del plomo	66.67%	2
Preparación para emergencias	33.33%	1
Fiabilidad del sistema de agua	33.33%	1
Otro (por favor especifica):	33.33%	1
Total Respondents: 3		

#	OTRO (POR FAVOR ESPECIFICA):	DATE
1	El reporte en español por favor. Nos llega a la casa solo en inglés.	4/3/2019 8:37 AM

### Q18 8. ¿Cuál es la mejor manera de mantenerse informado acerca de sus servicios de agua potable? (Marque todos los que se aplican):

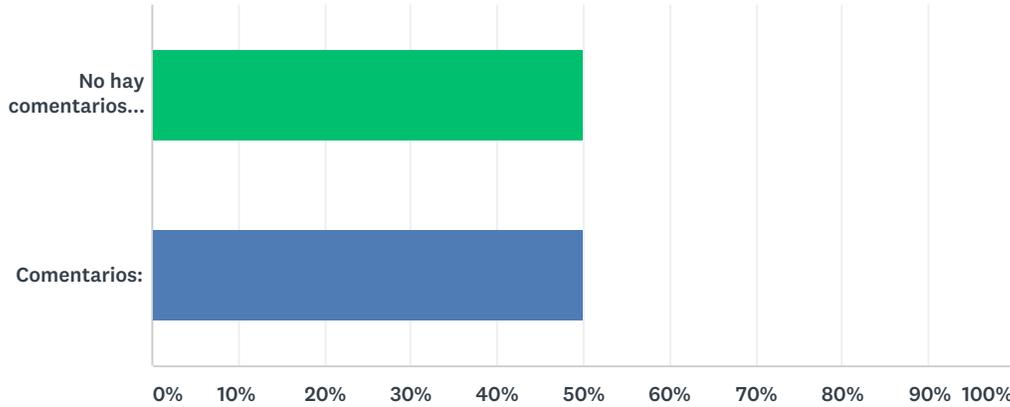
Answered: 4 Skipped: 549



ANSWER CHOICES	RESPONSES	Count
Sitio web de la ciudad de Corvallis	75.00%	3
Corvallis e-News (Avisos en línea)	50.00%	2
Mensaje en la factura de servicio de la ciudad	25.00%	1
Facebook	25.00%	1
Periódico local	25.00%	1
Twitter	0.00%	0
Total Respondents: 4		

### Q19 9. Por favor, díganos si tiene algún comentario o pregunta adicional:

Answered: 4 Skipped: 549



ANSWER CHOICES	RESPONSES	
No hay comentarios adicionales	50.00%	2
Comentarios:	50.00%	2
<b>TOTAL</b>		<b>4</b>

#	COMENTARIOS:	DATE
1	Que la información en Facebook y su página web pongan información en español. Gracias por hacer esta encuesta disponible en español.	4/3/2019 8:37 AM
2	Consulte mi comentario anterior sobre el mal servicio al cliente en la oficina de facturación, que es por dirección de la gerencia.	3/19/2019 12:36 PM